

Dear Member

Membership and Locker Credits

University Recreation is looking forward to the time that we will be able to safely re-open the facilities and resume the exceptional in-person programs and services that you have all grown to love. However, COVID-19 has disrupted life as we know it, forcing UREC to be closed through July 31, 2020. To help you stay active and updated, we encourage each of you to participate in our EXPERIENCE virtual REC, <https://uwm.edu/urec/covid19/>. You can take advantage of virtual instructor led programs and classes or learn how to create your own personal adventure, that are being offered by our recognizable UREC staff.

What will this look like for memberships and lockers throughout this year?

A prorated credit starting from March 18, 2020 will be issued to each member using their account in our membership management system. There will be two groups for the processing of these credits. For individuals in group #1, which includes memberships and lockers that expire May 16, a prorated credit for the remainder of the membership/locker term will be applied to their account. This group will be processed first. For individuals in group #2, which includes memberships and lockers that expire August 16, 2020, a prorated credit for the time closed will be applied to their account once a determination has been made as to whether the facilities will be permitted to re-open during the summer. The decision will hopefully be made by mid-June. All credits can be used for future purchases, rentals and services with UREC.

For those of you that have contents in your locker and wish to pick them up, a separate email will be sent with the procedure and directions on how to retrieve those items.

If you should have any questions, please email us at urec-connect@uwm.edu and a UREC staff person will respond.

Thank you for your patience as we move forward!

University Recreation