Instruction: Download and install app

1. Download **Umo Mobility** app from Google Play (android device) or Apple Store (iOS device).



2. Follow the instruction and install the app.

Instruction: setting up an account

- 1. Open the **Umo** App.
- 2. Tap Get started.
- 3. The Umo App notifies you that it wants to know your location, to assist you with transit options in your area.
 - Tap **Allow Once** to allow the Umo App to determine your location initially.
 - Tap **Allow While Using App** to allow the Umo App to always recognize your location while you're using it
 - Select **Don't Allow** to block the Umo App from determining your location!
- 4. Tap **Continue** and make your location selection.
- 5. Select **Allow** to get live updates and allow notifications for real-time transit alerts, service updates and more.
- 6. Tap **Set up now** to set up your account to buy your transit fares and get moving.
- 7. Enter your mobile number or register with your email or an existing Umo card instead.

If you entered your mobile number, a 4-digit code is texted to you.

8. Enter the 4-digit code and tap Continue.

Instruction: Redeeming a Benefit Code

- 1. Open the app
- 2. Click navigation menu
- 3. Click Redeem Benefit



4. Click Change Agency

← Redeem Benefit Code
Enter your code Enter your &-character benefit code to redeem your discount fare XXX
If your code does not begin with XXX, choose the correct agency that issued the code. Change Agency
Continue

5. Click MCTS – Milwaukee Country Transit System



6. Enter the Benefit Code (8 characters)



7. Click Continue

A pass is loaded into the Wisgo wallet.

Instruction: Riding the bus with the Benefit Code

- 8. Open the app
- 9. Click Wallet



- 10. Present the **QR code** of the Pass to the validator on the bus.
- 11. Enjoy your ride!