

Student Success: First Year and Beyond



Overview

- Learn about Student Success Center services
- How we help students in their first-year
- How you can encourage your student to connect with us



We Are Here to Help You!

- The Student Success Center connects UW-Milwaukee students to peers, faculty, staff, and resources throughout our campus community to support the personal and academic success of each student. We provide students a variety of academic and support services to empower them to achieve and succeed.



Services of the SSC

Peer Mentoring

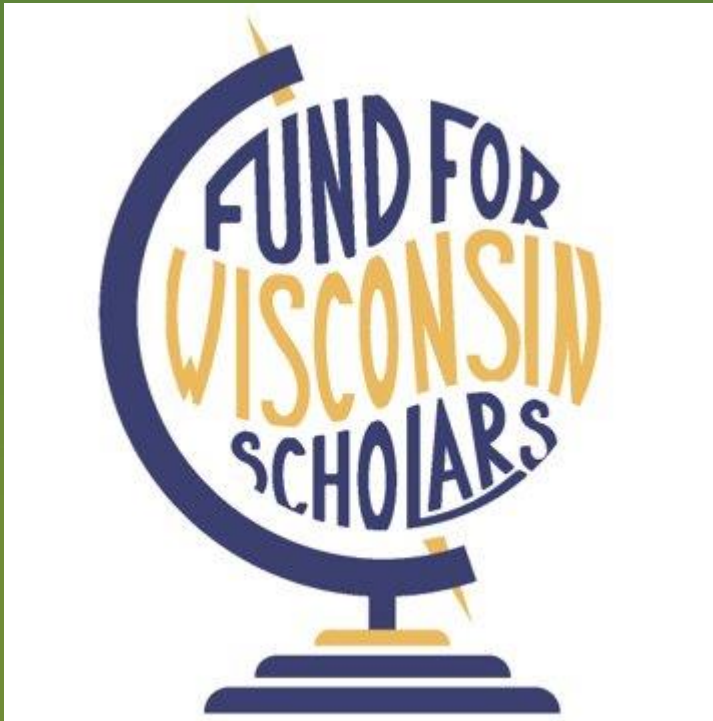
Tutoring & Supplemental Instruction

Success Coaching

Go-to place for students if they need help but are not sure where to go!



Success Coaching



- Success Coaches in the SSC provide students with a network of care and support that encourages their persistence towards obtaining their college degree at UW-Milwaukee.
- A coach will support a student's individual needs, personal interest, and academic goals.
- Success coaching programs in our office include: MKE Scholars, Fund for Wisconsin Scholars, Fostering Success, and First-Year Forward to name a few.



Peer Mentoring

All first-year students are assigned a peer mentor before classes start

- Peer mentors are there to support 1st-year students during their transition to life at UWM
- Peer mentors can help with developing academic and personal skills, figuring out how to access useful campus resources or just being there to listen to your student while they work through a problem



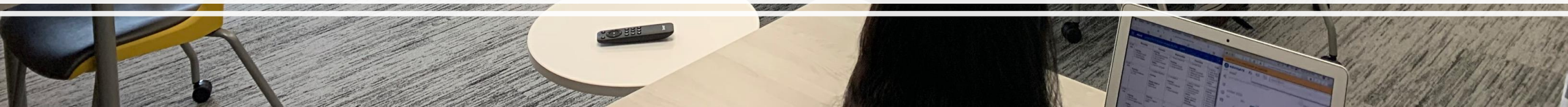
A photograph of two young women sitting at a light-colored wooden table in a modern, brightly lit indoor space, possibly a library or study area. The woman on the left, with long dark hair in a ponytail and wearing a black t-shirt with yellow text, is looking at a silver laptop. The woman on the right, with brown hair and wearing a green shirt under a dark jacket, is also looking at the laptop and smiling. The background shows large windows with yellow tassels hanging from the top.

Peer Mentoring

- Peer Mentors are assigned to students based on their academic field of study
- Undecided majors are given to Peer Mentors who can help assist in exploring academic fields of study that they may be interested in
- Students who participate in the Peer Mentoring program are linked with higher rates of success during their college years



Tutoring & Supplemental Instruction

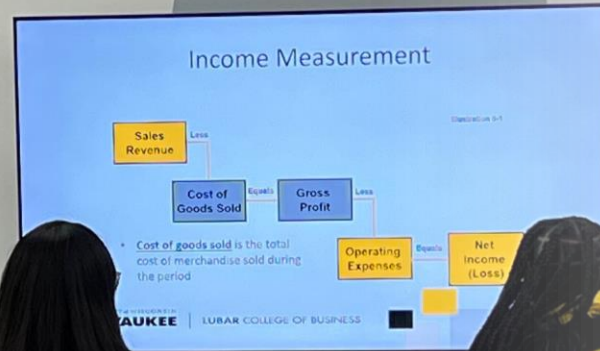


Tutoring & Supplemental Instruction

- Free academic support services are available by weekly appointment, online, and on walk-in basis for over 120 courses at the 100, 200, and 300 level

Who we work with

- Students struggling with course material
- Students hoping to enhance already established competency toward an "A"
- Students can join at any point during the semester

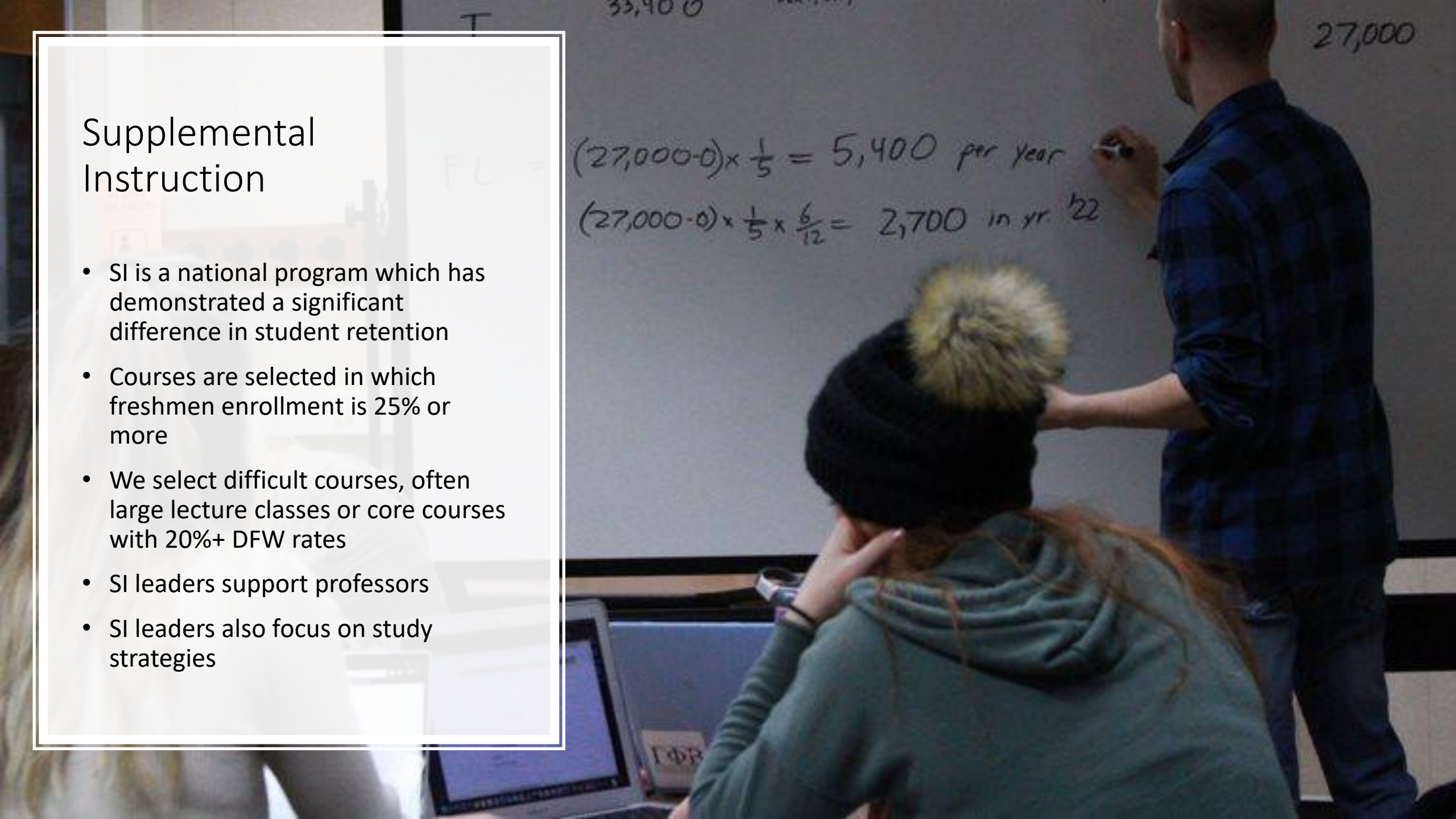


What we do

- Weekly tutoring available in small groups - 5 students maximum
- Supplemental Instruction sessions: group reviews offered four times a week for large lecture courses
- Walk-in tutoring available
- Online-tutoring: weekly, exam review sessions, and recordings

Supplemental Instruction

- SI is a national program which has demonstrated a significant difference in student retention
- Courses are selected in which freshmen enrollment is 25% or more
- We select difficult courses, often large lecture classes or core courses with 20%+ DFW rates
- SI leaders support professors
- SI leaders also focus on study strategies



$(27,000 - 0) \times \frac{1}{5} = 5,400 \text{ per year}$

$(27,000 - 0) \times \frac{1}{5} \times \frac{6}{12} = 2,700 \text{ in yr. '22}$

27,000

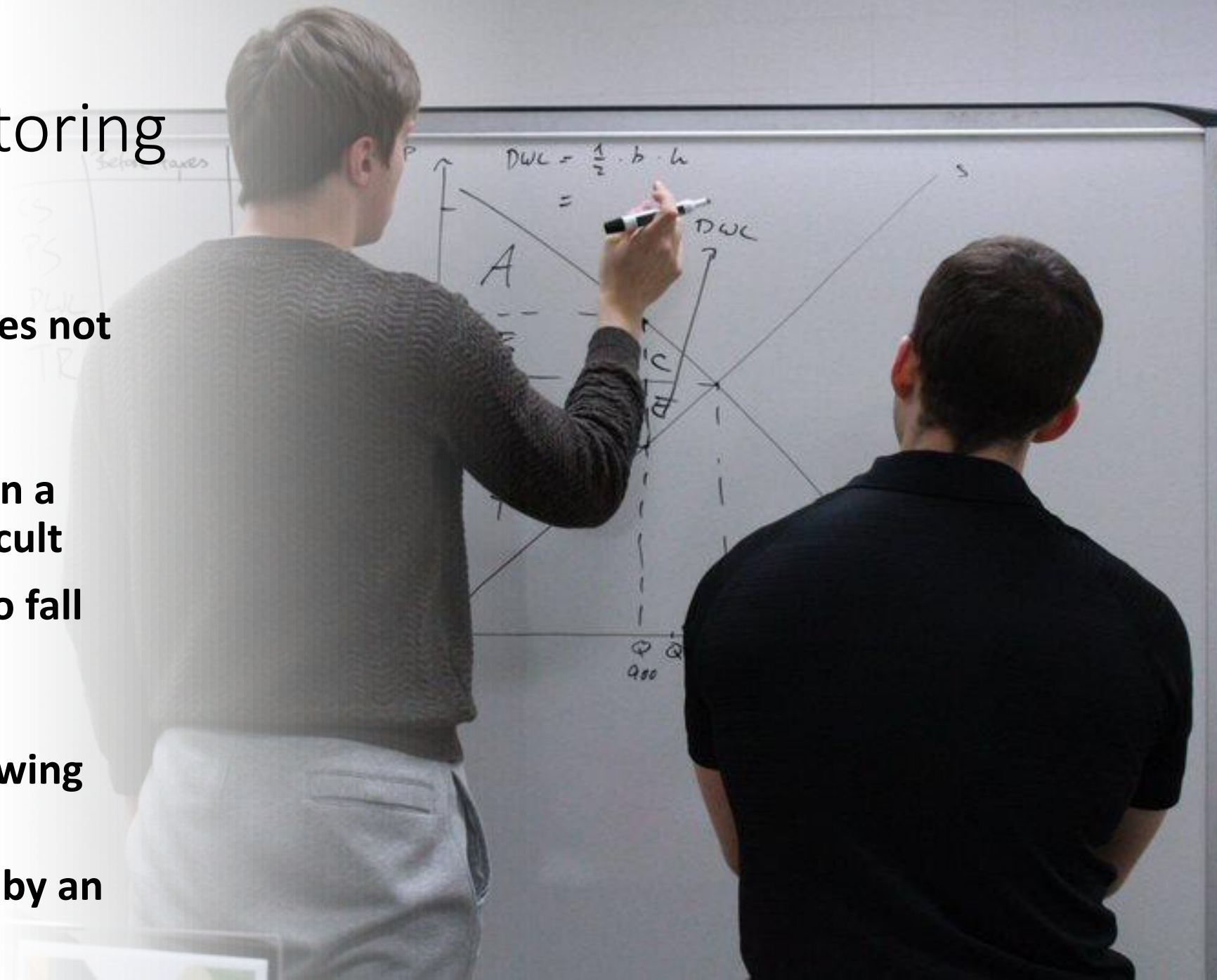
Who are the Tutors/ SI Leaders?

- Tutors/SI leaders are juniors, seniors, and grad students; the program employs over 100 students.
- Tutors & SI leaders participate in the International Tutor Training Program Certification of CRLA



When should a student go to tutoring & SI

- If they are taking a course they know does not come easy to them
- When they want to improve their grade in a course they find difficult
- If they do not want to fall behind
- When they want additional help reviewing for a test
- If suggested to do so by an instructor





Online Tutoring Services

- Weekly Tutoring Sessions
- Online Drop-In Tutoring
- Tutoring for Online Courses
- Exam & Finals Review Sessions
- Archives Available for Review
- Evening/Weekend Tutoring Provided by NetTutor

Academic Skills Tutoring

- Work one-on-one with an academic skills tutor to identify areas of strength and improvement, build confidence, and practice skills for success
- Focus on four main areas related to academic success: time management, note-taking, study skills, and test-taking skills



How can I help my student?

- Encourage your student to visit a tutoring location, the SSC main office in Bolton 120, or the SSC website
- As a parent or guardian, you can contact us with questions
- Encourage your student to check their UWM email/Canvas - we send updates about upcoming exam reviews to students
- Encourage your student to meet with their peer mentor
- Ask your student if they have a study group or need to find one

Questions?

- Contact Information
 - Student Success Center
 - ssc@uwm.edu
 - uwm.edu/studentsuccess
 - Bolton Hall, Room 120
 - 414-229-3895