Student Success: First Year and Beyond

Nicole Oswald
Associate Director for the Student Success Center
Overview

• Learn about Student Success Center services
• How we help students in their first-year
• How you can you encourage your student to connect with us
We Are Here to Help You!

- The Student Success Center connects UW-Milwaukee students to peers, faculty, staff, and resources throughout our campus community to support the personal and academic success of each student. We provide students a variety of academic and support services to empower them to achieve and succeed.
Services of the SSC

Peer Mentoring
Tutoring & Supplemental Instruction
Success Coaching

Go-to place for students if they need help but are not sure where to go!
Success Coaching
Success Coaches in the SSC provide students with a network of care and support that encourages their persistence towards obtaining their college degree at UW-Milwaukee.

MKE Scholar: program is designed exclusively for students enrolled at the University of Wisconsin-Milwaukee, affiliated with an identified pre-college program and/or high school. These programs include All-In Milwaukee, Boys & Girls Clubs of Greater Milwaukee or Dane County, Carmen High Schools of Science and Technology, Cristo Rey Jesuit High School (Milwaukee), College Possible, Milwaukee Public Schools (MPS) College & Career Centers (CACCs), Nativity Jesuit Academy, Pathways High School, PEARLS for Teen Girls, St. Joan Antida High School, United Community Center, and UW-Milwaukee/M-Cubed Dual Enrollment.
All first-year students are assigned a peer mentor before classes start

• Peer mentors are there to support 1st-year students during their transition to life at UWM

• Peer mentors can help with developing academic and personal skills, figuring out how to access useful campus resources or just being there to listen to your student while they work through a problem
Peer Mentoring

- Peer Mentors are assigned to students based on their academic field of study
- Undecided majors are given to Peer Mentors who can help assist in exploring academic fields of study that they may be interested in
- Students who participate in the Peer Mentoring program are linked with higher rates of success during their college years
Tutoring & Supplemental Instruction
Tutoring & Supplemental Instruction

- Free academic support services are available by weekly appointment, online, and on walk-in basis for over 120 courses at the 100, 200, and 300 level

Who we work with

- Students struggling with course material
- Students hoping to enhance already established competency toward an "A"
- Students can join at any point during the semester
What we do

• Weekly tutoring available in small groups - 5 students maximum
• Supplemental Instruction sessions: group reviews offered four times a week for large lecture courses
• Walk-in tutoring available
• Online-tutoring: weekly, exam review sessions, and recordings
Supplemental Instruction

- SI is a national program which has demonstrated a significant difference in student retention
- Courses are selected in which freshmen enrollment is 25% or more
- We select difficult courses, often large lecture classes or core courses with 20%+ DFW rates
- SI leaders support professors
- SI leaders also focus on study strategies
Who are the Tutors/ SI Leaders?

- Tutors/SI leaders are juniors, seniors, and grad students; the program employs over 100 students.
- Tutors & SI leaders participate in the International Tutor Training Program Certification of CRLA
When should a student go to tutoring & SI

- If they are taking a course they know does not come easy to them
- When they want to improve their grade in a course they find difficult
- If they do not want to fall behind
- When they want additional help reviewing for a test
- If suggested to do so by an instructor
Online Tutoring Services

- Weekly Tutoring Sessions
- Online Drop-In Tutoring
- Tutoring for Online Courses
- Exam & Finals Review Sessions
- Archives Available for Review
- Evening/Weekend Tutoring Provided by NetTutor
Academic Skills Tutoring

• Work one-on-one with an academic skills tutor to identify areas of strength and improvement
• Focus on four main areas related to academic success: time management, note-taking, study skills, and test-taking skills
How can I help my student?

• Encourage your student to visit a tutoring location, the SSC main office in Bolton 120, or the SSC website
• As a parent or guardian, you can contact us with questions
• Encourage your student to check their UWM email/Canvas - we send updates about upcoming exam reviews to students
• Encourage your student to meet with their peer mentor
• Ask your student if they have a study group or need to find one
Questions?

• Contact Information
  • Student Success Center
  • ssc@uwm.edu
  • uwm.edu/studentsuccess
  • Bolton Hall, Room 120
  • 414-229-3895