Accessing Zoom Live Sessions (Student Edition)

Before we begin, here are a few important notes:

- You **MUST** use Google Chrome or Safari. Otherwise, the video will not display correctly once you enter the online session.
- You can also use a smartphone to access an online room by using the Canvas mobile app and following the directions given in the next section.
- Online rooms will open **15 minutes before** your session.
- Tutors/SI leaders will wait 15 minutes in the online rooms at the start of their session, and if no students are present, will end the session and leave. This does not apply for walk-in tutoring; they will be available for the whole time they are scheduled.
- Sharing video uses a lot of bandwidth, which can lead to connectivity slowness/freezing.
- **You can sign up for tutoring or SI sessions here:** [https://uwm.edu/studentsuccess/make-an-appointment/](https://uwm.edu/studentsuccess/make-an-appointment/)

Now, here are the basics of joining an online tutoring session in Zoom:

Log in to Canvas and click on the ‘Courses’ tab on the left side of the page. You can also access it through the ‘Dashboard’ if you have previously added it.

Otherwise, select ‘All Courses’ from the new dropdown menu that appears.
Once you are at the SSC Tutoring & SI FA21 course home, look towards the bottom of the left-side menu and select ‘Zoom.’
There is a session for each course and tutor or SI Leader (unless the tutor/SI leader is the same, then there will only be one room to use for both). They will be organized in the following format: (subject) (course number) - (name of tutor/SI leader). Find the session for your course and/or SI Leader and click on it (Ex: Sociology 101 - Caroline).

For those of you in courses with multiple tutors or SI Leaders, if you are unsure of which room is for your section, you can check here: https://uwm.edu/studentsuccess/tutoring-and-supplemental-instruction/si-2/.

Next search for your course and name in the list of Zoom meetings.
Then hit start to join your meeting and you will be taken to this screen.

Select “Open Zoom Meeting”
Once in your Zoom room, make sure you select “Join with Computer Audio”

If you have any questions or problems, please email ssc-online@uwm.edu for assistance.