

Ke'Andra Hagens, MSW, LCSW, SSW
(keandrahagens@att.net)

Licensure:

Licensed Clinical Social Worker #8196-123
School Social Worker #287287

Education:

Non-Degree Grad	University Wisconsin-Milwaukee
<i>School Social Work, 04/2016</i>	
Master of Social Work	University Wisconsin-Milwaukee
<i>Social Work, 12/2010</i>	

Professional Highlights:

- 1 Excellent attention to details.
- 2 Strong organization and communication skills, both oral and written
- 3 Committed team player, with proven ability to meet and exceed set goals and deadlines.
- 4 Excel in problem solving and decision- making.

Employment Experience:

University Wisconsin Milwaukee	Milwaukee, WI
<u><i>Assistant Professor, SSW Program Coordinator</i></u>	February 2021-Present
*Manage development and maintenance of database system for MSW & Post-graduate students with School SW interest or focus	
*Develop & management of agency practicum sites; including linkage and training of field instructors	
* Placement & oversight of students in field placement sites	
*Instructional responsibility for School SW courses, field seminars, orientations, and trainings	
*Manage School SW Competency exam & approve students for DPI licensure	

St. Charles Youth & Family	Milwaukee, WI
<u><i>Clinical Director</i></u>	March 2020-February 2021
*Provide group & individual clinical supervision to clinical staff across the agency	
*Establish agency-wide systems to ensure ethically sound clinical practice and adherence to governing statutes and policies	
* Facilitate staff training to clinical, residential, and other staff across the agency	
*Establish performance based protocols, train staff during implementation phases, develop monitoring/evaluation mechanisms, aggregate and review evaluation data.	
*Review and approve clinical documentation across agency programming	

Alverno College

Milwaukee, WI

Instructor

September 2019-June 2021

- *Prepare and teach mental health aid curriculum to undergraduates in social service related fields
- *Review & offer feedback on submitted papers and assignments
- *Aggregate data to determine course grade

St. Charles Youth & Family

Milwaukee, WI

Clinical Supervisor

Dec. 2019-March 2020

- *Interview & assist clients for FISS program
- *Review assessments & initial clinical treatment plans for Residential program
- *Train residential staff on and review clinical documentation to ensure adherence to standards
- *Provide ongoing client consultation and clinical supervision for clinical staff and programs within the agency

St. Charles Youth & Family

Milwaukee, WI

Clinical Therapist

Jan. 2019-Dec. 2019

- *Interview & assess clients for FISS and CCS programs
- *Provide psychotherapy to clients with a range of diagnosis for CCS and other networks
- *Provide clinical perspective and consultation to case managers in FISS program
- *Co-facilitate clinical supervision with licensed and in-training professionals

Revive Youth & Family Services

Milwaukee, WI

Group Facilitator

October 2013-Sept. 2019

- *Plan & Facilitate Independent Living Skills groups for group home residents
- * Document participation and cooperation of residential participants

Milwaukee Public Schools

Milwaukee, WI

School Social Worker

August 2016-Jan. 2019

- *Facilitated staff professional development around trauma and social emotional learning
- *Conducted risk assessments using appropriate MPS protocol
- *Conducted and supported interventions to address students' behavioral challenges
- *Facilitated and supported schoolwide efforts to address attendance
- *Provided crisis counseling and community resources

Pathfinders

Milwaukee, WI

Therapist-Hand in Hand Program

May 2011-August 2016

- *Interviewed & assessed clients with primary issue of sexual abuse
- *Provided TIC focused psychotherapy to clients individually, in families, & in therapeutic groups
- *Provided case management, advocacy, and crisis intervention individually & collaboratively
- *Compiled records and prepare reports; Maintain accurate documentation and files
- *Actively participated in weekly team consultation and individual supervisions

Attributes:

2011 Induction: Helen Bader School of Social Work Alpha Delta Mu Honor Society

Presented: 2010: Helen C. Carey Award for Academic Excellence by UWM Helen Bader School of Social Welfare

Summer 2010: Studied Abroad with the UW-Milwaukee's BRISTOL Program