University of Wisconsin–Milwaukee
INFORMATION TECHNOLOGY POLICY COMMITTEE
2019-2020 Annual Report

Members:

Name	Rank	Department	Term End
Andrew Avery Johnson [1]	US	Facilities Planning & Management	2022
Alison Donnelly	FAC	Geography	2022
Gregg Jamison	FAC	Social Sciences & Business	2022
Shana Ponelis	FAC	Information Studies	2022
Julie Reindl	AS	SARUP	2022
John Roberts	FAC	Sociology	2022
Peter Schwander	FAC	Physics	2022
Nathaniel Stern [2]	FAC	Art & Design	2022
Mohamed Ayoub	FAC	Math & Natural Sciences	2021
Rachael Daniel	AS	Registrar's Office	2021
Clark Evans	FAC	Mathematical Scienes	2021
Aims McGuinness	FAC	History	2021
Hong Min Park [3], **Chair**	FAC	Political Science	2021
Roger Smith	FAC	Occupational Sci & Tech	2021
Anita J. Alkhas	FAC	French, Italian, & Comp. Lit.	2020
Patrick Doran	AS	Lubar School of Business	2020
Ingrid Jordt [4]	FAC	Anthropology	2020
Stephen Schmid	FAC	Arts & Humanities	2020
Jian Zhao	FAC	Civil & Environmental Eng.	2020
Bob Beck	CIO	Information Technology/CIO	2020
Laura Pedrick	AS	Provost Rep	2020
Mark Jacobson	US	University Relations Rep	2020
Daniel Dyer		Student	2020

[1] Repl S. Hunt (2022-A)

[2] No elected candidate (2022-E)

[3] No elected candidate (2021-E)

[4] No elected candidate (2020-E)

Charter:
Functions/ Responsibilities:

A3.2 Information Technology Policy Committee

    (1)   <u>Membership</u>. Twenty-three members as follows: ten elected faculty; two from each division of the University, elected by division; five appointed faculty, one from each division appointed by the Chancellor from nominations submitted by the University Committee; three elected members of the academic staff, with at least one representing full-time teaching staff; a university staff member appointed by the Chancellor; one student; and, the following ex-officio members, the Associate Vice Chancellor for Information Technology / Chief Information Officer, a representative of the Vice Chancellor for University Relations, and a representative of the Provost.

           (Document 2902, 5/9/13; UWM Administration approval, 5/23/13)
           (Document 2902R1, 11/15/18; UWM Administration approval, 11/21/18)

    (2)   <u>Functions</u>
           Makes recommendations to the faculty and campus administration regarding (a) policy on information technology and its use; (b) the coordination of service delivery by all campus information technology units, including monitoring, overlap, conflicts and inefficiencies; and (c) the planning and implementation of decisions pertaining to information technology and related services.

           (Document 2265, 11/16/00; UWM Administration approval, 12/1/00)
           (Editorially revised, 4/26/02)
           (Document 2902, 5/9/13; UWM Administration approval, 05/23/13)

Meetings:

ITPC convened the following meetings: September 2019, October 2019, November 2019, December 2019, February 2020, April 2020 and May 2020.

Key Topics of Discussion:

- *Multifactor Identification at UWM:* 9/6/2019 John Goodman and Amanda Brickner presented an overview of project status and ongoing communication. The enrollment deadline of 10/30/19 was highlighted. 10/4/2019 John Goodman gave a further update on MFA; to date 57% enrolled and on Oct 17th those who have not enrolled will be notified that they must enroll by October 31st. 11/1/2019 John Goodman gave a status update, having reached the cut off date on 10/31/19 there were approximately 4500 individuals enrolled in MFA leaving only 5% of users currently unenrolled.

- *LinkedIn Learning:* 9/6/2019 Therese Bohn gave a presentation on the campus shift from Lynda.com to LinkedIn learning. Instructors were asked to review all in-course links to Lynda.com and update to LinkedIn learning.

- *UW System Information Security Policy Updates*: 9/6/2019 CISO Mike Grypp gave an overview of the fall policy schedule including data classification, incident response and asset management. 2/7/2019 Mike Grypp gave a presentation on two recently reviewed proposed policies, IT Asset Management and Data Privacy. The Proposed IT Asset Management policy calls for a centralized IT asset system. The policy is in the formal commentary project. The proposed Data Privacy policy is in pre-draft format.

- *Center for Excellence in Teaching and Learning Updates:* 10/4/2019 David Delgado presented on ongoing CELT efforts, specifically Canvas Support and D2L retirement and Summer & Fall successes including collaborative programs using Canvas in Nursing, CEAS and SARUP. CEAS, UWM Washington County and UWM Waukesha are all using Canvas.

- *Data Governance Custodial Committee:* 10/4/2019 Rachael Daniel and Mike Darnell presented on the origins and development of the DGCC. The current order of business for the committee is developing a recommendation of an ad hoc reporting tool.

- *UW System Administration Enterprise Directions Council:* 10/4/2019 Bob Beck provided an updated on the AEDC. The digital strategy enterprise decision-making process will follow the "Ride" acronym: Recommend new systems through an Enterprise Evaluations Team; Input through strategic advisors; Decide through the Enterprise Directions Council; Execute through Enterprise Portfolio Management. UWM will have a permanent appointee on the Enterprise Evaluations Team. 6 proposed initiatives include: Exadata, new content for security training, asset management, integration platform, open educational resources, and data strategy

- *University Relations:* 11/1/2019 Mark Jacobsen gave a presentation on upgrading UWM's web identity (Web 2.) and University Tickets Service. The UWM Web Identity 2.0 effort will upgrade over 425 individual websites. Upgrade goals include content uniformity, accessibility compliance, efficiency and cost savings. New tools and standards will involve: Web Identity 2.0 Wordpress Theme, new usage standards policies and guidelines, and new implementation standards. Timeline of availability is estimated to be summer of 2020. University Tickets Service was presented as a new software allowing schools, colleges and administrative units to do online ticketing and payment.

- *UWM App Brewery:* 12/6/2019 Mark Jacobsen gave an overview of the UWM App Brewery, a service which produces mobile tech for faculty, research support and experiential learning for students. Clients have included MCW, MOM, Bridges Library System and more. The process consists of research, user requirements, rough sketch prototype, building of wireframe, budget development and grant approval.

- *Teams Implementation Project:* 12/6/2019 Julie Reindl gave an update on the ongoing Teams Implementation Project. Current status: migration kickoff for campus to occur in December. Items underway: infrastructure finalization, documenting 911 process and migration. 2/7/2019 Julie Reindl gave further updates on the Teams Implementation Project. Teams calling will be launched April 2, 2020.

- *UW System Cisco Tools:* 12/6/2019 Mike Grypp and Jeff Janz presented on the UW System Cisco Tools project; the implementation of the tools purchased by UW system for all campuses. Benefits will include: automated filtering of bad websites, primarily focused on security concerns. Testing is already underway. This will not effect personal devices.

- *COVID 19 Pandemic Response:* 4/3/2020 CIO Bob Beck gave a presentation on current IT Services on Campus including: Headset picks, Teams training classes, development and availability of work from home online training materials, WEPA Print Services, new campus firewall, surplus computer sales, information security training extension, and password expiration extension. 4/3/2020 Diane Reddy of CETL gave a presentation of current status of teaching and learning in response to the COVID 19 Pandemic. 6000 in person courses were transitioned to online, with only select sports/rec/athletics courses being cancelled. Canvas tools have proved to be stable despite increased load. CETL will offer a course on online and blended learning during the summer of 2020. 4/3/2020 Mark Harris gave a presentation on current research status on campus. Lab shutdown commenced 10 days prior, lack of student hourly help is impacting undergraduate research activities, and research is tracking donations of masks and gowns as well as shutdown/start-up costs.

- *Committee Liaison Reports***:** Committee liaison reports were given at each meeting covering the following committees: Academic Planning and Budget Committee, Tech Users Group, Educational Technology Committee, Office365 Governance Team, Research Policy Advisory Committee, and Web Steering Committee.