



POWERFUL  
IDEAS

PROVEN  
RESULTS SM

# Finance & Administrative Affairs Update

Faculty Senate – January 23, 2020

Robin Van Harpen, Vice Chancellor

# FAA – Who Are We?

- **University Information Technology Services (UITS)**
  - Networking, incl. Telecom
  - Information Systems (e.g. PAWS)
  - Enterprise Services
  - Information Security
  - Research Computing
- **Business & Financial Services (BFS)**
  - Controller’s Office
    - Accounting
    - Bursar’s Office
  - Procurement
  - Financial Planning & Analysis
- **Legal Affairs**
  - Compliance (*new in FY 2020*)
- **Facilities Planning Management**
  - Campus Planning & Mgt
  - Facilities
  - Transportation Services
  - University Safety & Assurances
  - Office of Sustainability
- **Human Resources**
  - Recruitment, Payroll, Benefits
  - Title IX Office
- **University Police**
- **Shared Services Centers**
  - Campus Technology Support
  - Shared Services Centers

# FAA Strategic Plan – 2019-21

## 2019-21 Goals

Drive Technology  
and Digital  
Transformation

Enhance Efficiency  
and Service  
Excellence

Optimize Employee  
Development,  
Wellbeing, Diversity  
and Inclusion

Elevate Student  
Experience

Lead Financial  
Sustainability and  
Strategy

Foster  
Partnership and  
Collaboration

Ensure Integrity,  
Safety and  
Security



***Planning Retreat  
March 2019***

# FAA Updates and Initiatives

## Budget & Finance

### ■ Operating Results – FY 2019

- \$8M Net Operating Gain (all fund sources) due to expense management
- Biggest Story: Continuing Decline in Tuition Revenue
  - \$7M ↓ in FY 2018
  - \$4M ↓ in FY 2019
  - \$7M ↓ in FY 2020 (projected)

# FAA Updates and Initiatives

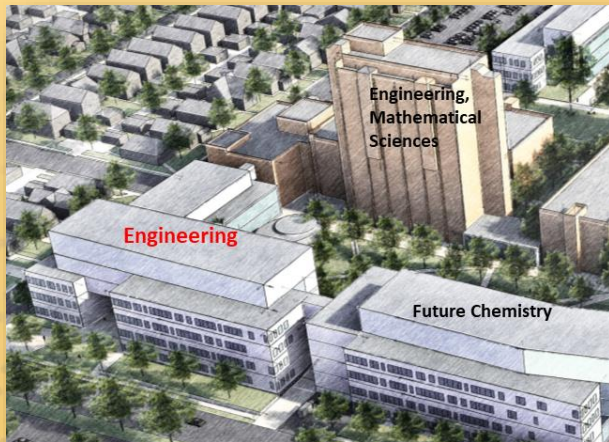
## Budget & Finance

- **New Budget Model Implementation – FY 2021**
  - Completed campus process with APBC presentation on January 9 and unit notifications
    - S/C averaged 5.5% reduction (depending on enrollment/activity)
    - Central Support averaged 6.25% reduction (enrollment efforts prioritized)
  - Strategic Initiatives funded from central support:
    - Marketing
    - Financial Aid
    - Student Success Staffing
  - Unit Planning now begins

# FAA Updates and Initiatives

## Capital Planning

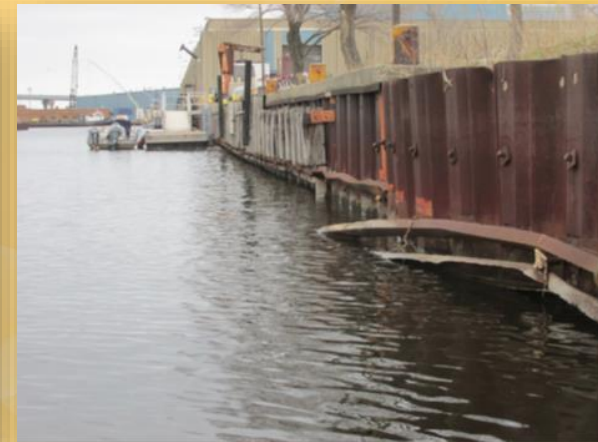
- **19-21 Capital Budget – largest in UWM History**
- **21-23 GFSB Projects Submitted for UWS Review**
  - New Engineering Building (\$121.6M GFSB)
  - NWQ Renovation – Health Sciences (\$49.0M GFSB)
  - SFS Dock Wall (\$7.1M GFSB)



***New Engineering Bldg***



***NWQB***



***SFS Dock Wall***

# FAA Updates and Initiatives

## Capital Planning, cont.

- **21-23 PRSB Projects Submitted for UWS Review**
  - Sandburg West Tower (\$8.6M PRSB)
  - SWQ Parking Structure (\$11.1M PRSB)

*Sandburg  
West*



*SWQ Parking Structure*

# FAA Updates and Initiatives

## Capital Planning, cont.

- **On the Horizon: Space Planning/Streamlining**



*Kenwood Campus Looking South*



# FAA Updates and Initiatives

## UITS

- **Supporting/Enhancing Research Computing**
  - Comprehensive support proposal presented to Provost/Deans
- **Unified Communications (Microsoft Teams)**
  - General campus deployment in April 2020
  - Will replace office landlines and connect all communication tools
- **Information Security Policy Implementation**
  - Many new tools being implemented
  - Multi-Factor Authentication (MFA) for all employees completed in Fall of 2019
  - MFA for students scheduled for Fall 2020

# FAA Updates and Initiatives

## Human Resources

### ■ Professional Development Opportunities

- 7 events for supervisors / 3 events for all employees
- Facilitated largely by UWM employees
- All free of charge to participants
- <https://uwm.edu/hr/professional-development/>

### ■ Spring Fitness Classes

- Available to UWM faculty and staff
- Convenient times of day / Low cost to participants
- <https://uwm.edu/hr/fitness-classes/>

# FAA Updates and Initiatives

## Integrated Support Services Project

- **June 2018: CTS and SSC1 Launch**
  - Covered Units: SOE, CHS, CON, ZSPH, HBSSW, FAA
- **Summer 2019: CTS begins all-campus support**
- **February 29, 2020: SSC2 Launch**
  - Covered Units: GEA, SARUP, LSB, CEAS, PSOA, SFS, SOIS, SCE, CGS, Grad School, Ofc of Research, Libraries



INTEGRATED SUPPORT SERVICES

<http://uwm.edu/issp-integrated-support-services/>

# FAA Updates and Initiatives

## Integrated Support Services Project, cont.

- **Summer/Fall 2020: SSC3 Launch (last phase)**
  - Covered Units: L&S, Student Affairs, Enrollment Management



INTEGRATED SUPPORT SERVICES

<http://uwm.edu/issp-integrated-support-services/>

# FAA Updates and Initiatives

## UWS Administrative Transformation Project

- **Single Cloud-Based ERP System (HR, Finance, Research)**
  - 2020: Planning
    - Software Selection Process Underway
  - 2021: Design
  - 2022: UW-Madison / UWS Implementation
  - 2023: UWM Implementation
- **New E-Procurement (P2P) System**
  - 2020/21: UWM Implementation



# FAA Updates and Initiatives

## Sustainability

- **Climate Action Plan – planning underway**
- **Changes in Recycling**
  - Additional Staff to mitigate 10x increase on vendor costs for recycling



# FAA Updates and Initiatives

## Police/Safety/Legal

- **Faculty/Instructor Classroom Safety Training**

- 15 additional sessions this academic year in collaboration with Dean of Students Office

<http://uwm.edu/safetytraining/>

- **Campus-Wide Compliance Management**

- New compliance workgroup structure will be implemented this Spring
- New P&P to ensure accountability for all material compliance areas

# FAA Updates and Initiatives

## Police/Safety/Legal cont.

- **Campus-Wide Chemical Inventory System**

- Integrated Solution within the P2P Project
- Preparation and Resourcing - Spring/Fall 2020
- Launch System - 2021

- **Electronic Submission System Implementation for Research Compliance and Safety**

- Enable staff and researchers to reduce submission and review times
- Improve record documentation, storage and retention



# FAA Updates and Initiatives

## More Information on FAA Initiatives

- **Chancellor's Strategic Directions - Sustainable Future Action Plan:**
  - <https://uwm.edu/strategicopportunities/wp-content/uploads/sites/426/2020/01/Sustainable-Futures-Action-Plan-1-06-19.pdf>

# **Finance & Administrative Affairs Update**

**Thank you / Questions?**