

UWM IT Policy Committee Meeting

May 10, 2019

8:00 – 9:30 am

CHA 211

Attendees: Nick Fleisher, Roger Smith, Pat Reilly, Hans Volkmer, Patrick Doran, Illian Iliev, Anita Alkhas, Joyce Latham, Clark Evans, Hong Min Park, Peter Schwander, Rachael Daniel, ex-officio Mark Jacobson, Laura Pedrick, and Bob Beck

Guests: Tamara Edmond, Bobby Jo Morse, Mike Grypp, Keith Emmons, Scott Kleba, Chris Spadanuda, John Goodman, Andy Ritter, Jim Kavanagh, Christopher Cook, Kevin Jahnke, Shane Dunlap, Michael Keller, Anna Dempsey-Fischer, Beth Schaefer

1. Approval of Minutes – April, 2019 – Meeting called to order 8:02am
2. UWM Mac Support (Kavanagh)

Jim Kavanagh and Christopher Cook presented on the new campus model of Apple support, giving an overview of how Apple support works with the shared services support model. The ISSP combined existing Apple device managers into a single team and took the opportunity to improve services by increasing uniformity of software and managing devices.

Jamf Pro is the tool used to keep computers in compliance and configure them for use, while providing end user benefits. Self Service function is great for users. Division based organization has been changed to function based organization. A project is in development to move everyone to this new organizational structure. Migration will happen over the next year, with each department going through an on-boarding process. All devices will be upgraded to the most recent supported version as the use case allows. Applications will update themselves (no need to restart) and this process can be rescheduled for convenience. System and first-party updates will require a restart.

3. Data Privacy UW System Information Security Policies (Grypp)

Michael Grypp gave an update on the status of the data privacy policy for US System. They have moved the timetable to December 2019 for final review. New and revised policies are scheduled for the fall, which are largely administration facing with the following tentative timing: In August 2019 Authentication and Data Classification Protections polices will be revised. In September 2019 the Incident Response policy will be revised. New policies addressing Asset Management policies and Risk Management Policies are expected in September 2019. Personal Data Privacy policy revision is also targeted for September 2019.

4. Chair Election for 19-20 (Fleisher)

Hong Min Park elected as new Chair for the ITPC 19-20.

5. Committee Liaison Reports –

- a. Academic Planning and Budget Committee (Rachael Daniel)
Cancelled
- b. Tech Users Group
No Update
- c. Educational Technology Committee (Joyce Latham, Anita Alkhas)
Met for the last time 5/9/19 and distributed all funding. Provost has approved recommendations and emails will go out next week.
- d. Office365 Governance Team (Adam Zembrosky)
No Update

e. Research Policy Advisory Committee (Joyce Latham)
No Update

f. Web Steering Committee (Pat Reilly)

Software has been purchased to ticketing and event planning purposes. A proposal has been submitted for purchasing web accessibility searching software. CGS campus websites have been brought to UWM standards and will go live soon. Cold Fusion retirement is going forward.