

UWM IT Policy Committee Meeting

January 11, 2019

8:00 – 9:30 am

CHA 211

Attendees: Nick Fleisher, Rachael Daniel, Anita Alkhas, Peter Schwander, Pat Reilly, Joyce Latham, Hans Volkmer, Ilian Iliiev, CC Adeyemo, Roger Smith, Jian Zhao; ex-officio Mark Jacobson and Bob Beck

Guests: David Delgado, John Hubbard, Tamara Edmond, Bobby Jo Morse, Chris Spadanuda, Stephanie Warner, Dan Siercks, Kevin Jahnke, Keith Emmons, Scott Kleba, Noelle Fredrich, John Goodman, Jim Kavanagh, Justin Beams, Ed Melchior, Bill Gaulke, Mike Grypp, John Hubbard, Anna Dempsey-Fischer, Beth Schaefer

Meeting called to order 8:01 am

1. Approval of Minutes – November, 2018 - Approved
2. CETL Update - Canvas (Delgado)

Canvas project update by David Delgado. Passed the initial development of training and configuration, and project is currently in the migration phase. D2L retirement will be the next phase. The migration goals call for 100% of instructors to be on Canvas in the fall of 2019.

Service highlights include 400 instructors and 50% of students using Canvas, near parity service between D2L and Canvas, the completion of the first stage of PAWS-Canvas integration, and spaces for instructional, continuing education and training/development have been implemented. Support highlights include 600 workshops registrations in 2018, CETL fielded 950 Canvas related emails, 700 contacts to Canvas Tier I support (60% by chat), and a L&S hired a new technologist.

Upcoming project events include next steps for PAWS Canvas implementation, support for scantron, pilot instructor focus groups, data retention plans, migration for non-matriculated courses, D2L sunset communication, SCE Migration, UW Flex Migration.

3. University Relations Web and Mobile Update (Jacobson/Edmond)

Mark Jacobson spoke to guidelines and policies for treating department level websites. Web modeled the website structure over comparable universities. They worked with the marketing/communications teams of each division to create each website. L&S and FAA have a service standalone site but were also broken down to the major department level given the size of the division and the end user needs.

Question: Who determines the breakdown/division of these sites? UR made the determination, working with the marketing directors and deans of the various areas.

Question: What are we doing to resolve issues with duplicate data? UR is working to eliminate this with various methods, for example, they are working with Dan Seircks in L&S to look at options to pull course information directly from the catalog.

Tamara Edmond spoke about the Coldfusion retirement. Coldfusion is the WWW4 web environment on campus. A date has been set for this retirement, May 2020. Web and Mobile services are working with users to develop Migration / Retirement plans for this diminishing use software. Alternatives are Word Press, Campus Press, Qualtrix, UWM swap environment, SharePoint. A new electronic payment system is also being procured.

Question: Can we get analytics on Coldfusion applications? Contact Mark or Tamara and they will investigate if that is available on the specific application.

4. Campus IT Strategy discussion (Beck/Fleisher/Smith)

Discuss the use of this committee in order to draw specific IT issues to light in order to garner additional resources. Should this committee come out with a short statement outlining needs /resources? And then in concert discuss with RPAC and present to Faculty Senate.

Can return to this discussion at the next session.

5. Committee Liaison Reports –

- a. Academic Planning and Budget Committee (Rachael Daniel)
Not present at last assembly meeting.
- b. Tech Users Group (tba)
No December Tech Users Meeting
- c. Educational Technology Committee (tba)
Member not present at ITPC
- d. Office365 Governance Team (CC Adeyemo)
No current updates, will have an update for next ITPC
- e. Research Policy Advisory Committee (Joyce Latham)
No current updates, will have an update for next ITPC
- f. Web Steering Committee (Pat Reilly)
November update – looking for 2 faculty members as well as satellite campus participation. Looking at alternatives for Campus Press. Security concerns addressed included access controls.

Meeting adjourned 9:25 am