Chapter 111
Complaints

111.01 Definition
A complaint is an allegation by persons other than the academic staff member’s supervisor(s), including administrators, students, other academic staff, faculty, university staff, or member of the public concerning the conduct of an academic staff member that is not serious enough to warrant dismissal proceedings.

(AS Doc. 101, 4/2016)

111.02 Validity of Complaints
A complaint shall be valid only if the conduct is related to University rules and policies or the academic staff member's assigned responsibilities, and if it is signed by the complainant. This chapter shall not abridge rights which are protected by the U.S. Constitution or other federal and state laws. When signed complaints are filed with a dean, division head, or the Chancellor, the academic staff member about whom the complaint was filed shall be given the opportunity to first seek to resolve the complaint informally. If the complaint cannot be satisfactorily resolved, the dean, division head, or the Chancellor shall direct the complaint to the Academic Staff Hearing and Appeals Committee.

(AS Doc. 101, 4/2016)

111.03 Hearing of Complaints
The Hearing and Appeals Committee shall investigate and, where deemed necessary, conduct a hearing on the allegation and then recommend to the Chancellor either a dismissal of the complaint or a resolution of the complaint. The Chancellor shall inform the academic staff member and the Hearing and Appeals Committee of his/her decision within 15 working days of receipt of the recommendation of the Hearing and Appeals Committee. The Chancellor's decision is final and not further appealable.