

Dear Students,

I'm reaching out regarding Chancellor Mone's recent message, the ongoing updates regarding the coronavirus/COVID-19 and UWM's plan to minimize health related risks for you and other members of the UWM community.

Many of you have questions and concerns as you plan for the remainder of the semester; the **Roberto Hernández Center (RHC)** is here to support you in any way we can. The **RHC** Team cares deeply about you and your well-being, and we are working swiftly to plan for the remainder of the semester and to appropriately answer all your questions.

The most important thing to keep in mind is to stay calm and continue to take care of yourself. Please be sure to be checking and reading your e-mail often as what's communicated now could change quickly.

Here are some answers to questions you may have about the [RHC](#) and campus:

Q: Will the RHC office remain open?

A: As of now, our plan is to keep our doors open during regular business hours (Mon-Fri, 8 am – 4:30 pm). If we are forced to close the office, we will notify students immediately and include how to stay in touch with us via e-mail, etc.

Q: Will I be able to keep my scheduled appointment with RHC Staff?

A: YES! Unless we are forced to close the office, each student can choose how they'd like to conduct their appointment based on what's the most safe and convenient option for them. Choices include coming to campus to meet in person or meet over the phone. (*We are currently working on a video conferencing option through that we hope to make available soon*). In the event we need to close the RHC we will inform you in advance and your appointment and would offer to have over the phone.

Q: Can I schedule a future appointment with my RHC Advisor?

A: YES, either via Navigate: <https://uwmilwaukee.campus.eab.com/> or by calling the RHC office at 414-229-6156. If you are unable to reach our office, please e-mail rhc@uwm.edu

Q: Can I still communicate with my assigned RHC advisor and RHC staff in general?

A: Yes! Please e-mail your RHC advisor with any questions you have. As stated above, we may not have the answers to each question that you ask but know that we will work with staff at UWM to answer your questions to the best of our ability.

Q: How do I schedule an appointment?

A: Call the RHC at 414-229-6156 or logon to Navigate: <https://uwmilwaukee.campus.eab.com/>

Q: Are events hosted by the RHC through April 10th still happening:

A: Unfortunately, the RHC team has had to postpone a couple of events per campus event regulations. The **"Brown Bag Series: 2020 – The Year of the Latino Vote, Are We Ready?"** scheduled for March 24th

has been cancelled. We hope to be able to reschedule a similar event in the Fall semester. The **“Somos Latinas Presentation”** scheduled for March 25th has been postponed to a future date next academic school year. As of right now, **the PALM Graduation Gala on May 2nd is STILL HAPPENING**. Please reach out to mtserna@uwm.edu with any questions regarding RHC sponsored events scheduled through April 10th.

Q: Where can I find the most up to date information about UWM’s measures regarding the coronavirus/COVID-19?

A: UWM’s administration is listing the most updated information on our [COVID-19 website](#).

Q: Are UWM’s classes in session this week?

For the remainder of this week (through Saturday, March 14), classes will continue to meet as usual unless your instructors communicate something different to you.

Q: How long is Spring Break?

A: Spring Break has been extended by one week and is now March 15-29.

Q: Why has Spring Break been extended?

A: Spring Break has been extended for a second week to give faculty and instructors time to figure out plans for both courses that can be moved online and for courses that cannot be moved online. This extended break will also provide campus support offices and resources time to make plans for how they can best support students through the rest of the semester.

Q: When will classes resume?

A: At this point, classes are set to resume on March 30th in an online format until April 10th. The format of classes following April 10th is yet to be announced by UWM administration, please keep an eye out for campus update emails. Questions that you have regarding individual courses should be directed to your instructors, as they will have the most up to date information regarding each of your individual courses.

AGAIN, STAY CALM AND CHECK YOUR E-MAIL OFTEN.

Please feel free to let me know if you have any questions in the meantime.

As always, I hope you are doing well, and I look forward to following up with you soon!

Gracias,