# UW-Milwaukee 2019-20 Financial Aid Handbook

## Table of Contents

<table>
<thead>
<tr>
<th>Section/Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Table of Contents</td>
<td>1</td>
</tr>
<tr>
<td>Panther Access to Web Services (PAWS)</td>
<td>2</td>
</tr>
<tr>
<td>Family Educational Rights and Privacy Act (FERPA)</td>
<td>2</td>
</tr>
<tr>
<td>To Do Checklist</td>
<td>3</td>
</tr>
<tr>
<td>Your Financial Aid Offer</td>
<td>3</td>
</tr>
<tr>
<td>Shopping Sheet</td>
<td>4</td>
</tr>
<tr>
<td>How Your Financial Aid Eligibility is Determined</td>
<td>4</td>
</tr>
<tr>
<td>Eligibility Requirements</td>
<td>4</td>
</tr>
<tr>
<td>Cost of Attendance (COA)/Budget</td>
<td>5</td>
</tr>
<tr>
<td>Expected Family Contribution (EFC)</td>
<td>6</td>
</tr>
<tr>
<td>Special Circumstances</td>
<td>7</td>
</tr>
<tr>
<td>Just for Graduate Students</td>
<td>7</td>
</tr>
<tr>
<td>Non-degree Students</td>
<td>7</td>
</tr>
<tr>
<td>Types of Aid</td>
<td>8</td>
</tr>
<tr>
<td>Scholarships</td>
<td>8</td>
</tr>
<tr>
<td>Grants</td>
<td>9</td>
</tr>
<tr>
<td>Federal Work Study</td>
<td>9</td>
</tr>
<tr>
<td>Loans</td>
<td>10</td>
</tr>
<tr>
<td>Direct Loan Limits and Requirements</td>
<td>10</td>
</tr>
<tr>
<td>Federal Direct Loan MPN and Entrance Counseling</td>
<td>11</td>
</tr>
<tr>
<td>Entrance Counseling</td>
<td>11</td>
</tr>
<tr>
<td>Complete a Direct Loan Master Promissory Note</td>
<td>12</td>
</tr>
<tr>
<td>Additional Financial Resources</td>
<td>12</td>
</tr>
<tr>
<td>Federal Direct Parent Loan for Undergraduate Students</td>
<td>12</td>
</tr>
<tr>
<td>Federal Direct PLUS Loan Program for Graduate Students</td>
<td>12</td>
</tr>
<tr>
<td>Private Educational Loan Programs</td>
<td>13</td>
</tr>
<tr>
<td>Military Education Benefits</td>
<td>14</td>
</tr>
<tr>
<td>Disbursement</td>
<td>14</td>
</tr>
<tr>
<td>Causes for Delay in Disbursement</td>
<td>14</td>
</tr>
<tr>
<td>Census Date</td>
<td>15</td>
</tr>
<tr>
<td>Satisfactory Academic Progress (SAP)</td>
<td>15</td>
</tr>
<tr>
<td>Undergraduate Student SAP</td>
<td>15</td>
</tr>
<tr>
<td>Graduate Student SAP</td>
<td>15</td>
</tr>
<tr>
<td>Thinking of Dropping a Class or Withdrawing?</td>
<td>16</td>
</tr>
<tr>
<td>Dropping Classes</td>
<td>16</td>
</tr>
<tr>
<td>Withdrawing</td>
<td>16</td>
</tr>
<tr>
<td>Student Rights and Responsibilities</td>
<td>17</td>
</tr>
<tr>
<td>Office Hours and Advising Appointments</td>
<td>17</td>
</tr>
<tr>
<td>Ask the Panther &amp; Contact Information</td>
<td>18</td>
</tr>
</tbody>
</table>
Guide to Your Financial Aid

Congratulations on your decision to continue your education at the University of Wisconsin-Milwaukee! This document assumes you have been offered financial aid for the 2019-20 academic year. Filing the Free Application for Federal Student Aid (FAFSA) is an important step for help with your college financing. But there’s more to do. This document discusses the additional steps you need to take to make sure you receive the funds in time to pay your university charges. It talks about costs and creating a budget. It discusses additional resources you may wish to consider if you find you have a gap between your costs and what you have available to you in financial aid and your personal resources. It is very easy to begin classes, but you will not be allowed to register for future semesters at UWM with a past due balance. That is why it is important to have an idea of how much your expenses will be and how you are going to pay them before classes begin.

Panther Access to Web Services (PAWS)

PAWS is your online student portal. You should check your PAWS Student Center often—even during the summer months. There is a lot of information and often you can find answers to questions without having to contact someone. Review all of the various links. Pay particular attention to:

Finances: View, accept, reduce, or decline all aid offered to you in this section. Click on each item offered to review additional information about the aid. Once billing statements have been created each semester (about a month prior to the first day of classes), the link to “View Billing Statement” will be the best place to see your charges and your financial aid together in one place.

To Do List: Often additional information needed will be shown here. It is important for you to resolve items reflected here.

Need help navigating the information on your PAWS account? Review our PAWS Finances Tutorial.

The Family Educational Rights and Privacy Act (FERPA)

This law restricts information university officials can and will provide over the phone and/or to a third party.

- If you want us to discuss your financial aid with someone else, you must complete the Student Consent Release.
- If you want to allow others the ability to view specific information in your PAWS account you must complete Designate Access.

Both of these can be completed online. After logging into your PAWS Student Center, scroll down to the Personal Information section and select Student Information Release. You then have two options. Select Designate Access to create an account for someone else. Select Student Consent Release to identify the people you give permission for our staff to discuss your information.

Even with a FERPA release, not all information can be shared. For example, we are not able to release tax information via phone. The Department of Education masks income information when the IRS Data
Retrieval Tool is used. If you or another individual needs this information, you will need to obtain copies of your respective IRS tax return or IRS tax return transcript.

In some cases we are not able to provide financial aid award or FAFSA information to third parties, even with a FERPA release. In those situations, we will complete the information and return it to the student either in person or via mail to the student’s permanent address as reported in PAWS.

To Do Checklist

Use this checklist as a guide to finishing all the requirements necessary to fund your education:

1. File a FAFSA—Done if you have an aid offer.
2. Read your emails—year round. We use the email address you provided on your admission application until you are provided your UWM email address. You are expected to monitor (or forward) your UWM email account.
3. Review your PAWS TO DO List and complete these items in a timely manner.
4. Read this handbook for details on how to access the funds offered.
5. Review the PAWS Finances Tutorial to understand your billing statement and how and when your aid is applied to your bill.
6. Accept/Reduce/or Decline your aid within 30 days or by June 1, whichever is later. (Scholarships have earlier dates).
7. Complete required Direct Loan Master Promissory Notes (MPNs)—this is your loan application.
8. Complete required Entrance Loan Counseling.
9. Notify us if you aren’t or won’t be a fulltime student (enrolled in less than 12 credits as an undergraduate or less than 8 as a graduate student).
10. Notify us if you will receive other types of assistance not reflected on your award.
11. Actual costs aren’t available until the end of July. In the meantime, use our UWM Total Cost Estimator to develop your individual budget FOR THE YEAR in order to determine if you have enough funding or if you need to apply for additional loans.

Your Financial Aid Offer

- Financial aid applicants are sent an email when eligibility has been determined.
- Eligibility is based on FAFSA results, financial need, any specific criteria required by the various programs, and the estimated cost of attendance.
- Eligibility also assumes full-time enrollment. If you will enroll for fewer credits, you must notify us each semester (or for both semesters) and your awards must be re-evaluated based on a change to your cost of attendance. You should allow two weeks for your file to be reviewed based on a different credit level—sometimes longer if within a month of the start of classes.
- Minimally, you must be enrolled at UWM for at least: six credits as an undergraduate or eligible non-degree student, four graduate level credits as a graduate student, or three credits for disssertation status to be eligible for MOST TYPES of financial aid.
- Read the descriptions of the types of aid you have been offered before accepting or declining them.
- Awards may be tentative pending confirmation of fund availability. We use the best information available at the time your eligibility is determined.
- **Aid not accepted within 30 days of being offered or by June 1, whichever is later, will be canceled.** If you are unsure whether or not to accept Federal Work-Study, accept it now to have
the funds reserved for you. Direct Loans and Pell Grants can be reinstated; other funds may no longer be available once canceled.

- Making revisions to your FAFSA, or receiving assistance from outside sources, may affect the amount, as well as the type(s) of assistance you are eligible to receive.
- Print and keep a copy of your initial award and any subsequent revised awards.
- The award offered reflects your eligibility for fall and/or spring semester. If you have not been offered aid for a semester in which you plan to attend, and you believe you are eligible to receive financial aid, please contact us.
- If you are enrolling at UWM for one semester only, but have received an award offering two semesters of aid, notify our office so we can make the revision for you.
- Undergraduate students who will graduate in fall must have any Direct Loan funds prorated. This means the amount of Direct Loan ultimately offered will be based on the number of credits you are taking.
- If your status will change during the academic year, notify our office, as your award will need to be revised. (Example—undergraduate student for fall and graduate student for spring or vice versa.)
- While we would prefer that you notify us if you will not be enrolling, all undisbursed aid will be canceled 15 days after the beginning of the semester if you have not registered for classes or you are in an ineligible status. Please notify us if you want to be re-evaluated for a spring only award. You will need to notify us if you attended a different college or university during the fall semester.
- If you have been offered aid by another institution for the same enrollment period, you will need to have that school cancel the pending aid before we will be able to disburse your aid. If you are a transfer student, aid received for the same academic year must be taken into consideration when determining your remaining eligibility. If you received aid at another university for a summer term, please let our office know.

**Shopping Sheet**

UWM, and many other colleges, provide a Financial Aid Shopping Sheet. This is a standardized form designed to simplify the information that prospective students receive about costs and financial aid so that they can easily compare institutions and make informed decisions about where to attend school. Students who have been offered financial aid will see this as a link in the View Financial Aid link in their PAWS Student Center. You are encouraged to print and save this.

**How Your Financial Aid Eligibility is Determined**

**Eligibility Requirements**

To be offered federal, state, or institutional funds administered by UWM’s Financial Aid Office, you must:

1. File a FAFSA each year.
2. Be admitted to UWM in a degree-granting program or as an eligible non-degree student.
3. Have a high school diploma or a General Education Development (GED) certificate.
4. Be a U.S. citizen or an eligible non-citizen.
5. If male, be registered with Selective Service.
6. Have a valid Social Security Number.
8. Not owe an overpayment on any federal (Title IV) aid.
9. Meet the Satisfactory Academic Progress (SAP) Standards as defined by the Financial Aid Office.
10. Not have a conviction for a drug-related offense that occurred while receiving federal assistance.
11. Not be delinquent on court-ordered child support and/or maintenance (this applies only to State of Wisconsin-controlled grants).
12. Certify that you will use student aid only for educational purposes.
13. **Not be incarcerated**. Students with criminal convictions have limited eligibility. Federal law requires students to inform the Financial Aid Office of their incarceration.

**In addition to the above requirements, to receive aid, you must:**

14. Be enrolled in a minimum of six credits as an undergraduate student (except for Pell Grant consideration), four credits as a graduate student, or three credits as a dissertator. This is considered half-time enrollment and most financial aid programs require at least this enrollment level. **Audit credits do not count.** However, a student who has been offered a Federal Supplemental Opportunity Grant or Federal Work-study, may be able to retain a prorated portion of those funds.

15. If retaking a class you already passed (e.g., to receive a better grade), the course may be repeated only once to be counted toward enrollment status for financial aid eligibility. If this passed course continues to be repeated, Title IV federal funds can no longer pay for this repeated course.

16. Not be receiving financial aid from another institution for the same enrollment period. Students can only receive aid from one institution at a time—even if enrolled at two schools. However, in some cases, your enrollment and costs at another institution may be considered when determining your financial aid eligibility at UWM. This generally only makes a difference if you are enrolled at UWM less-than full-time and are the recipient of Federal Pell Grant funds. For more information, review our **Consortium Agreement**.

17. Establish and maintain eligibility for the programs for which aid is received.

Students who have already satisfied all the requirements for their degree, but have not yet graduated, are not eligible for federal aid.

**The following simple equation is used in determining financial aid eligibility:**

\[
\text{Cost of Attendance (COA)} - \text{Expected Family Contribution (EFC)} = \text{Financial Need}
\]

The following paragraphs explain how these figures are created. Your figures can be found in the Finances section of your PAWS account. (Review **PAWS Financial Aid Tutorial** for details.)

**Estimated Cost of Attendance (COA)/Financial Aid Budget**

The actual cost to attend UWM is different for each student, depending on variables such as degree program, housing and lifestyle choices, special course fees, and individual needs. **The Estimated Cost of Attendance (COA)** is an average figure used by the Financial Aid Department in determining financial aid eligibility. This figure includes estimates of direct costs (university charges you will need to pay UWM) as well as indirect costs (educational and living expenses not paid to UWM). Because we use averages, the figures may vary slightly from other published figures. Categories included in the COA are: tuition and fees, room and meals (no room allowance if you are living with a parent), books and supplies, personal/miscellaneous expenses, transportation, and loan fees. The amounts for these categories are shown below.
### 2019-20 Estimated Cost of Attendance

9 Month Enrollment Period

Amounts Assume Two-Semesters of Full-time Enrollment

<table>
<thead>
<tr>
<th>Tuition Rates</th>
<th>Wisconsin Resident</th>
<th>MN Reciprocity</th>
<th>Midwest Student Exchange</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associate's</td>
<td>$ 5,148</td>
<td>$ 5,148</td>
<td>$ 7,524</td>
<td>$12,720</td>
</tr>
<tr>
<td>Bachelor's</td>
<td>$ 9,588</td>
<td>$13,512</td>
<td>$13,634</td>
<td>$20,868</td>
</tr>
<tr>
<td>Graduate</td>
<td>$11,884</td>
<td>$18,560</td>
<td>$17,076</td>
<td>$24,920</td>
</tr>
</tbody>
</table>

The figures below are estimates used for determining financial aid eligibility. Some of the amounts will be Direct Costs (owed UWM); some will be Indirect Costs (expenses you may or may not incur).

<table>
<thead>
<tr>
<th></th>
<th>Living with Parent</th>
<th>Living On Campus</th>
<th>Living Off Campus</th>
</tr>
</thead>
<tbody>
<tr>
<td>Room/Housing Allowance</td>
<td>$0</td>
<td>$6,602 Undergrad</td>
<td>$6,602 Undergrad</td>
</tr>
<tr>
<td>Meals</td>
<td>$4,190</td>
<td>$4,190</td>
<td>$4,190</td>
</tr>
<tr>
<td>Books and Supplies</td>
<td>$ 800</td>
<td>$ 800</td>
<td>$ 800</td>
</tr>
<tr>
<td>Transportation</td>
<td>$1,396</td>
<td>$1,396</td>
<td>$1,396</td>
</tr>
<tr>
<td>Personal/Miscellaneous</td>
<td>$2,000</td>
<td>$2,000</td>
<td>$2,000</td>
</tr>
</tbody>
</table>

### Estimate of Total Cost for a Number Categories for an Academic Year

<table>
<thead>
<tr>
<th></th>
<th>Wisconsin Resident</th>
<th>MN Reciprocity</th>
<th>Midwest Student Exchange</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associate Living with Parent</td>
<td>$13,616</td>
<td>$13,616</td>
<td>$15,992</td>
<td>$21,188</td>
</tr>
<tr>
<td>Associate Living Away from Parent</td>
<td>$20,218</td>
<td>$20,218</td>
<td>$22,594</td>
<td>$27,790</td>
</tr>
<tr>
<td>Bachelor Living with Parent</td>
<td>$ 18,056</td>
<td>$21,980</td>
<td>$22,102</td>
<td>$29,336</td>
</tr>
<tr>
<td>Bachelor Living Away from Parent</td>
<td>$24,658</td>
<td>$28,582</td>
<td>$28,704</td>
<td>$35,938</td>
</tr>
<tr>
<td>Graduate Living with Parent</td>
<td>$20,438</td>
<td>$27,114</td>
<td>$25,630</td>
<td>$34,616</td>
</tr>
<tr>
<td>Graduate Living Away from Parent</td>
<td>$30,134</td>
<td>$36,810</td>
<td>$35,326</td>
<td>$43,170</td>
</tr>
</tbody>
</table>

As you create your own budget and plan for the school year, we encourage use of our online tool, the [UWM Total Cost Estimator](#). By using this tool, you may start thinking of things you could do, and choices you can make, to help you reduce your costs. While it might be nice to have a single room or apartment, sharing these costs with roommates may make more fiscal sense if you have to borrow loans in order to pay the bills. You should also save as much money as possible from summer employment.

### Expected Family Contribution (EFC)

**Expected Family Contribution (EFC)** is a measure of your (and your family, if you are considered a dependent student) financial strength and is calculated according to a formula established by law. The formula uses the information you supplied on your Free Application for Federal Student Aid (FAFSA). If you filed your FAFSA electronically, this figure was previously provided to you.
The EFC is not the amount you pay. The actual offer of financial aid is based on both your demonstrated financial need as well as the availability of funds. It is not unusual for some funds to be depleted early in the processing cycle. Your file was given maximum consideration for all funds available at the time your eligibility was determined. Most financial aid programs require that you have financial need to be eligible to participate. However, there are a few programs that don’t require financial need. What you should do is take your budget figure and subtract the amount of financial aid you are eligible to receive. The result may be closer to what the family actually needs to contribute. In other words, your calculations will look like:

<table>
<thead>
<tr>
<th>Your Direct Costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Financial Aid Offered/Accepted</td>
</tr>
<tr>
<td>= Amount You/Family will need to contribute toward</td>
</tr>
<tr>
<td>Direct Costs through savings, work, private scholarships,</td>
</tr>
<tr>
<td>and/or additional loans</td>
</tr>
</tbody>
</table>

Special Circumstances

If you/your family have special circumstances that you believe should be taken into consideration—for example an income source is no longer being received or a significant change in income was experienced in 2018 or is expected for 2019—we may be able to make adjustments for you based on your actual 2018 income or expected 2019 income. You can contact a financial aid advisor or review the Special Circumstances form and submit it to our office with the documents indicated on the form. We will review it and let you know if any additional documentation is required. Students must have already submitted the 2019-20 FAFSA and have been offered financial aid based on actual information before a special circumstance request will be considered.

Just for Graduate Students

Graduate students are initially evaluated for a Federal Direct Unsubsidized Loan. Initial awards are determined assuming full-time enrollment (eight or more credits) as a Wisconsin resident. If you are considered a non-resident for tuition purposes, and will not receive a non-resident tuition waiver from the University, you may contact our office to request a review of your financial aid and a possible revision to your Estimated Cost of Attendance. This may allow you to borrow additional loans (generally in the form of a Federal Direct Grad PLUS or a Private Alternative Loan.)

If you will not be enrolled in at least eight graduate credits for a given semester, you must notify our office and report the number of credits you plan on taking. This must be done in order for your aid to disburse. Although some Graduate School programs may consider your enrollment status to be full-time with less than eight credits, (often the case for students with an assistantship), our office needs to adjust the tuition component of your cost of attendance based on your actual credit level. Contact us as soon as possible with the exact number of credits you will enroll in if you plan to take less than eight credits in fall or spring.

In order to qualify for federal aid, graduate students must register for at least 4 graduate level credits. If you register for a three-credit graduate level course and a one-credit undergraduate level sport and recreation course, you will not qualify for aid. However, if you are taking undergraduate coursework that applies to your graduate program, you may be eligible for graduate level loan limits when enrolled in at least four credits. If this scenario applies to you, appropriate documentation from your academic advisor will need to be provided to our office before we can allow any loan to disburse.
Dissertation students—if you are utilizing financial aid, you are encouraged to complete your Application for Doctoral Dissertator Status as soon as eligible. If your Dissertator Status has not been reviewed and updated in PAWS prior to the start of disbursement, please be aware that your financial aid award will likely need to be adjusted and may result in you having to return financial aid funds previously disbursed. If you expect you will obtain dissertator status by the term add/drop deadline, it is advisable that you ask for the lower dissertator rate to prevent a subsequent return of funds. Please review the dissertator status policy.

Important: If you are receiving a fellowship from the University (which may include a monthly stipend and/or tuition waiver), and it does not appear in your financial aid award in PAWS, you must notify us. Fellowships, scholarships, traineeships, Chancellor’s Graduate Student Awards, and most other educational resources must be included when determining your eligibility for federal student aid, and you should report them to us at the time they are offered to you. Teaching, Project, and Research Assistantships (TAs/PAs/RAs) do not affect your eligibility for financial aid, however, if you file a FAFSA next year, you should report assistantships as untaxed income. Our office must report all of these resources annually to the University of Wisconsin System.

The maximum annual limit for a graduate level Federal Direct Unsubsidized Loan is $20,500. If your estimated cost of attendance exceeds this, you can consider borrowing additional loans through either a Grad PLUS Loan or a Private Alternative Loan.

### Non-Degree Students

Students classified as Non-Degree Students are generally not eligible for financial aid. Exceptions can be made for those enrolled in eligible certificate programs or those taking prerequisite courses for admission to a UWM degree or certification program. In those cases, students must document eligibility on a Non-degree Enrollment Verification form and have the form submitted to the Financial Aid Office as early as possible.

Second degree, students pursuing teaching certification, and non-degree students who are eligible for financial aid will only be offered Federal Direct Loan assistance.

### Types of Aid

Most financial aid programs have a limit to either the aggregate dollar amount (in the case of loans) or how many semesters (grants) a student can receive certain aid types. These limits are not appealable. In addition to these limits, students must also adhere to the Satisfactory Academic Progress (SAP) Policy limits.

Students are evaluated for Scholarships, Grants, Loans, and Federal Work Study. We encourage you to visit these links for more detailed information on the programs that you have been offered.

#### Scholarships

A scholarship is gift aid. In most cases, scholarships do not have to be repaid if the enrollment period is completed. Scholarships are a valuable part of college financing and are typically given in recognition of a student’s achievement.
Grants

A grant does not have to be repaid. Eligibility is based on EFC, financial need, and additional requirements determined by the individual program. All require that a FAFSA be submitted and recipients meet general eligibility requirements unless indicated otherwise.

- Federal grants are funded through the Federal Government
- Wisconsin Grants are funded through the State of Wisconsin and require Wisconsin residency and attendance at a Wisconsin college.

Graduate students and undergraduates with bachelor’s degrees are not eligible for grant funds unless specifically indicated in the descriptions.

The various grant programs are listed below. Details on each of the programs can be found on the Grants webpage, [http://grants.uwm.edu](http://grants.uwm.edu).

**Federal Grants:**
- Federal Pell Grant
- Federal Supplemental Educational Opportunity Grant (FSEOG)
- Federal Teacher Education Assistance for College and Higher Education Grant (TEACH)
- Federal Iraq and Afghanistan Service Grant
- Federal Children of Fallen Heroes Scholarship
- Bureau of Indian Affairs Grant
- AmeriCorps Segal Education Award
- Gaining Early Awareness & Readiness for Undergraduate Programs Grant (GEAR UP)

**Wisconsin Grants:**
- Wisconsin Grant
- Wisconsin Talent Incentive Program (TIP)
- Wisconsin Tuition Assistance Grant (TAG)
- Wisconsin Lawton Scholars Grant
- Wisconsin Indian Assistance Grant
- Division of Vocational Rehabilitation (DVR) Training Grant
- Wisconsin Hearing and Visually Handicapped Student Grant
- Wisconsin Grant for Study Abroad
- Fund for Wisconsin Scholars Grant (FFWS)
- Wisconsin Covenant

**Federal Work Study**

Work Study allows a student to earn money for educational expenses while attending college. Financial need and enrollment in at least one credit are required in order to earn funds through this program. If you have been offered work-study, you need to find a job that allows you to earn these funds. For more information regarding on-campus employment, please visit [Handshake](http://handshake). Most jobs do not require eligibility for Federal Work Study.

If you know that you will not earn the funds offered to you, please decline the award through your PAWS account. UWM has a limited amount of Federal Work Study funds available. Declining any work study you do not plan on earning allows us to offer the opportunity to another student. If you have not earned any work-study funds within 30 days of the start of the semester, your entire work-study award will be canceled.
Loans

Loans must be repaid with interest. A FAFSA must be filed to be evaluated for loan assistance for all but the Minority Teacher and Private Alternative Loans. While not required for those programs, all students are strongly encouraged to file a FAFSA to take advantage of the best financial aid programs first, including federal and state grants, prior to borrowing private educational loans.

While student loans can be a good way to help finance an education, it is important to understand your responsibilities as a student loan borrower. All student loans will require that you sign a promissory note (the actual loan application). Read carefully the description of any loan you have been offered before making a decision to borrow the loan. Keep copies of all documents concerning your loan.

A minimum enrollment status of half-time (undergraduate 6 credits/ graduate 4 credits, except for some alternative loan programs) is required to participate in all loan programs. Awards are for one academic year and require that the student complete a FAFSA each year to be considered for continuing eligibility.

The various loan programs are listed below. Each is linked to additional details found on the loans.uwm.edu web page.

**Federal Nursing Loan**
**Nurse Faculty Loan**
**Minority Teacher Loan**
**Federal Direct Loan – Subsidized**
**Federal Direct Loan – Unsubsidized**
**Federal Parent PLUS Loan**
**Federal Grad PLUS Loan**
**Private Alternative Loan**

### Direct Loan Limits and Requirements

**Federal Direct Subsidized and Unsubsidized Loan Limits**
All maximum loan amounts below are for 12 month periods. While the UWM academic year begins with the fall semester and continues through the end of summer, a transfer student who received aid for summer using the 2019-20 academic year, would need to take those loan disbursements into consideration when determining remaining eligibility for the academic year.

- Dependent freshmen $5,500 ($3,500 subsidized)
- Dependent sophomores $6,500 ($4,500 subsidized)
- Dependent juniors/seniors $7,500 ($5,500 subsidized)
- Independent freshmen $9,500 ($3,500 subsidized)
- Independent sophomores $10,500 ($4,500 subsidized)
- Independent juniors/seniors $12,500 ($5,500 subsidized)
- Graduates $20,500 (unsubsidized)

Lifetime aggregate limits including subsidized limits:

- Dependent undergraduates $31,000 (maximum of $23,000 in subsidized funds)
- Independent undergraduates $57,500 (maximum of $23,000 in subsidized funds)
- Graduates $138,500 (maximum of $65,500 in subsidized funds; includes undergraduate borrowing)
In addition to the above limits, for first-time borrowers on or after July 1, 2013, there is a limit on the maximum period of time that you can receive Direct Subsidized Loans. For students attempting a bachelor’s degree, the time is six years. If you are still enrolled after that time period, you will become responsible for paying the interest. However, anyone who borrows the maximum allowed each year, would run out of subsidized loan eligibility before reaching six years.

Federal Direct Loan MPN and Entrance Counseling

A Direct Loan Master Promissory Note (MPN) and entrance loan counseling are both required before a Direct Loan can be disbursed. Both can be completed online at studentloans.gov. First Log in using your FSA ID:

Then select Complete Loan Counseling and then Entrance Counseling (required) under Counseling Type:

Entrance Counseling

Entrance Counseling is required if you have never borrowed a Federal Direct or FFEL loan as well as for any new Graduate PLUS loan borrowers. Make sure you select the correct type of counseling (undergrad for anyone enrolled in a program not considered graduate or higher.) You will also need to complete the “Add School to Notify” section on the left side of the screen.

Select Student Type

I am completing entrance counseling to receive Direct Loans as an undergraduate student.

I am completing entrance counseling to receive Direct Loans as a graduate or professional student.

After you complete the counseling, you should continue on and finalize the entire process by selecting “Complete a Master Promissory Note” under the Next Steps section on the right hand side of the summary page.
**Complete a (Direct Loan) Master Promissory Note** – Select the loan type to complete a master promissory note (MPN). The student loan is the Subsidized/Unsubsidized link. The PLUS links (parent of dependent students and Grad for graduate students) are for loans in addition to the student loans. Those are discussed in more detail in the Additional Financial Resources section.

A promissory note is required to borrow a loan. Federal loans have a master promissory note (MPN), which means that once the note has been completed, you should not have to complete a new MPN to borrow in future years. You will need your FSA ID to electronically sign all promissory notes.

The MPN is good for 10 years, as long as a first disbursement is made within 12 months of being electronically signed.

**Additional Financial Resources**

Financial aid is provided to help bridge the difference between family resources and the amount needed to pay for the cost of attending college. In the case where the aid offered still leaves a gap and additional help is needed, the Parent PLUS/Grad PLUS or Private Alternative Loans are two loan programs to consider as possible options. These loans can be certified for an amount up to the Cost of Attendance less financial aid already awarded.

**Federal Direct Parent Loan for Undergraduate Students (PLUS)**
This is a loan available to parents of dependent undergraduate students. Please select the link for more information and details listed on our website.

**Federal Direct PLUS Loan Program for Graduate/Professional Students**
This is a loan Graduate/Professional students may be able to borrow. Please select the link for more information and details listed on our website.

Both the Parent PLUS and the Grad PLUS applications are completed online at studentloans.gov. The borrower (PARENT in the case of the Parent PLUS) should Log in using their FSA ID, select the “Apply for a Direct PLUS Loan.”

<table>
<thead>
<tr>
<th>I want to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>View My Documents</td>
</tr>
<tr>
<td>Complete Loan Counseling (Entrance, Financial Awareness, Exit)</td>
</tr>
<tr>
<td>Complete Loan Agreement (Master Promissory Note)</td>
</tr>
<tr>
<td>Apply for a Direct PLUS Loan</td>
</tr>
</tbody>
</table>

On the next page, scroll down and select either the PLUS Loan for Graduate/Professional Students or the PLUS Loan for Parents:
Both types of PLUS Loans require an approved credit check. **If a PLUS application is denied**, the borrower may choose to add an approved endorser to the application (an endorser is a person who agrees to repay the PLUS loan if the borrower defaults on the loan payment). This option requires that the endorser complete an Endorser Addendum which includes a credit check and that the borrower complete PLUS Credit Counseling on [StudentLoans.gov](#).

Two additional options are available when a parent is denied the Parent PLUS Loan:

1) The parent can appeal the denied decision with the Department of Education and complete PLUS Credit Counseling on StudentLoans.gov, OR

2) The student becomes eligible for additional Direct Unsubsidized Loan funds. During the application process, the parent may indicate if the school should consider the student for the unsubsidized loan if the application is denied and that information will be used to offer the additional loan. The student can also submit the [Additional Unsubsidized Loan due to Denied Parent PLUS Loan form](#) to request these additional loan funds.

An origination fee of approximately 4% is retained from the gross loan proceeds of both types of PLUS Loans. The actual fee will be disclosed to you in your loan disclosure should you borrow this loan. Once borrowed, the interest rate will be fixed. The rate for new loans each year is announced in early summer. Please review the [Federal Student Aid website](#) for the most current information on interest rates and origination fees. The interest rates on loans disbursed in 2019-20 will be announced in June 2019.

**Private/Alternative Educational Loan Programs**

Offered by a financial institution, the student is typically the borrower and required to apply with a credit-worthy cosigner. Select this link to review details and an online tutorial on [Private Alternative Loan Information](#). It is up to the student to review any information and compare loans and then decide which loan they wish to borrow. Because these loans historically had variable interest rates with no cap, students have always been strongly encouraged to consider all other options before borrowing a private loan. Many lenders now offer fixed interest rates. Students should research and compare all options.

Federal regulations require that students complete a Private Loan Self-Certification Form as part of the Private Loan application process. This form is to help give students a better understanding of their eligibility and to ensure all federal aid options are considered before using a Private Loan. Your lender will supply this form. You will be required to fill in your [Cost of Attendance](#) and your Estimated Financial Assistance. If you have completed a FAFSA, you can find your Estimated Financial Assistance information under the “Financial Aid Summary” link in your PAWS Student Center. This form should be submitted directly to your lender.
Military Education Benefits

Students returning from active federal military service or who are in the National Guard or Reserves can qualify for military education benefits to help with academic expenses. Additionally, dependents and spouses of veterans may be eligible for the same types of benefits. Contact the Military Education Benefits Office (MEBO) for more details. Federal military education benefits do not affect a student’s eligibility for federal financial aid. As such, student’s receiving military education benefits are also encouraged to file a FAFSA. Eligibility for the Wisconsin GI Bill may affect eligibility for other financial aid programs.

Disbursement

Federal regulations allow disbursement to begin ten days before the first day of the semester. Once payment begins, we generally continue to disburse funds Monday, Wednesday, and Friday nights. You can confirm via the Account Activity link in your PAWS Student Center whether or not your funds have disbursed. Beginning approximately a month before disbursement is scheduled to begin, we will send emails to students who may see a delay in their disbursement. If your funds have not disbursed by the due date, it is your responsibility to find out why in order to avoid finance charges. Monitor your UWM email and your PAWS To Do list for possible reasons.

University housing and tuition charges are combined and billed together. You will receive a bill in the mail, as well as emails, telling you to view your university bill via your PAWS account. Please read all information carefully and also review important information on the One Stop website. Selecting "View Billing Statement“ via your PAWS account will provide you with a real time “Statement of Account.”

Your statement will show your total charges (assuming charges for the semester have been determined) less “Anticipated Aid.” If you owe the university, you may pay the difference by the due date. As long as you don’t owe from a prior term and have at least $100 in anticipated aid, any amount owed after the first day of classes will be moved to the installment plan. This usually happens by the end of the first week of classes. All questions related to billing and excess cash checks should be addressed to the Bursar Office, (414) 229-4915 or (414) 229-4526 or email bursar@uwm.edu.

You may or may not have been offered enough financial assistance to pay for your University charges plus other educational expenses.

- If you have been awarded aid for the semester that is more than what you owe the university for the semester, a check for the difference will be mailed to you from the Bursar Office for you to use for off-campus housing, books, and other educational expenses during the semester. This happens at the earliest, five days before a semester starts or approximately two days after the credit (excess) is reflected on your account—or-

- If the amount of aid offered for the semester does not cover the amount you owe for the semester, you will need to make that payment to the Bursar Office. You can review billing information on the Bursar Office website. Select the Tuition Schedule for the appropriate semester.

For help determining whether you will receive an excess cash check or if you will have a balance due, use the UWM Total Cost Estimator a tool on our website. You are encouraged to do this as early as possible—preferably prior to tuition bills being available on PAWS.

Causes for Delay in Disbursement

To avoid delays in disbursement, make sure you have done all of the following, no later than August 1 for the fall semester and December 20 for the spring semester:
• **If you are not a full-time student** (undergraduate taking twelve or more credits or a graduate student taking eight or more credits), **notify our office** as to the number of credits you plan on taking. If you are waiting to see if you can add a class, your aid should disburse within 3-5 days of your adding the class (assuming disbursement for the semester has begun). Do not request that your financial aid be adjusted based on part-time enrollment unless you want it disbursed based on part-time enrollment.

• **Completed entrance loan counseling and the DL Master Promissory Note online** if you are borrowing through the Federal Direct Loan program for the first time.

• If you are transferring to UWM mid-year, make sure your prior school has canceled any aid offered to you. A student may only receive aid from one institution at a time. If you are taking classes at two schools, you need to make sure only one of them is disbursing aid. If both do, eventually one will need to cancel the aid and you will end up owing funds to that university. If you are part-time at UWM and receive a Federal Pell Grant, you may wish to research the possibility of submitting a **consortium agreement**.

• Still meet all eligibility requirements as outlined on page 4.

**Census Date**

If your aid disburses before classes begin, your enrollment will be confirmed again on the first day of classes to make sure you began each of the classes. Your enrollment will also be reviewed on the tenth day of classes each semester. This is called the Census Date. This is the last day to add or drop classes without any notation on your transcript. It is also the last day to withdraw and receive a full tuition refund. **The number of credits you are enrolled in at the end of the tenth day of classes will be used as your attempted credits with regard to making Satisfactory Academic Progress.** In addition, if you receive a Federal Pell Grant, a Lawton Scholar award, or Fund for Wisconsin Scholars award, **award amounts may need to be revised (or even canceled) based on the number of credits you are registered for on the census day.** These awards require specific enrollment and the amount must be increased or decreased based on this credit level.

For example: You were registered for twelve credits on the first day of classes and received a $2,000 Pell Grant. By the tenth day of classes you had dropped two classes and were registered for six credits. Enrollment in six credits is considered half-time attendance so half of your Pell Grant would be canceled and returned to the Department of Education.

**Satisfactory Academic Progress (SAP)**

All students are expected to be making satisfactory academic progress (SAP) toward a degree to be eligible for financial aid. SAP consists of two components of measurement: qualitative and quantitative. The qualitative measure is established by the performance standards of the school or college in which a student is enrolled. The quantitative measures refer to “Pace” and “Timeframe”.

**Undergraduate Student Satisfactory Academic Progress**

- Students are expected to be making satisfactory "Pace" toward a degree, by passing 2/3 or 66.67% of the classes they enroll in.
- Students are expected to finish their program within a maximum timeframe of 150%. Students’ aid eligibility will be limited to 180 attempted credits for their first undergraduate degree; other degrees will be limited to 150% percent of credits required to complete the program.

**Graduate Student Satisfactory Academic Progress**

- Students are expected to be making satisfactory "Pace" toward a degree, by passing 1/2 or 50% of the classes they enroll in.
• Students are expected to finish their program within a maximum timeframe that cannot exceed 200% of the number of credits required to complete his/her degree. To determine your timeframe, review your graduate study requirements on the Graduate School website. All credits are counted in timeframe, even those for which the student did not receive financial aid.

**Thinking of Dropping a Class or Withdrawing Entirely?**

**Dropping Classes**

Withdrawing from classes may have serious consequences on your financial aid award. Before considering dropping classes or withdrawing from the university, students should consider the following implications:

- What is the impact on financial aid for the current semester?
- What is the impact for future semesters?
- What are university policies for refunding tuition, housing, meal plan, or other charges?

There are differences between dropping a single class and dropping all of your classes. Before dropping any courses, we encourage you to review the:

- Registrar’s Add/Drop Calendar
- Fees/Tuition Assessed for Drops or Withdrawal
- Withdrawal Policy

**If you drop some classes:**

The Bursar Office will determine whether the amount you were charged for tuition should be adjusted, based on the date of withdrawal.

The Financial Aid Office will determine if any aid disbursed to you has to be adjusted. Some financial aid programs are adjusted based on enrollment on the Census Date (10th day of the semester). While we generally don’t have to adjust aid if you drop a course(s) after the Census Date, your attempted credits for SAP are based on your enrollment on the Census Date, so dropping later will affect your Pace. If you are receiving financial aid, you are strongly encouraged not to drop below half-time enrollment.

The Registrar’s Office will determine whether the course shows up on your transcript with a ’W’ or not at all.

**If you withdraw or drop all of your classes:**

The Bursar Office will determine whether the amount you were charged for tuition should be adjusted, based on the date of withdrawal. Find more details [here](#).

The Financial Aid Office is required to determine whether any financial aid funds need to be returned to the original funding sources. This is called a “Return of Title IV” calculation and is required in order to be in compliance with Federal regulations. Students do not earn 100% of their aid until after the 60% point of the term. So, if they withdraw or are dismissed from classes before that, they may have to return some of their aid. For example, at the 50% point in the semester, they have technically only earned 50% of their aid. Unearned funds must be returned to federal, state, and institutional financial aid programs, and in many cases, this will cause the student to owe a balance to the university. If the student needs to repay unearned aid for non-institutional costs, our office will contact the student.
The recalculation is rather complex and is based in part on calculating the percentage of aid a student earned. In addition to official withdrawals, if a student fails all of their classes in a semester and the documented evidence shows the student stopped participating prior to the 60% point of the semester, the student’s aid eligibility will also be recalculated.

If a semester has begun and you are considering withdrawing from classes, you should review additional details about this calculation found on our website. You are also encouraged to speak to a financial aid advisor before withdrawing to determine how it may affect your financial aid and your Satisfactory Academic Progress.

Students withdrawing from all classes due to medical reasons may want to consult with the Dean of Students Office regarding a possible Medical Tuition Credit.

In addition to the possible return of financial aid funds, all students are required to maintain Satisfactory Academic Progress toward a degree. "Attempted Credits” for the Timeframe and PACE components of SAP are measured as of the tenth day of classes (the Pell Census date). All courses in which the student was enrolled on the tenth day of classes will be counted as "attempted," no matter what circumstances prompted the withdrawal. If a withdrawal causes a student to fall below the required "PACE" or exceed the maximum Timeframe and become ineligible for aid, students may wish to meet with a financial aid advisor to discuss the possibility of an appeal. Students are encouraged to review the Satisfactory Academic Progress Policy.

Student Rights and Responsibilities

As a financial aid recipient, you have rights as well as responsibilities. The complete list can be viewed on our website.

Office Hours and Advising Appointments

Office hours: 8 a.m. to 6 p.m. on Mondays when classes are in session
8 a.m. to 4:30 p.m. Tuesday through Friday

For unusual or more complicated issues, you will need to call to speak with an advisor or make an appointment to meet with an advisor in person.

In-person advising is done via appointment during most of the year. You may schedule your own appointment or call (414) 229-4541 or stop by our office for help making an appointment. On Wednesdays when classes are in session, we often offer Walk-in Advising (no appointment necessary) between 11AM and 3PM. Dates when this is not available are posted on the Financial Aid contact page.

Phone advising is generally available during normal business hours, although hours may be limited during certain times of the year. To ensure an advisor is available to take your call, you can use the link above to also schedule a phone appointment.

For either in-person or phone advising, you are encouraged to call or check updates on our webpage before your visit. You may also find answers to your questions in other sections of our website.
If you have any questions or need additional help, please do not hesitate to contact us. We are here to help you.

**24/7 Assistance:**

**Ask the Panther:** General questions can be answered 24/7 by using "Ask the Panther," an online tool available through our website. Any questions that cannot be answered immediately will be routed to a staff member who will then follow-up as quickly as possible.

**Email us:** finaid@uwm.edu. Please include relevant subject line and student ID #.

**Contact Us:** this link sends a preformatted form to our office email account.

**In person:** in Mellencamp Hall, room 162, 2442 E. Kenwood Blvd.

In addition, you may be able to get some of your questions answered simply by listening to the following options when calling our main number, 414 229-4541:

- **Option 1** General Information
- **Option 3** Information on Financial Aid Disbursement
- **Option 4** Transfer to Bursar Office (questions regarding billing, payments, and excess cash refund checks). Their direct line is 414 229-4915.
- **Option 5** Information on PLUS Loans, Private Alternative Loans, and Loan Counseling
- **Option 6** Connects you to a staff member. Your call will be answered as quickly as possible in the order it was received. During peak processing/awarding periods, you may encounter longer wait times than normal.

**Mission Statement**

*Our mission is to provide assistance to students and their families in meeting the financial costs of attaining a degree in higher education. This supports the University's goals of encouraging economic, social, cultural, and academic diversity in the student body, by providing educational opportunity to all students.*