

UWM College of Nursing Institute for Urban Health Partnerships

Teaching Today's Students for Tomorrow's America

Health Home Script:

"Hello, I am a nurse (student) from the UWM SS CNC. I am here to talk to you about getting healthcare here. We have a very different health care system than you had at home. I am part of a program with the refugee resettlement agency and CSM FHC. We want to help you learn about the health care system here.

We have many more doctors and clinics here. We go to the doctor when are not sick or having problems. This helps us stay healthy and not get sick. Our system works better when you know your doctor BEFORE you get sick. We want to help you have a doctor of your own.

I will work with your refugee resettlement agency case manager for you come to a clinic. You can have a doctor of your own. We hope it can be at our CNC or CSM FRC.

(Note to nurse/student: Choose one of the following endings appropriate to your outreach site.)

(For CSM FHC screening exit visits or on home visits with Volag case manager) Please set a time to talk to me more about this. Your case manager can bring you to see me.

(When at other sites) I would like to call your case manager to set up a visit for us. Your case manager can bring you to see me."

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