

Community Health Worker

Duties and Responsibilities: Community Health Workers (CHW) are primary point of contact to newly arrived African Immigrants and Refugees (IR) and work closely with the Health Coordinator beginning at a pre-arrival assessment. Community Health Workers are proficient in the language and culture of their clientele; speaking at least three languages. The CHW is a trusted community member who is the liaison between the African IR individuals, families, and community and the project partners: UWM Sliver Spring Community Nursing Center, Columbia-St. Mary's Health System, and Medical College of Wisconsin. A critical role of the CHW is health care coordination to ensure seamless, continuous, and patient-centered care. The complexity of the role requires a high level of autonomy. *A) **Contribute to an Innovative Model of Collaborative and Interprofessional Provision of Health Care Services for nurses and other health care providers.*** As an integral interprofessional team member, the CHW coordinates the provision of primary health services for African Immigrant and Refugee (IR) individuals, families and communities in an academic Nurse-Managed Health Center (NMHC) where practice, service, education and research are integrated. Using culturally and linguistically relevant approach, the CHW may facilitate client-health provider communications, navigation of the health care system; the client to address social and economic needs, clients to identify their strengths, and a client to overcoming socio-economic and personal barriers to achieving their foremost health outcomes. *B) **Participate with organizational partners, execution of the project workplan, and advancement and evaluation of project services.*** Participate in the implementation of an interprofessional education model which provides clinical learning experiences for nursing, medical, and other health care students in NMHC settings that prepares them for leadership roles in primary health care settings; establish and maintain collaborative relationships with faculty, students, and health professionals within the CON, Medical College of Wisconsin, Columbia-St. Mary's Health System, Refugee Resettlement Agency and other community partners to facilitate the integration of practice, service, education and research; assess and evaluate the ongoing cultural competency of the interprofessional team and facilitates culturally and linguistically relevant student and health care provider trainings to mitigate cultural and linguistic knowledge gaps; participate in cross-function training for members of the interprofessional team to ensure continuous coverage of services for the African IR population. **Qualification Statement:** Education Req. -? trusted community member. Prior Experience -? Community Health Workers are proficient in the language and culture of their clientele; speaking at least three languages. Training?

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