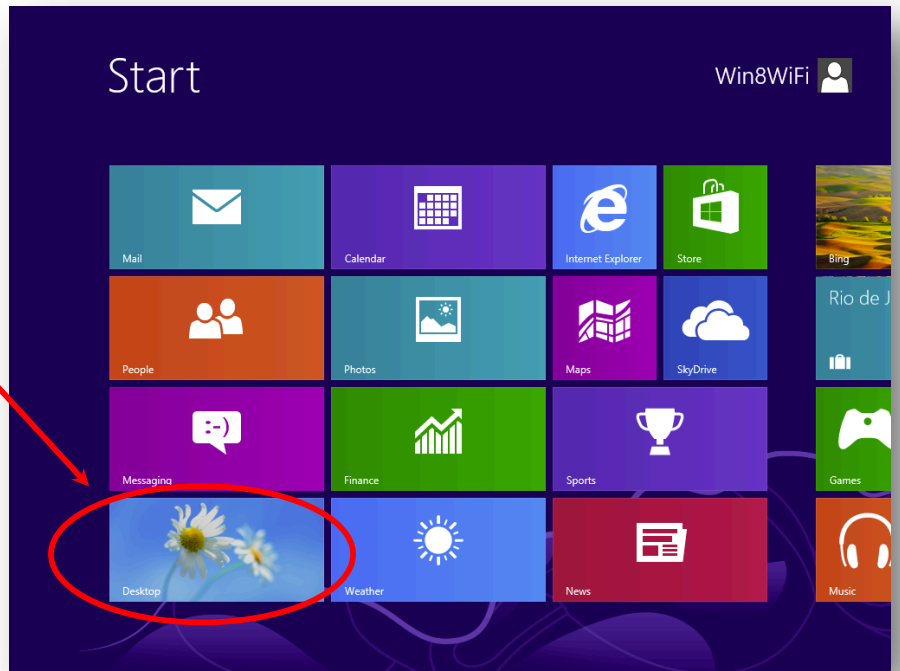


NOTE 1: To complete the set-up process and connect, you must be in a building with UWM WiFi. Visit the Student Union, Golda Meir Library and other select UWM buildings. To view the [building list](#), visit UWMWiFi.uwm.edu, click on “WiFi Availability” link.

Step #1:

From the Metro interface, click on Desktop to access the more traditional Windows desktop.



Step #2:

Click on the “wireless signal” icon located at the bottom right of your screen.



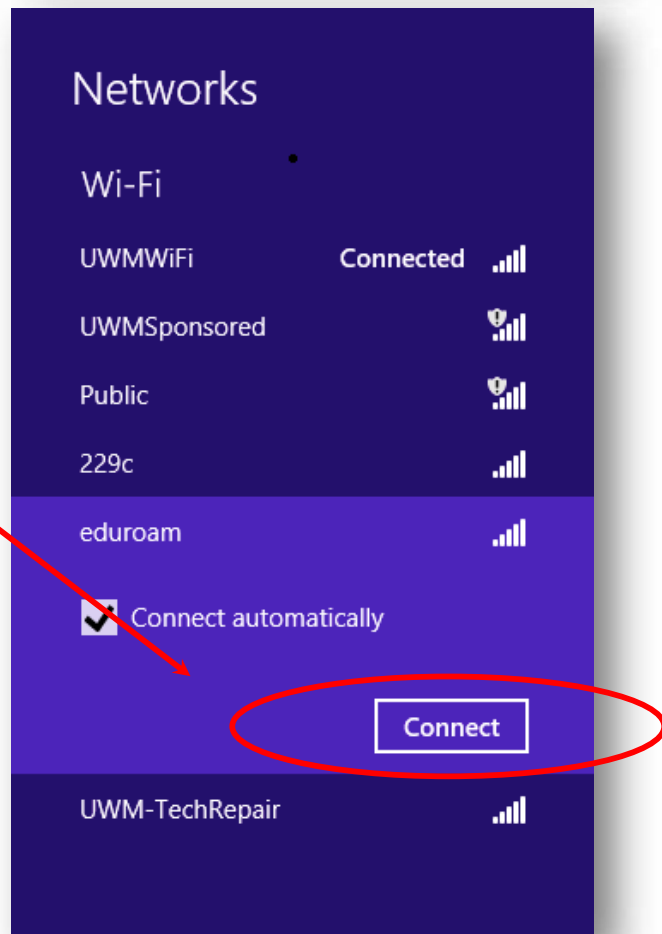
Step #3:

Select eduroam from the list of wireless networks.



Step #4:

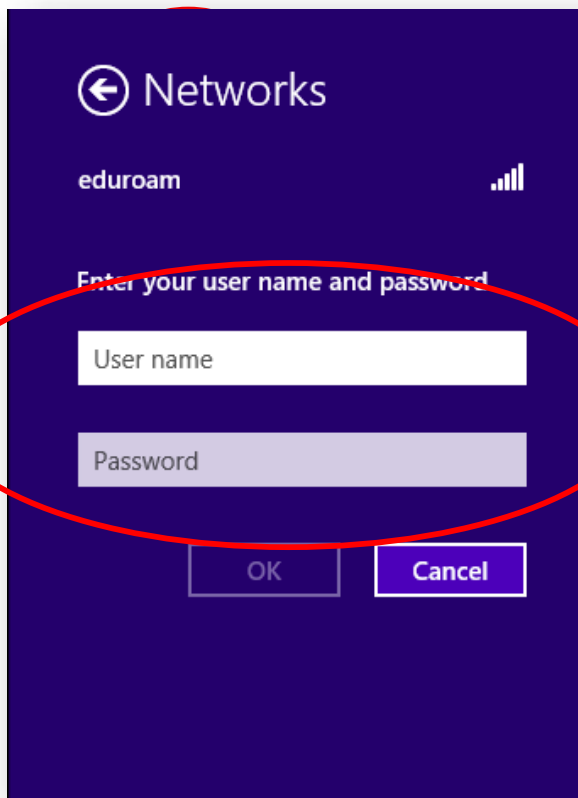
Make sure "Connect automatically" is checked and then click "Connect."



Step #5:

Enter your home institution's user name as well as your home domain in the "username field" and then the corresponding password in the "password field."

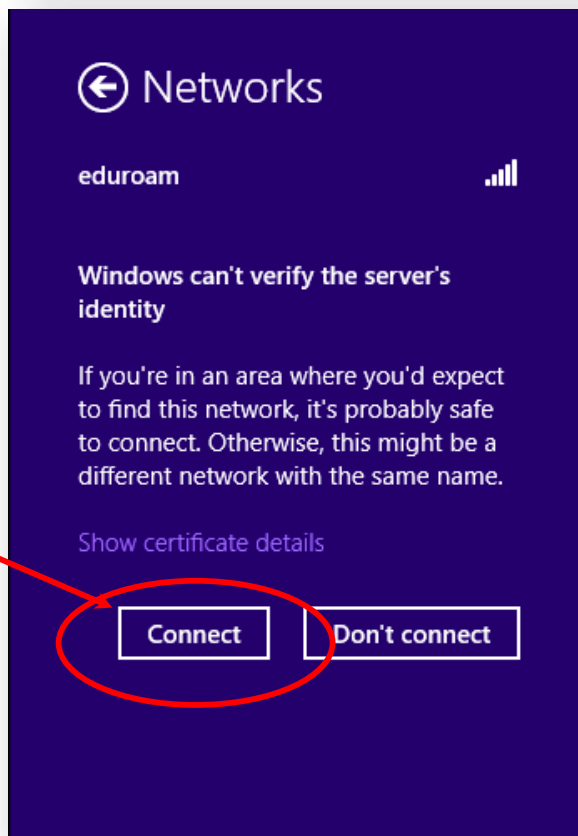
For members of the UWM community, this will look like your e-mail address, e.g. your ePantherID@uwm.edu.



The screenshot shows the Windows 'Networks' settings page for an 'eduroam' network. At the top, there is a back arrow and the title 'Networks'. Below that, the network name 'eduroam' is displayed next to a signal strength indicator. The main instruction is 'Enter your user name and password'. There are two input fields: 'User name' and 'Password'. Both fields are highlighted with a red oval. Below the fields are two buttons: 'OK' and 'Cancel'. A red arrow points from the text 'Enter your home institution's user name...' to the 'User name' field.

Step #6:

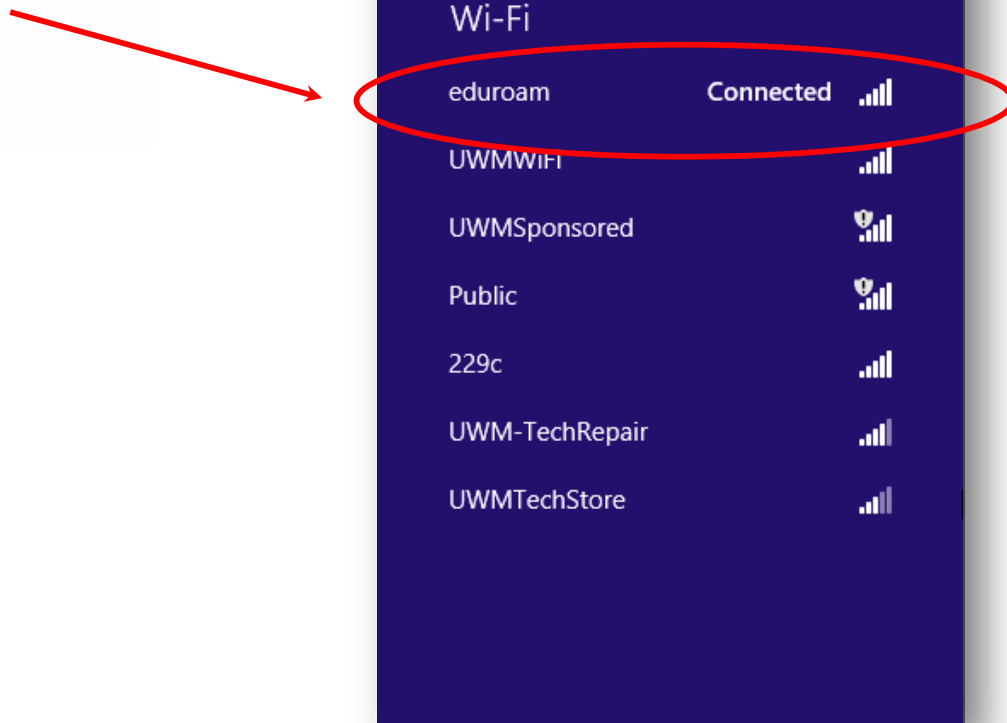
If you receive a certificate warning, click "Connect."



The screenshot shows the Windows 'Networks' settings page for an 'eduroam' network. At the top, there is a back arrow and the title 'Networks'. Below that, the network name 'eduroam' is displayed next to a signal strength indicator. The main heading is 'Windows can't verify the server's identity'. Below this is a paragraph of text: 'If you're in an area where you'd expect to find this network, it's probably safe to connect. Otherwise, this might be a different network with the same name.' There is a link 'Show certificate details' in purple. At the bottom, there are two buttons: 'Connect' and 'Don't connect'. The 'Connect' button is highlighted with a red oval. A red arrow points from the text 'If you receive a certificate warning, click "Connect."' to the 'Connect' button.

Step#7:

You are now connected to eduroam.



This device should now be set up to use the secure “eduroam” option. If you cannot connect:

- Update Windows: <http://update.microsoft.com/microsoftupdate/>
- Make sure your device is virus-free.
- If above steps taken, try these instructions again.



Support for members of the UWM Community visiting Other Locations

Before you visit another eduroam location, make sure you configure your device to work with the eduroam wireless network at UWM.

If your device can successfully connect to eduroam at UWM you should not need to make any changes to use your device when at another eduroam location.

Support for Visitors to the UWM campus

Before you visit UWM, make sure you configure your device to work with the eduroam wireless network at your home institution.

If your device can successfully connect to eduroam at your home institution you should not need to make any changes to use your device at UWM.

Please note that we cannot assist you in your configuring your wireless device and can only answer questions regarding availability of the eduroam service at UWM.