System Requirements:

- **Valid Email Address:** Each parent must have a valid email address in order to create a Canvas account. Email addresses **cannot be shared**.
- **Screen Size:** Canvas is best viewed at a minimum resolution of 800x600. If you want to view Canvas on a device with a smaller screen, we recommend using the Canvas mobile app.
- **Operating Systems:**
  - Windows 7 and newer
  - Mac OSX 10.10 and newer
  - Linux – chromeOS
- **Computer Speed and Processor:**
  - Use a computer 5 years old or newer when possible
  - 1GB of RAM
  - 2GHz processor
- **Mobile Browsers:** Visit the Apple store or the Play store to download mobile browsers.
  - **Canvas on Mobile Devices:** The Canvas interface was optimized for desktop displays, so using small form factors such as phones may not be a pleasant experience in using Canvas. For the best user experience, please download the Canvas mobile applications. Since Canvas uses small elements of Flash, not all Canvas features may be supported on mobile devices, especially on iOS. However, Canvas offers limited support for native mobile browsers on tablet devices. For additional details, please reference the limited-support mobile browser guidelines.
- **Internet Speed:** Along with compatibility and web standards, Canvas has been carefully crafted to accommodate low bandwidth environments. Minimum of 512kbps
- **Supported Browsers:** Canvas supports the current and first previous major releases of the following browsers:
  - Chrome 79 and 80
  - Firefox 73 and 74 (Extended Releases are not supported*)
  - Edge 79 and 80
  - Respondus Lockdown Browser (supporting the latest system requirements)
  - Safari 12 and 13 (Macintosh only)
- **JavaScript:** JavaScript must be enabled to run Canvas.
- **Browser Plugins and Extensions:** Some browser plugins or extensions may conflict with Canvas and affect functionality. If you experience behavior that does not allow you to view or participate in Canvas courses, please ensure you have disabled any extensions or plugins that interact directly with your web browser. For troubleshooting, consider logging in to Canvas using an incognito or private browser window, which will provide a browser session without any prior browsing or search history, associated browser cookies, or other factors that may interfere with the browser. If you are able to view and participate in Canvas using an incognito or private browser window, the behavior you are experiencing is likely related to the browser and not Canvas.

Accessibility: Canvas is committed to W3C's Web Accessibility Initiative. To learn about supported screen reader and browser combinations, please see the Accessibility within Canvas document.

> **Screen Readers:**
> Macintosh: VoiceOver (latest version for Safari)
> PC: JAWS (latest version for Firefox)
> PC: NVDA (latest version for Firefox)
> There is no screen reader support for Canvas in Chrome

Browser Privacy Settings: To ensure browser security, follow all browser security policies established by your institution, especially if you are using Canvas on a computer provided by your institution.When displaying content, Canvas defaults to the preference set by a specific browser. Some browsers may occasionally make modifications to privacy settings to protect users from possible insecure content. Insecure content is identified with the prefix http:// in the URL and can create mixed content in your Canvas Page. Secured content is identified with the https:// prefix in the URL. For the best user experience, content should be secure to avoid browser conflicts.