# WisDOT Design-Build Pilot Program Evaluation

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## **Project Objective**

...conduct a third-party evaluation of WisDOT's design build pilot program. The research study will review peer state programs, national best practices, the department's project selection and qualification/proposal evaluation processes and provide a full report with recommendations for process improvement. The third-party evaluation will also establish criteria that WisDOT may use for on-going performance/evaluation of the alternative delivery program.





### Introduction

- Adoption of design-build in Wisconsin
  - Enabling legislation
  - Hire consultant/develop policies and procedures
  - Stakeholder outreach
  - Select first three pilot projects
- Commonly used methods of project delivery
  - Design-bid-build
  - Design-build
  - Construction Manager/General Contractor (CM/GC)
  - Progressive design-build





## Methodology

- Review of data sources
- Literature review
- Review applicable statutes and federal regulations
- Peer-state interviews
- Pilot project reviews
  - D-B team interviews
  - WisDOT team interviews
  - Analysis





## **Statutes and Federal Regulations**

#### Wisconsin Statute 84.062

- Number, type, size of projects
- Technical Review Committee with two external members
- SOQ/Proposal procedures
- Stipulated fees 0.3% minimum stipend
- Appeal process

#### 23 CFR 636 – More flexible than Wisconsin law

- General requirements
- Selection procedures and award criteria, incl. one-step procurement
- Proposal evaluation factors
- Information exchange
- Appeal process





## **Peer-State Interview Key Takeaways**

#### Arkansas

- Moving from traditional D-B to "Progressive D-B"
- Implementing "On-call CM/GC"
- Colorado
  - Hold the teams responsible for their designs (E&O)
- Maryland
  - Identifying projects pre-NEPA maximizes the opportunity for innovation
- Michigan
  - Adequate internal staffing is important
  - Use CM/GC where early contractor involvement is critical (complex projects)





## **Conclusions/Recommendations**

- Pilot projects followed statutory and CFR requirements
- Pilot projects followed requirements of the Design-Build Manual
- 17 recommendations in four categories
  - Program organization and administration
  - Project selection
  - Qualification and proposal phase
  - Miscellaneous recommendations

# Program Organization and Administration Recommendations

### Strengthen staffing and training

- Minimum 3 FTE, including full time program manager
- Formalized internal training/knowledge transfer program

### Identify regional alternative delivery "champions"

 Seek out engineers/PMs who express interest and have sound understanding of the requirements/benefits of alternative delivery





# Program Organization and Administration Recommendations (continued)

#### Continue outreach and stakeholder education

 Goal is to increase competition by expanding the base of Wisconsin engineering firms and contractors willing and able to participate in alternative delivery projects





## **Project Selection Recommendations**

### Greater use of the Request for Letters of Interest (RLI)

 Allows early, less costly assessment of the competitive environment before moving forward

### Higher minimum project cost

 Projects should be large and/or complex enough to realize benefits of alternative delivery (innovation, schedule acceleration, etc.)





## **Qualification and Proposal Phase Recommendations**

### **Consider one-step procurement**

- Potentially useful for less complex or low-bid projects
- Reduces costs for proposers and WisDOT
- Accelerates procurement
- Requires statutory change

### **Revisit TRC membership and qualifications**

- Reduce or eliminate external members
- Require specific qualifications for external members
- Would require statutory change to eliminate external members, but not to establish qualifications





# Qualification and Proposal Phase Recommendations (continued)

#### Increase minimum recommended shortlists

- Two proposals is problematic
- More competition is good for WisDOT
- Require three proposals if there are three qualified teams

For traditional design-build projects, require receipt of environmental permits before issuing RFQ or RFP.





# Qualification and Proposal Phase Recommendations (continued)

### Allow ATCs for pavement design

Increases potential for innovation and life-cycle benefit

### Allow more time for development of ATCs

 Iterative process takes time for development, review and approval of quality proposals

### **Revise stipend policy**

- 0.3% minimum is too high for non-complex or low-bid projects
- Other states use 0.1% or 0.15%
- Would require statutory change



## **Miscellaneous Recommendations**

### **Expand WisDOT's alternative delivery toolbox**

- CM/GC and Progressive D-B have significant potential benefits to WisDOT
- Arkansas' "on-call CM/GC" is innovative
- Would require statutory change

# Incorporate alternative delivery into WisDOT's performance improvement program (MAPSS)

Report identifies several possible metrics





## **Miscellaneous Recommendations**

(continued)

# Adapt the public information process to the different characteristics of design-build

 Individuals and businesses need to understand the differences between when information becomes available in design-build vs. design-bid-build projects





# Projects Underway Lone Rock Bridges

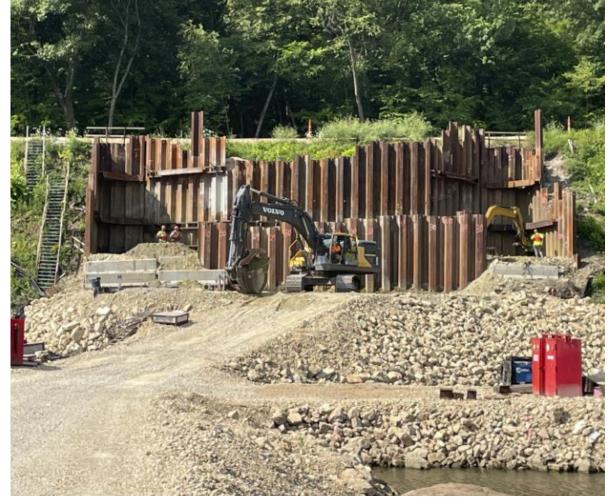
- 5770-01-02/71, STH 130. Lone Rock Bridge Replacement
  - Under Construction.
  - Design complete (some re-design ongoing)
  - Most up-to-date information at <a href="https://projects.511wi.gov/wis130-bridge-replacement/">https://projects.511wi.gov/wis130-bridge-replacement/</a>





# Projects Underway Lone Rock Bridges

STH 133 closure to end Nov 2023.





# Projects Underway Lone Rock Bridges



Bridges to be complete Fall 2024. Construction to be complete Fall 2025.





## Pilot Project – WIS 130 Project Participant Comments

Good candidate for design-build (size, scope, complexity)
Contract awarded to Kraemer NA team

#### **D-B team comments**

- Should have solicited more than two proposals
- ATC process was overly compressed
- Lack of environmental permits was a risk factor

#### **WisDOT** comments

- Schedule was very accelerated
- Lack of permits was a risk factor
- Needed more support from General Engineering Consultant
- Impact on workloads





# **Projects Underway College Ave - Appleton**

# 6526-00-00/71, STH 125. College Avenue Structure Replacement

• Design Complete.

- Construction begun August 2023.
- Most up-to-date information at https://projects.511wi.gov/wis125db/





# Projects Underway College Ave - Appleton

Construction to be complete Nov 2023







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# Pilot Project – WIS 125 Project Participant Comments

Possibly too small for design-build, but some benefit was realized (schedule/closure plan)

#### **D-B team comments**

- Project too small and simple for design-build
- 60% design didn't allow for innovative ideas

#### **WisDOT** comments

- Accelerated schedule didn't allow sufficient time to develop project books or ATCs
- Partner agencies (DNR/utilities) had hard time understanding and adapting to d-b
- Must consider how the design-build process will work within the DNR cooperative agreement
- Projects should be selected for d-b prior to commencement of environmental process
- Needed more support from General Engineering Consultant
- Requires different approach to PI process
- Impact on workloads





## Pilot Project – US 45

- Project received only one SOQ, which was deemed nonresponsive
- Why only one SOQ?
  - Lack of interest in the project
    - Project type
    - Project location
  - Relatively low-cost project which did not justify the non-reimbursable cost of SOQ preparation.
  - New method in Wisconsin
    - Lack of experience with design-build by Wisconsin-based designers and constructors





## **WisDOT Implementation**

### Report recommendations

- General agreement with or openness to the findings of the report
- Intent to seek implementation of many of the report recommendations
- Further experience with ongoing and future design-build projects may influence plans for implementation





# WisDOT Implementation Program Organization and Administration

- Strengthen staffing and training
  - Second Alternative Contracting Engineer onboard
  - Updating WisDOT Design-Build Manual to facilitate knowledge transfer
- Identify regional alternative delivery "champions"
  - Region PMs on design-build projects
  - No plans to identify more dedicated champions until after pilot phase
- Continue outreach and stakeholder education
  - Planning for trainings for industry, agencies, WisDOT personnel



## WisDOT Implementation Project Selection

- Greater use of the Request for Letters of Interest (RLI)
  - Will implement the use of RLI beginning with the next design-build project to enter procurement
- Higher minimum project cost
  - Currently implementing this recommendation in project selection process within the bounds of the statute
    - (increased minimum projects considered to \$7 million)

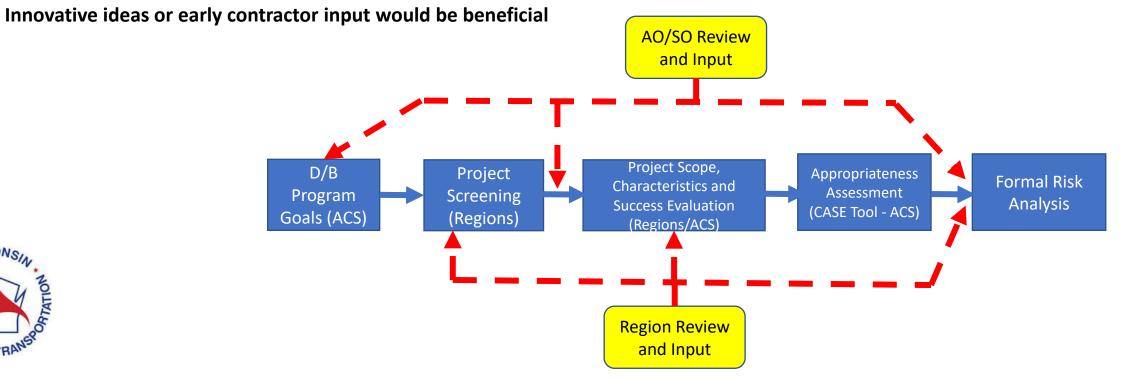




# WisDOT Design-Build Project Selection Goals

- Shortened closure duration could be impactful
  - High Traffic volumes or long detours, or significant impacts to businesses
- Benefit from an accelerated schedule date
  - Safety improvements, deterioration
- Unusually difficult design/constructability elements
  - Limited or complicated staging areas/access, unusual site conditions

- Fairly simple or well-defined in the following areas:
  - RR impacts, real estate requirements, utility impacts, 3rd party involvement (e.g., outside stakeholder organizations, local agreements)
- No identified concerns about getting at least 2 bidders
- Early in design; projects should not be past 30% complete
- Target projects with costs from \$7 million \$20 million





# WisDOT Implementation Qualification and Proposal Phase

#### Consider one-step procurement

Will consider potential statutory change proposal in final report

#### Revisit TRC membership and qualifications

- Most states do not use 'outside' personnel on TRC.
- Difficult to recruit and retain contractor and engineering community representatives.
- Anticipating proposing statutory change to implement this recommendation

#### Increase minimum recommended shortlists

- 3 shortlisted firms preferred
- May recommend shortlisting 3 firms, but not require a minimum
- Selection still case-by-case;
  - 3 will not always be the appropriate number
  - based on SOOs received

## Require receipt of environmental permits before issuing RFQ or RFP.

- This continues to be preferred practice
- Working with WDNR to develop MOU to create the best possible permitting process for design-build projects.

#### Allow ATCs for pavement design

Not under consideration for the pilot projects

#### Allow more time for development of ATCs

 Re-examine time frames and requirements to maximize development and inclusion of ATCs

#### Revise stipend policy

- Gathering data on pilot projects
- Will consider recommendations based on pilot project performance when developing final report





# WisDOT Implementation Miscellaneous Recommendations

- Expand WisDOT's alternative delivery toolbox
  - Will consider a request in the final report to the Legislature to investigate or provide authority for progressive design-build and possibly CM-GC.
- Incorporate alternative delivery into WisDOT's performance improvement program (MAPSS)
  - Considering measures to include if/when design-build moves out of the pilot phase
- Resolve statutory ambiguity
  - Language does not limit the options available to WisDOT when there are exactly two qualified teams
- Address issue related to encumbrance of funds
  - Agree this is an issue, but funding changes would be tied to earlier project selection, as well as continuation of the program beyond the pilot phase
- Adapt the public information process to the different characteristics of design-build
  - Area for continued investigation.
  - Also tied to the education, training and outreach.



## **Ongoing Project Selection**

### Project Types

- Project using Fixed-Price Variable-Scope design-build method
- Potential 3rd project using best value design-build method
- Potential project using low-bid design-build method

#### Draft Procurement Schedule

- Projects selected: Fall 2023
- Letters of Interest Requested: Late Fall 2023
- Next Request for Qualifications (RFQ) released: second quarter of 2024
- Proposals received for next project: 4th quarter of 2024.
- Design-builder for next project under contract: 1st quarter of 2025
   Potential construction start for next project: 2nd quarter of 2025.



## **Internal Recommendations**

#### **WisDOT** internal process recommendations:

- Investigate creating an internal working group to identify appropriate projects at earlier stages of their life cycle
- Develop a more standardized approach to evaluating project appropriateness
- Use design-build more 'intentionally' where the project goals/needs drive selection more than project characteristics
- Update WisDOT-WDNR cooperative agreement to cover design-build projects
- Continue trainings and outreach within and outside of WisDOT
- Continue to work to utilize WisDOT subject matter experts as efficiently as possible.



## **Program Goals**

- Complete pilot program
  - Procure the six DB projects permitted by statute
    - Best value, low-bid, FPVS
  - Update Design-Build policies, processes, project selection and documents based on experience and feedback
  - Compile project information and recommendations for final report to Legislature
- Investigate CM/GC and Progressive Design-Build for future authority
- Integrate Design-build into WisDOT's program
  - Integrate earlier project selection process with current programming/scoping/asset management processes
    - Provide adequate time to develop and procure design-build projects
  - Develop proficiency at selecting projects where design-build holds a high potential for improving project outcomes
  - Train staff/ Regional design-build champions
  - Train industry/regulatory agencies on design-build implementation
  - Improve/standardize regulatory agency design-build processes



