MOVE-IN APPOINTMENT TIME

Whether you are a new or returning student, everyone in University Housing is excited to welcome you to your home for the upcoming semester!

Move-in for Spring 2020 will start at 10:00am on January 18, 2020. You may arrive on any day or time, after 10:00am on the 18th. Please be aware that since move-in during the Spring is unscheduled due to sheer low number of new arrivals, there may be periods of time where there is a lengthy line to check-in. The check-in process itself takes a few minutes and can at times be complicated. Please try to arrive at less-popular times (mornings, specifically are usually less crowded) and if there is a delay, please be patient as our team works to get everyone checked-in in the order of which they arrive.
Each student may bring up to two vehicles of belongings to move-in. Vehicles should be standard cars, minivans, or SUVs. Large vans, pickup trucks, and trailers are not able to easily navigate the parking garage, and therefore it is much more difficult to move-in by using these oversized vehicles.

With the exception of Purin Hall Residents, drive up to the front door of your building, and proceed to the Service Desk. Purin Hall residents should report to Sandburg Hall Service Desk. At the Service Desk you will check in, get your key, and receive further instructions.

Generally, parking can be found in the public spaces of the parking garages (Kenilworth, Cambridge, and Sandburg), and on the street near each of the buildings (each resident is responsible for obeying parking time limits and meter costs).

Please focus on getting all belongings up to the room first, before starting to unpack. Residents will be able to use a photo ID to check-out up to two moving carts. Moving carts are flatbed in style (about 24” wide by 36” long). For this reason, we encourage residents to pack by using items that are stackable. Residents may repeat the process of loading up moving carts as many times as necessary to complete the unloading process.

Due to the nature of Winter Move-In, volunteers are not available to assist in the unloading process. Please be prepared to move-in on your own (or with your own guests/Helpers).

PLEASE NOTE: Sandburg South Tower and Purin Hall do not have elevators. Please account for this as you pack.
EXTENDED PARKING

Once the unloading time is up, we ask that residents and their family move their vehicle to a more permanent parking location. This allows residents moving in later to have a place to unload from. It is the resident’s responsibility to obey all parking signs and pay any metering fees.

MOVE-IN GUEST & HELPERS

To help the check-in process go smoothly, we encourage students to pre-register their guests. To pre-register guests, fill out the host and guest information online at guestpass.uwm.edu. If residents complete the form on a mobile device, they can even take a selfie to upload as their photo in the guest pass system! When residents get to campus, finish the guest registration process by getting the host/guest photo taken (if necessary) and obtaining the guest pass card(s).

Kenilworth Residents: Residents will not have to check-in guests who are helping with move-in during the resident’s scheduled time. After 6:00pm, residents and guests will be expected to comply with the standard Kenilworth guest policies (guests must be escorted by their host at all times).

SECURITY & GUEST POLICIES

Security monitors are posted 24 hours a day to swipe the IDs of everyone entering the building including residents and guests. In Kenilworth, Cambridge and RiverView, security monitors are located in the lobby. In Sandburg, security monitors are located at the entrance to the individual towers during the school day, and in the lobby during nights, weekends, and holidays. University Housing residents of any building are considered a resident of all buildings and may swipe into each building without being checked in as a guest until 12:00am.

Residents may register an unlimited number of guests but may only host up to three adult guests at any time. All guests must have a photo ID. This includes family members and anyone age 16 or over. Guests aged 15 or younger, who are not with their parent/guardian, must have a signed “Minor Guest Registration Form” on file. Guests will not be admitted entrance without proper identification. If residents wish to pre-register their guests to ensure quick and easy entrance, visit guestpass.uwm.edu. Residents are responsible for their guests’ conduct. It is the resident’s responsibility to inform their guests of University Housing policies.
CAMPUS TRANSPORTATION

The UWM Prowl Line Shuttle and the RiverView Express Shuttle will be operating throughout move-in. Students and guests can use the Prowl Line to travel between residence halls and the UWM Campus. The Prowl Line also makes stops at the UWM Union, Cunningham Hall, and the Golda Meir Library. Prowl Line stops can move during move-in to accommodate traffic around University Housing buildings. The RiverView Express Shuttle travels directly from RiverView to the Kenwood Campus. Ask a Service Desk staff member for the location of the nearest shuttle stop.
LIVE.LEARN.LEAD.

**Life in the halls should be fun, safe, and engaging.** At UWM, we know residents’ personal growth will not only happen in the classroom, but also through living in our residence halls. Our commitment to our residents is to provide a student-focused living and learning environment that supports their academic experience by providing programs and services in safe and well-maintained facilities. College is a transformative experience where students will not only learn biology, calculus, and literature, but also who they are, what they stand for, and what they aspire to do. Our talented professional and student staff members are trained to engage students in conversations, events, and opportunities, that inspire growth and enhance residents’ cultural understanding, leadership skills, academic success, social connections, and social responsibility.

**PEOPLE TO MEET**

As residents move into University Housing, there may be certain staff members that they meet and interact with on a more regular basis. Our Residence Life professional and student staff members live on the floors (student staff members) or within the buildings (professional staff members) in which they work. We would like to take an opportunity to introduce these important people.

**RESIDENT ASSISTANTS**

Resident Assistants are upper-level students that were carefully selected and extensively trained to meet the diverse needs of our residents. Each residential community has an RA assigned to live and work with its residents. Much like Teaching Assistants students may experience in their UWM classes, our Resident Assistants facilitate learning and growth in our residential community. Our RAs will engage residents in activities and events, form connections with their residents, help make meaning of the college experience through one-on-one conversations, and help connect with others through community meetings. Our RAs are also available to chat if residents are experiencing difficulties in their college experience. We recommend them as a first stop if residents have questions about their community or campus life.
RESIDENCE LIFE COORDINATORS

In addition to hundreds of student staff members, University Housing also employs professional staff members, many of whom possess advanced degrees, who are experienced at assisting students with transitions into and through the college experience. The Residence Life Coordinators may work with residents in a variety of capacities. They may coach residents individually on academic success or study skills, help them build leadership skills as the advisor to a Community Council, or facilitate an activity or event that occurs in the residence hall. These individuals are also experienced at holding students accountable should they violate our policies or fail to meet the expectations as a member of the UWM community. A final important role of our professional live-in staff is supporting our student staff and residents in after-hours crises or emergencies. At least one RLC (or more, depending on the time of year) are available after business hours to respond to urgent situations in an on-call basis. Our student staff members have contact numbers to access this resource at our Service Desks.

UNIVERSITY HOUSING OFFICE

Located in Sandburg Hall C100, the University Housing Office is available 7:45am-4:30pm Monday-Friday to assist residents with questions when they are unable to find their RA or RLC, or a Kenilworth staff member. The University Housing Office is also the first stop for residents for all questions related to contracts, billing, and room assignments. You can reach the University Housing Office at university-housing@uwm.edu or (414) 229-4065. The University Housing Office will be closed on January 20, 2020, in observance of Martin Luther King, Jr. Day.
Part of becoming a member of a university environment is learning to understand and appreciate new cultures, customs, or ideas. UWM is a diverse environment that educates students from various backgrounds, means, and walks-of-life. University Housing is committed to a safe and comfortable living environment for all our residents. Living in a diverse community may mean that residents have to take a step out of their comfort zone to live with someone who does not look, talk, or think like they do. This is not a bad thing, and University Housing will not tolerate language or behavior that discriminates or denigrates residents living in our residence halls or apartments. If, at any time, residents feel uncomfortable or feel like they are being harassed, we encourage them to seek our professional staff members to discuss the matter.

INCLUSIVE HOUSING
UW-Milwaukee is proud to be the first university in the University of Wisconsin System to offer Inclusive Housing. Inclusive Housing offers an inviting, welcoming space for students who self-select and self-identify as gender non-conforming or who have other cultural or identity considerations related to living in the residence halls at UW-Milwaukee and students who identify as allies. University Housing will have some suites where students may request any roommate without regard to gender identity or physical sex. Students interested in Inclusive Housing should contact University Housing or the LGBT Resource Center, or e-mail inclusive-housing@uwm.edu.

ROOMMATES
Most residents in University Housing will experience living with a roommate. For some, this may be the first time they have had to share a space of their own with someone else. Residents’ roommate(s) may be someone they just met or a BFF from high school. In all cases, sharing a residence hall room will include learning new things about the person with whom residents will live with for the next year. Living with a roommate can be one of the most exhilarating, fun, frustrating, and enjoyable experiences!

University Housing staff members in the Business Administration unit paired roommate matches together using some answers to questions
residents provided when they completed the housing contract online: (in order) Living Learning Community preferences or Inclusive Housing, specific students requested by UWM ID number in the contract process, personal habit responses, and room type.

In the digital age, we know that residents (and too often, their family members) are choosing to look up their new roommate through various forms of social media. Before making assumptions, positive or negative, we recommend residents connect with each other the good old-fashioned way: by calling or e-mailing and having a one-on-one conversation. Discuss common interests, expectations for college, and start planning what each resident intends to bring to the residence hall room.

When residents arrive on campus, their Resident Assistant will ask them to complete a Suitemate and/or Roommate Agreement that directs them to think about what expectations they have for each other as well as some common items we know roommates should address when rooming together. The RAs will come back through and review these documents with each resident of the room or suite to prevent issues later in the semester or year. Sharing a space will involve some negotiating, cooperating, and compromising, and those are all skills at the top of the list that future employers expect in the UWM graduates they want to hire!

Contrary to what residents and their family members may have heard second- or third-hand, we know from years of experience that most roommates do just fine, or even quite well.

While everyone should expect some form of minor conflict and disagreement, most residents enjoy their roommate experience and never experience problems that need assistance from our staff. In fact, when asked about their experience, most residents claim that meeting people, most often their roommates/suitemates, was the best thing about living in University Housing.
ROOM ASSIGNMENTS

ROOM CHANGES

We encourage residents to enter the semester with an open mind and give their room assignment a try. A room freeze will occur until the third week of the semester, allowing us to finalize the occupancy in our buildings. This “room freeze” allows University Housing staff to place students who may not have had the opportunity to reside in University Housing because of space limitations or late admission to UWM.

For the small percentage of students who might experience more extreme issues, our Residence Life staff helps mediate conflicts or disagreements. If residence hall residents are unhappy with their roommate, they should discuss these matters first with their Resident Assistant. Kenilworth residents should contact the Kenilworth Service Desk. Students raising roommate issues can expect our student staff member to help them problem-solve or reflect on their own responsibility in these matters. In all cases, roommate, suitemate, and apartment-mate conflicts have multiple sides of the story; most have multiple causes. Our student staff serves as first responder to most of these issues. Most of these situations are resolved without having to move either resident in a room. For more serious issues, residents may be referred to our professional Residence Life Coordinators. These individuals will decide whether the roommates need to move and will probably engage the group of affected residents in additional mediation and conversations.

For questions related to roommate conflicts, please feel free to contact one of our Residence Life Offices to speak with a Residence Life staff member. For the Sandburg Towers or Purin Hall, please call (414) 229-5712. For Cambridge Commons or RiverView Residence Hall, please call (414) 935-6911. For Kenilworth, please call (414) 229-0512.

The Residence Life staff member will make the final decision to grant any room changes. Residents may change rooms only with prior written authorization from your Residence Life staff member who oversees your building. Unauthorized room changes or failure to move out of a room at a designated time may result in being required to move back to your authorized assignment, a service charge of $75, and/or disciplinary action. Changes between residence halls/buildings are granted only in limited/special circumstances.
University Housing reserves the right to consolidate room assignments based off vacancies. University Housing will actively consolidate space during the summer months, so please revisit the MyHousing portal often for new roommate information and messages from your roommates and suitemates. For academic year consolidations, University Housing will notify residents in advance of room changes.

Occasionally, University Housing has more residents complete contracts than we have space for at our standard occupancy. When this happens, a number of rooms are converted to overflow rooms, where an additional set of furniture is put in for an extra resident (this converts a triple bedroom into a quadruple bedroom, or a double into a triple). These overflow accommodations are typically temporary, and result in ALL residents of the bedroom getting a discount for the time they spend in the overflow assignment. When space becomes available for the overflow to end, the residents of the room will have the option of having one resident move out to a new permanent space (thereby returning the room to its standard occupancy), or continuing in the discounted overflow assignment for the remainder of the year. If you have questions about Overflow Housing, please contact the University Housing Office at (414) 229-4065 or university-housing@uwm.edu.
To calculate expenses and determine if there is a need to apply for financial aid, use the Financial Aid Office’s cost estimator. This tool can be found online at: uwm.edu/financialaid/tuition-cost/uwm-total-cost-estimator.

If students and/or families need to apply for additional aid such as a Parent PLUS loan or private/alternative student loans in addition to the FAFSA, now is the time to apply so that the aid is ready to disburse during the first week of courses. Having finances in order BEFORE the student arrives means less stress once the course work begins.

More information on applying for additional financial aid can be found on the Financial Aid Office’s website: uwm.edu/financialaid.

The University Housing room and meal plan charges will be posted to PAWS around January 10. Residents will not receive a billing statement in the mail. Spring charges are due January 21, 2020.

Kenilworth Residents: Kenilworth charges are posted to your PAWS account each month, and are due by the 5th of the month. Residents will not receive a billing statement in the mail.

Students can access PAWS at PAWS.uwm.edu to view charges and download a bill.

Electronic payment is available. Payment via web check is free, while credit card payments (only MasterCard or American Express are accepted) are assessed a convenience fee of 2.5% of the total transaction. No convenience fees are charged for payments made in person at the Cashier Office or mailed to the Bursar Office at:

UWM Cashier’s Office • P.O. Box 500 • Milwaukee, WI 53201-0500

Although all amounts owed to the University of Wisconsin-Milwaukee (UWM) are payable on the due date indicated, UWM recognizes that students may not be able to make such payments in full on the posted due date. At its discretion (if certain requirements are met) UWM may extend credit to students via the Installment Payment Plan. The plan is only
available during the fall and spring semesters to students who do not pay their room, meal plan, and tuition & fees by the due date (not available during UWinteriM and summer terms). Please visit bursar.uwm.edu for more information about the Installment Payment Plan.

**PAWS DESIGNATE ACCESS AND CONSENT RELEASE FORMS**

Under the Family Educational Rights and Privacy Act (FERPA), college students are allowed to determine whether third parties (parents, employers, etc.) may access protected information about them. More details on FERPA at ferpa.uwm.edu. UWM provides two primary ways for students to provide third parties with access to their information: PAWS Designate Access, and Student Consent Release.

Students may create a **Designate Access** account for family members, which would allow their designees to:

- View “To Do” items
- View financial aid
- View billing statements
- Make a payment
- View grades

Please note this does not cover housing-specific information. Only a student can make the decision to use the designate access function, as well as decide to whom access privileges will be granted.

In addition, students have the ability to allow third parties to request information from campus representatives about academic records (including grades and enrollment), financial information, academic and non-academic misconduct, university housing, and more. This is done by a **Student Consent Release form**.

For more information about both of these options, visit uwm.edu/onestop/your-student-record/sharing-and-protecting-your-information for more information.
### Items to Bring

- Twin Extra-long bedding
- Alarm clock
- Clothes hangers
- Towels & washcloth
- Vacuum Cleaner
- Bathrobe & shower shoes
- Toiletries (including toilet paper)
- Small toiletries container
- Laundry basket/bag & detergent
- Coffee mug & dishes
- Plastic storage containers
- Umbrella
- Headphones
- Flashlight
- Dry Erase board
- Cleaning supplies for room
- Cleaning supplies for bathroom
- Room decorations

### Items NOT to Bring

- Microwave (only allowed to be brought to Cambridge Standard Doubles, if <700 Watts)
- Halogen lamps
- Lamps with plastic lamp shades
- Toaster*
- George Foreman grill*
- Pizza oven*
- Sandwich makers*
- Candles
- Anything combustible
- Pets (except fish)
- Alcohol (if underage)
- Illegal drugs
- Weapons
- Space heaters
- Appliances with exposed heating elements
- *Allowed in East, Purin & Cambridge Upgrade suites if kept in kitchens. Purin, East and Cambridge Commons Upgrade suites kitchens and RiverView, North, South, and West Tower floor lounges are furnished with a microwave.

### Optional Items to Bring

- Coaxial cable for television
- Computer with ethernet cord & cable
- Throw rug
- Crates or stacking containers
- Radio/stereo
- TV/VCR/DVD
- Minifridge (max vol. 4 cubic ft)**
- Camera, film, & batteries
- Paper towels
- Fan
- Sewing kit, scissors, & safety pins
- Personal sport equipment
- Hot pot
- Coffeemaker
- Lamp for desk (not halogen or with plastic lampshade)
- Power Strip
- Extension cords

**Cambridge prohibits refrigerators because suites are furnished with a full-size refrigerator.

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**PACKING TIPS**

University Housing has created lists of items that are recommended for residents to bring. Those lists are available at [uwm.edu/housing/policies/move-in/items-to-bring](http://uwm.edu/housing/policies/move-in/items-to-bring). When in doubt, bring less than you think you will need, and you can make another trip during the following weeks to bring extra furniture or large items.
AMENITIES

LAUNDRY

Laundry services are available in every building for resident use. Machines are operated using the UWM Gold Account (accessed through the student ID card). Students can add funds, view balances and review spending online at GET UWM uwm.edu/panthercard. Students can also add to their Gold Account at any time in person at the Panther Card Office in Union 198, at the UWM Bookstore in the Union, at the Cash Value Centers located in the laundry rooms, or online at uwm.edu/panthercard. Laundry costs $1.50 to wash, and $1.25 to dry.

Residents can remotely check machine availability or the status of their laundry at laundryview.com/uwmilwaukee. Residents can get tips on how to do laundry and more at campusclothesline.com.

CABLE TELEVISION

All University Housing residents receive a cable television package provided by Apogee/MyResNet. There is one cable jack in each bedroom and also in the sitting area of each Cambridge Commons upgraded suite. Residents can bring their own coaxial cable or purchase one from the Service Desk. Existing coaxial connections will work in all buildings except Purin. In Purin, residents will get an Amazon FireStick to be able to access the channels via the Stream2 App. Stream2 is an app that residents may use on their mobile devices to watch live television, record programs, or watch playbacks. Residents also get HBO and Cinemax as part of their cable television service. Televisions will need to have a built-in QAM tuner to work with the television service. Consult an owner's manual to determine if the television has a QAM tuner.

TELEPHONES

If residents are using a cell phone while living on-campus, they are expected to submit their phone number to the UWM campus directory (they can do this using PAWS online). Additionally, it would be wise to program the campus emergency number — (414) 229-9911 — into the phone for quick access in case of an emergency. Regular 911 calls are first routed through the city emergency 911 system before being forwarded to the University Police, which affects response time.
University Housing residents will have access to University Housing provided WiFi in their suites. **Individual private wireless routers are prohibited in University Housing.** Residents will still have a wired connection (one connection per student) to use in their room (Ethernet cord not provided).

Student Affairs Information Technology Services (SAITS) provides support for all network connectivity in University Housing facilities.

**BEFORE YOU CONNECT TO RES-NET**

Students are encouraged to run Anti-Virus software on their computer and ensure all system updates have been installed before connecting to ResNet. Residents are responsible for securing their own machines, a few simple tips for doing this are:

1. Protect the computer and any accounts with a good password. A good password is one that cannot be easily guessed. Residents should have a good password assigned to the user account on their computer, especially if it is an administrator account.

2. Use a firewall. At a minimum, make sure the firewall included with the operating system is installed and turned on. Other third-party firewalls are also available via download.com.

3. Install spyware removal & ad-detection software. ResNet staff recommends using Malware Bytes Anti-Malware on a weekly basis. This free tool can be acquired at download.com.

4. Make sure computer is not set up as a server. Turn off any file-sharing functions or services related to sharing files or serving web pages. This includes Windows File & Print sharing on both Windows & MacOS computers.

5. Bring system CD-ROMs with computer. Don’t leave home without the CDs that came with the computer! Many students have to wait to go home and get these CDs or wait for the mail in order to fix their computers. The two most important disks are the Windows Operating System CD and the Drivers CD—some computers will only have a Restore CD so bring that instead. Be prepared and don’t forget to backup files on a regular basis.
CREATING A RES-NET ACCOUNT
Prior to using MyResNet or MyResNet Legacy to connect to University Housing WiFi, residents will have to create an account and authorize their wireless device(s).

2. Start by choosing “Sign Up.”
3. Fill in requested information, including the device(s) MAC address(es).
4. Submit by clicking “Create Your Free Account.”
5. If residents want to connect additional devices, log-in at MyResNet.com and click “Add/Manage Devices”

If students have registration issues, please contact UWM’s WiFi manager by phone at (855) 868-7158, by utilizing the chat service at MyResNet.com, by e-mailing support@MyResNet.com, or by texting “ResNet” to 84700.

FILE SHARING
Only computers without file sharing (P2P) programs will be allowed on ResNet. Residents will be required to uninstall all P2P programs such as LimeWire, BitTorrent, or Kazaa prior to connecting. The Motion Picture Association of America (MPAA) and the Recording Industry Association of America (RIAA) are reporting students who share copyrighted material. Sharing of copyrighted material will result in the loss of network access.

Remember, there are legal options to download songs and movies for a fee (including iTunes, Napster, Netflix, and Amazon) and services that allow residents to stream music, television shows, or movies for free (Pandora, Grooveshark, Hulu, and playlist.com).

UWM WIFI
When residents are away from the residence halls, they can use the fastest and most secure UWM WiFi wireless option (available in the Union, Library, Bolton, Lubar, Lapham & EMS). Set up laptops, smartphones and tablets to use the “UWMWiFi” option. Visit UWMWiFi.uwm.edu for instructions and information about where to get help.
Residents will receive a mailbox combination or key when they move-in. Check the mail daily, as all housing notices will be sent to the campus address. Checking mail frequently may also allow residents to avoid a policy violation. Packages will be received by the Service Desk, and residents will receive an e-mail notice if they need to retrieve a package. Packages must come through an official carrier and cannot be dropped off for a resident.

Ensure mail will arrive in a timely manner by making sure all senders have the appropriate building address (include the assigned mailbox number — it is very important when addressing mail to our residence halls).

If a student receives perishable food items, it is essential that they pick them up within four hours, or they will be discarded. University Housing does not store or refrigerate perishable grocery items.

Purin residents have a unique situation because there is not a 24-hour Service Desk to guarantee receipt of packages. That means that packages for Purin residents should be sent to Sandburg Hall so we that can receive them on the residents’ behalf. Address any standard mail through the United States Postal Service to the Purin address; but address packages to 3400 North Maryland Ave PH #___ Milwaukee, WI 53211.

If you are ordering your textbooks from eCampus, we highly encourage you to ship your books to the Union Bookstore. University Housing will not have any pickup locations in the residence halls.

Using eCampus? For fastest delivery, have your textbooks delivered to the Union Bookstore.

Resident Name
Cambridge Box #
2323 N Cambridge Avenue
Milwaukee, WI 53211-4377

Resident Name
Kenilworth Box #
1915 E Kenilworth Place
Milwaukee, WI 53202-1121

Resident Name
RiverView Box #
2340 N Commerce Street
Milwaukee, WI 53212-3488

Resident Name
Purin Hall Box #
2600 E Kenwood Place
Milwaukee, WI 53211-3446

Resident Name
Sandburg Box #
3400 N Maryland Avenue
Milwaukee, WI 53211-2903
Norris Health Center is the on-campus resource for minor illness and injury care, women’s health, counseling, health promotion, and disease-prevention services. They have board-certified physicians, psychologists, nurse practitioners, health educators, and nurses to assist students in addressing physical and emotional needs in order for students to be productive on campus and in life.

VACCINE RECOMMENDATIONS

Norris Health Center strongly recommends that students living on-campus be vaccinated against meningococcal disease. For more information on meningitis and the vaccine go to nmaus.org.

Wisconsin law requires that all residential students confirm whether they have received vaccination against meningococcal disease and hepatitis B and provide dates of the vaccine if available.

If students have not received these vaccines, they may get them at Norris for a fee once they get to campus either by appointment (414) 229-4716 or at a walk-in vaccine clinic. Please check The Norris Health Center website at nhc.uwm.edu for more information. Please note residents are not required to be vaccinated. They are only required to disclose whether or not they are vaccinated.

The professionals at Norris Health Center recommend reviewing all of the student’s immunizations through a state or country vaccine registry prior to arrival on campus.
When we first began talking about life in the halls on page 8 of this book, we said it should be fun, safe, and engaging. Over the years, University Housing staff members—professional and student alike—have found that one of the largest impediments to life being fun, safe, and engaging in the halls are individuals’ choices to over-consume alcoholic beverages, especially those who are not 21. Before students even move-in, it is important to have a conversation with their family about alcohol, limits, appropriate behavior, and consequences for poor choices.

Our professional staff will meet with students who are documented for underage consumption. When a student, under the age of 21, is found responsible for alcohol consumption, University Housing will contact parents or legal guardians. We find that discussing these matters as a family helps to restate important family expectations for college behavior and choices. These same consequences and contact with parents also occurs in the less common case of possession or use of drugs.

Alcohol and drug use is one of the primary impediments to student success at UWM and at colleges across the country. Here at UWM, we are very serious about our role in correcting inappropriate behavior and/or poor choices by our students.

In addition to the obvious financial costs of regular alcohol misuse and drug use, there are a number of other costly side effects—both for you and the residence hall community.
Consider this sample of possible consequences of drug use and irresponsible drinking:

- Disrupted sleep or studying
- Vandalism and violence
- Passing out and/or blacking out
- Sexual assault
- Alcohol poisoning
- Weight gain—alcohol is high in calories
- Risk of dependency
- University Housing sanctions
- Poor academic performance
- Loss of federal financial aid for drug use
- $267 underage drinking citation

Here’s how it goes down in the residence halls at UWM:

- If alcohol is being consumed or possessed, all people present must be 21 or older.
- No empty alcohol containers (even decorations) are allowed unless all present are 21 or older.
- Guests (regardless of age) cannot bring alcohol into the residence halls.
- Common sources of alcohol or high-risk consumption devices (kegs, barrels, beer bongs) are not allowed.
- No alcohol or alcohol containers allowed in common areas.

UWM requires students to complete two online programs, Alcohol-Wise and Think About It. After July 1st, students will receive instructions via e-mail for how to access these programs. The deadline for completion is August 28th.

Universify Housing employs a 24-hour student security staff. Security and the professional staff work closely with the UWM Police Department to ensure a safe and secure environment for all residents. For specific security procedures, please see uwm.edu/housing.
SAFETY

PERSONAL SAFETY

- Be particularly alert and observant — get involved!
- Make note of any suspicious persons or acts and immediately notify the University Police.
- Be safety-conscious at all times.
- Make sure your cell phone number is up to date in PAWS to ensure that you receive UWM Campus S.A.F.E. Alerts. Visit uwm.edu/police/services/safety-alerts/campus-safety-alert-information for more information.

STAY SAFE IN PUBLIC SPACES

- When walking at night, avoid dark, vacant areas.
- Use the B.O.S.S. service (414) 229-6503 or a S.A.F.E. walking escort (414) 229-4627.
- Become familiar with the location of the campus emergency phones.

PROTECT PERSONAL PROPERTY

- Make sure belongings are properly insured. If the student is a dependent, check to see if the family’s existing insurance policy covers belongings in student housing. All residents are encouraged to contact an independent insurance agent and obtain renter’s insurance.
- Never leave a wallet, purse, backpack, cell phone, laptop, or any other valuable item lying on a desktop.
- Require identification for technicians or other worker before allowing admittance.
- Close and lock all windows and doors when leaving.
- Never lock your bike to a tree, fence, or undesignated area. Obtain a City of Milwaukee bike license at the University Police Department.
  - University Housing provides secure bike storage throughout the year. In Sandburg, students may rent a bike locker for $75/year at uwm.edu/housing/life-uwm/services/bike-locker. In Cambridge and RiverView, secure bike racks are available in the parking garages. Please see the Service Desk for more information.
- Treat University Housing as home for the next year.
The University Housing contract does not include any parking privileges on- or off-campus. Apply for a parking spot online at uwm.edu/parking.

Permits cost $550 per semester for garages located in University Housing buildings. Permits cost $500 per semester for Kenilworth Reserved parking.

We strongly recommend that Sandburg residents NOT bring a car to campus, as the parking options are very limited. First-year residents will be granted a limited number of Sandburg parking permits in the university-managed parking garage.

Cambridge Commons, RiverView, and Sandburg contain dining facilities. Move-in hours are listed for each location on the Restaurant Operations website: uwm.edu/dining. Residents with a meal plan can use it to purchase food at any residence hall dining location, regardless of their building assignment. Kenilworth residents are not required to purchase a meal plan. Visit the Restaurant Operations website for more information.
ROOMS

ROOM FURNISHING AND DIMENSIONS

Each student is provided with a bed frame (bunkable and adjustable height), mattress (twin extra-long), desk, chair, dresser, bookshelf, and wastebasket. Residents in Cambridge and RiverView each get a three-drawer dresser and two-drawer nightstand, while residents in Sandburg have a dresser built into their closet. Each suite/apartment has a shared private bathroom, and residents are expected to maintain clean and sanitary conditions during each semester. All bedrooms have window blinds and carpet. All furniture must remain in your room. A microwave is provided in the house/floor lounges in North, South, and West towers, RiverView, Cambridge, and in the suite/apartment kitchens in East Tower, Kenilworth Square, Purin, and Cambridge Upgrades.

Kenilworth Residents: bed frame and mattress provided are full-size, and kitchen is furnished with a stove, microwave, and refrigerator.

Room dimensions are available online. Visit our website to view the dimensions of your suite: [uwm.edu/housing](http://uwm.edu/housing).
LOFTS

If residents wish to loft their bed, they must rent a loft from University Housing; homemade or purchased third-party lofts are not permitted in any university residences. Kenilworth and Purin Hall residents are not eligible for lofting. The cost for a loft rental is $125/year, prorated at $15/month for any calendar month during which the loft is in the resident’s room. If interested in renting a loft, please request one by work order at www.fixit.uwm.edu. Residents in RiverView are provided a loft, free-of-charge, should they wish to have one. Those RiverView residents will still need to complete the request process but will not be charged in PAWS.

LOFT PAYMENTS

Residents are not required to pay for the loft at the time of sign up. Loft charges will be posted to PAWS after the start of the semester.

MICRO FRIDGES

Students living in Sandburg North/South/West have the option to rent a combination refrigerator-freezer-microwave unit from mycollegefridge.com. Micro-fridge units may be rented prior to the preferred deadline for $149.99 for the year, plus a $30.00 deposit. Units rented after the preferred deadline will cost $169.99 for the year, plus a $30.00 deposit.

Students in other buildings are not eligible to participate in the rental program. In Cambridge Commons, a full-size refrigerator is provided for each suite, and residents may bring a low-power microwave if they wish (<700 Watts). In Kenilworth, Purin, and Sandburg East, each suite has a fully furnished kitchen with appliances. In RiverView, University Housing provides the micro-fridge option (one per bedroom) at no additional cost to the resident.
STUDENT LEADERSHIP

In University Housing, we know that our students who are most involved and engaged in our communities are usually the ones who report the most satisfaction with their experience. Students who get involved are also more likely to return to University Housing and UWM. Student leadership groups and organizations provide students with greater opportunities to engage with their peers, learn valuable skills, and give them a voice in the happenings of their community. Remember, leadership comes in all shapes, sizes, and styles. A student’s personal leadership style is nowhere near as important as their interest and willingness to get involved.

STUDENT HOUSING ADMINISTRATIVE COUNCIL

SHAC is the official student government for residents living in Residence Halls at the University of Wisconsin-Milwaukee. Much like the Student Association (SA) represents all students, SHAC represents all students living in the residence halls in University Housing (not Kenilworth Square Apartments). Each resident pays $20 per semester to help support the activities and initiatives that are organized or sponsored by the Student Housing Administrative Council. In addition to providing great events and activities in the residence halls, SHAC also works with the University Housing professional staff in developing and implementing policies, discussing facilities improvements, and reviewing room and board rates. Representatives from SHAC also sit on various departmental or university committees to represent the voice of residential students in various university initiatives. Visit uwm.edu/housing/life-uwm/involvement.
An executive board of Residence Hall students (does not include Kenilworth) elected the previous year helps steer the direction of the group. Each community council (which represents the interest of the residential communities) also sends representatives from each residence hall to vote at the Student Housing Administrative Council. These representatives also participate in and lead SHAC campus-wide committees: planning events, producing marketing & publications, reviewing and making recommendations on residential facilities, discussing & recommending dining improvements, reviewing organizational budget requests, and working to increase sustainability & recycling efforts in the residence halls.

There are plenty of ways to learn more about SHAC: find one of our SHAC Executive Board members and during move-in, ask an RA, or come to one of our socials early in the semester. We are looking for new and continuing residents to actively get involved with SHAC. This is a great way to start a leadership career at UWM and a chance to further develop a resume. Consider joining this student organization! To request more information, e-mail Rachael Amick at amick@uwm.edu.
COMMUNITY COUNCILS

Community Councils are local leadership groups that help organize events and discuss needs for their particular Residence Halls (not Kenilworth). There are five councils within University Housing:

- East, South, & Purin Network (ESPN)
- Sandburg North Area Community Council (SNACC)
- Sandburg West Activities Team (SWAT)
- Assembly of Residents of Cambridge Commons (ARCC)
- Council of Riverview (COR)

Students interested in any of these councils should talk to an RA, a Residence Life Coordinator, or e-mail amick@uwm.edu.

RESIDENTIAL REVIEW BOARD

Residential Review Board is a group of students from all University Housing buildings (including Kenilworth) interested in helping shape student community standards and expectations. The RRB serves as a hearing board for behavior cases of their peers, and receives conflict mediation training from University Housing professional staff members. Other college campuses or high schools might have called this type of group the student conduct board.

After receiving several sessions of training, the RRB will hear cases of students who allegedly violate University Housing policies or behavioral expectations or receive referrals from residential staff of students who need disputes to be resolved. This group is designed to help build a greater understanding of community living, democratic values, and social responsibility in students. Students interested in conflict mediation training or helping to hold peers accountable should contact Matt Hageny at mghageny@uwm.edu or (414) 229-5712 for more information about joining the board.
UW-Milwaukee is part of a national organization for residence hall leaders, NACURH (The National Association of College and University Residence Halls). As a part of our affiliation with NACURH, we can induct the top 1% of our on-campus population (43 students total) into an honor society. These students, who represent previous exceptional service and leadership to UWM residential communities, are known as the Panther Chapter of National Residence Hall Honorary. In addition to being a great honor for hard work, NRHH also provides members with the opportunity to participate in national leadership retreats, helps coordinate Recognition Week in the residence halls, and cleans up beaches along Lake Michigan. Contact Markie Hopkins, advisor, at hopkinmb@uwm.edu.

PAC is the event planning team for all of University Housing. It hosts fun and interactive events every Thursdays at 9:27pm (because who is going to forget that time…). Events usually take place in the Sandburg Channel lounge, Cambridge Lobby, and RiverView cafeteria, but look out for the advertisements. In the past we have hosted open-mic nights, paint-and-sip events, throwback dance parties, video game tournaments, and brought comedians, hypnotists, and musical performers to campus. Students interested in helping with these events should email Rachael Amick at amick@uwm.edu.
ACADEMIC INITIATIVES

ACADEMIC INITIATIVES IN UNIVERSITY HOUSING

SMART PANTHER INITIATIVE
The Smart Panther Initiative is a collaboration between University Housing & the Student Success Center. Every Friday from 3:00–5:00pm in Sandburg Flicks & the Cambridge Lobby, starting the first week of classes, there are pop-in sessions on time management, study tips, information on how to use technology, academic advising preparation, and other skills vital to success during a student’s first few years of college. Each session will also have snacks, and if you attend three, you will get a free “Smart Panther” shirt.

TUTORING IN THE RESIDENCE HALLS
Instead of walking to the library or across campus, within University Housing tutoring for math and chemistry takes place each week in Cambridge (CC143) and Sandburg (C210) on Tuesdays and Wednesdays.

Students who go and get help early and often do better in school. We encourage anyone to show up in your sweat pants and with a tray of dinner to our evening hour touring sessions. They are in the residence halls for you!
Students and parents may have different expectations about what college life is going to be like. It’s okay to be frank and honest with your student about your expectations, especially related to behaviors and choices for the college experience.

**Ask if your student knows how to use their PAWS account.** This is how they can check if they have holds on their account, find their assigned academic advisor(s), check their schedule, and register for classes later in the semester.

**Help your student learn about budgeting and help put a plan in place.** Students should have a spending plan both for their meal plan account and their personal discretionary spending. Make sure they know how to track expenses and identify early on if they need to find employment to generate some income.

**Discuss upcoming tuition, fee, and room and board bills.** Help your students understand the key due dates for university payments, methods available to pay, and whether they need to find additional financial aid or employment to help cover the costs of their education.

**Encourage your student to get involved early in UWM events and activities.** You can mention UWM Winter Welcome, which entails 100+ planned university-sponsored events focused heavily on the first transition month into or back to college life.

**Reiterate your expectation that they should go to class regularly!** Unless your student is a student-athlete or in a special college program, academic schedules in college are a lot less structured than high school.

**As we have discussed, alcohol and other drugs are an impediment to your students’ success.** We encourage you to be clear in what you expect from your student related to choices regarding drinking and recreational drug use. You can directly ask your student:

- How will you decide whether or not to drink at college?
- What will you do if you find yourself at a party with only alcohol to drink?
- What will you do if your roommate only wants to drink and party?
- What will you do if you find a student passed out in the bathroom?
- How will you handle it if you are asked to “babysit” someone who is very intoxicated?
If your student is struggling with academics, encourage them to use Professor Office Hours (POH). Every instructor is required to hold a certain number of office hours during the week for students to visit, ask questions, or get additional tutorial help. These should appear somewhere early in the course’s syllabus.

You can also check in with your student to see if they have connected with their Resident Assistant, Residence Life Coordinator, or visited the Student Success Center in Bolton 120 (where the peer mentors and tutors are located).

Tutoring is available in all of the residence halls, the library, and the Northwest Quadrant (1932). If your student is struggling to locate these services or tells you they can’t find their RA, call one of the Residence Life Offices at (414) 935-6911 or (414) 229-5712.

Roommate issues will occur. Most times, these issues are minor, and we encourage you to let your student figure these things out with the other residents living in the room. If your student needs to talk through the issues, send them to their RA. If it’s too complicated, the RA will get help from their supervisor, the Residence Life Coordinator (RLC). Space changes are our last resort. As an institution of higher education, we have a commitment to making sure people work through conflict, openly discuss disagreements, and learn to negotiate and compromise effectively.

If your student is documented for a policy violation, they can follow-up with their RA about the process. They will receive official communication from a Residence Life professional staff member in their UWM e-mail. This usually comes within one week of the situation. University Housing cannot discuss specifics with you, as a parent, unless your student signs a release.
Since the first six weeks of college are a high-risk time for first-year students, in general we encourage you to call or e-mail your student occasionally to keep the lines of communication open. On the flip side, you should begin pushing your student toward greater independence and self-sufficiency. Thus, calling or e-mailing your student more than once a week, “just to check-in,” may be excessive and will not allow them to figure out how to problem solve on their own.

**Ask questions such as:**

- How are you doing? Do you feel like you have a good routine? (i.e. balancing free time and studying)?
- What do you like about your classes? What are you learning in your classes?
- What kind of activities are available? (Early on you can ask about the Fall Welcome events, many of which are advertised in this newsletter).
- What do you like about living in the residence halls?
- Have you talked with your RA or Student Success Mentor yet?
- How are you getting along with your roommate(s) or suitemate(s)?
- How are you meeting people and what are you doing for fun?
- Are you feeling overwhelmed? What is making you feel overwhelmed?
- Besides sending more money, what can we do to help?

**STAY CONNECTED TO CAMPUS**

UWM provides many options for parents and families that want to stay involved on-campus. The Panther Families website, available at [pantherfamilies.uwm.edu](http://pantherfamilies.uwm.edu), provides monthly updates to families of new students.
The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232(g); 34 CFR Part 99) is a federal law that protects the privacy of resident education records. Additional details can be found at ed.gov/policy/gen/guid/fpco/ferpa/index.html. In accordance with FERPA guidelines, University Housing administrators will not share any resident information, other than directory information, with anyone outside of the University system. This includes, but is not limited to, information about a resident’s grades, behavioral history and actions, health concerns, current whereabouts, and financial information.

Exceptions to this Act, regardless of age, will be made in life-threatening situations. Also, FERPA permits colleges and universities to inform the family of a student under 21 years-of-age when their student has been found in violation of university alcohol or drug rules. Letters will be sent to family members of University Housing residents with more specific information on this policy. Students can sign a Release of Information form that they can use to designate what information they permit University Housing to release and to whom.