Technology Tools to Help You Succeed
Welcome to UWM!

Therese Bohn
UWM IT
Training & Outreach
Today’s Topics

• Get Connected
• On-Campus Technology Resources
• Online Technology Resources
• IT Security
• Get Technology Help
• Student Jobs
Resource Materials
Get Connected
Choose the **UWMWiFi** option

- Encrypted network

- Requires one-time device setup
  - uwm.edu/uwmwifi
  - UWM Walk-In Help Desk
UWM Mobile App

- Weather
- Course Schedule
- Laundry & Computer Lab Availability
- Campus Maps
- Campus Safety

uwm.edu/mobile
On-Campus Technology Resources
General Access
Campus Computer Labs (CCL’s)

- Over 400 PCs & Macs
- Login required to use
- Microsoft & Adobe software
- Accessibility software

uwm.edu/ccl
General Access CCL’s

* Sandburg CCL for University Housing residents. Non-residents must have guest pass and be accompanied by a resident.
Printing Resources

- Wireless cloud printing
- Over 30 print stations across campus
- PantherCard Gold Account or credit card

Print Prices:

<table>
<thead>
<tr>
<th>Print Prices</th>
<th>Single Sided</th>
<th>Double Sided</th>
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</thead>
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<tr>
<td>Black &amp; White</td>
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<tr>
<td>Color</td>
<td>$0.30</td>
<td>$0.52</td>
</tr>
</tbody>
</table>

uwm.edu/printstations
• One stop shop for technology needs
• All computers & tablets sold at education discount prices
  • Authorized warranties
• Join the mailing list for special offers throughout the semester

Located inside the UWM Panther Shop
(first floor of Student Union)
• Professionally trained staff
• Conveniently located
• Shop in store or online
• Buy local & support UWM

uwm.edu/techstore
TechZone, Bolton 225A
Monday–Friday: 9 am–5 pm
Summer & Break Hours: 10 am–2 pm

uwm.edu/techrepair
• Certified warranty repair for Apple and Dell desktops, laptops and tablets
• Trained service technicians
• Service estimates
• On-campus convenience
• Quick turnaround time
Services:

• FREE Virus removal (twice/semester)
• Operating system/software installation
• Computer diagnostics
• Hard drive/memory/display replacements
• Transfer data to customer-provided external drive or flash drive

uwm.edu/techrepair
PAWS
(Panther Access to Web-based Services)

- Course registration
- Class schedule
- Final grades
- To-do list
- Pay tuition
- Contact info
- Designate access

uwm.edu/paws
Canvas & D2L (*Desire 2 Learn*)

Online course tools:

- Course info & announcements
- Class discussion
- Submit assignments
- Quizzes

[uwm.edu/canvas](uwm.edu/canvas)
[uwm.edu/d2l](uwm.edu/d2l)
Office 365

- Official UWM Email
- Calendar
- OneDrive
  - 1TB
- Office Online
- Collaboration

uwm.edu/office365
FREE Microsoft Office

- FREE for students
- Up to 5 devices
- Mac, PC, and various mobile platforms supported

uwm.edu/office365
FREE Office365 Training

LinkedIn Learning
• UWM students have free access
• Over 10,000 online video courses

learningtech.uwm.edu/linkedinlearning

Learning TECHniques Short Courses
• Email
• Calendar
• OneDrive
• Outlook

learningtech.uwm.edu
FREE & Discounted Software

- Free and discounted software for students
- Free download or purchase online

uwm.edu/software
wisc.edu/wisc
Campus Survey Instrument

uwm.edu/qualtrics
IT Security

CHANGE YOUR PASSWORD
ePantherID & Password

uwm.edu/epanther
Password Expiration

• Passwords expire every 180 days
• Change it only at uwm.edu/password (even if your password has expired)
Don’t Click the Link!

If you are not sure, contact the Help Desk

uwm.edu/itsecurity
Avoiding Copyright Violation

• Don’t share materials with a copyright
• Remove file sharing programs
• Take online training at uwm.edu/itsecurity
Possible Consequences

Loss of network privileges

Confiscated hardware;
Legal action & fines;
Lost time while case is litigated (months/years)

uwm.edu/dmca
Information Security One-Stop

• Online training: learn how to keep your personal information secure
• Phishing information
• Password expirations
• DMCA (illegal file downloads and copyright)

uwm.edu/technology/information-security
Get Technology Help
UWM Help Desk

Telephone Support Hours:
Monday-Thursday: 7 am - midnight
Friday: 7 am - 10 pm
Saturday: 8 am - 8 pm
Sunday: 9 am - midnight

414-229-4040
877-381-3459

uwm.edu/gettechhelp
Walk-in Services

Monday–Friday: 8 am–5 pm

• TechZone, Bolton 225A
• Library Learning Commons

uwm.edu/helpdesk
UWM KnowledgeBase

• Self-serve KnowledgeBase

• Quickly search for answers to common questions
Student Jobs

- Help Desk
- TechStore
- TechRepair
- Classroom Services
- Network Services
- Project Management
- Training

uwm.edu/careerplan
Follow Us!

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IT Services
Technology Website

uwm.edu/technology