

Blueprint For Neighborhood Safety And Enforcement

The UWM External Relations Office partners with the Dean of Students, Neighborhood Housing, University Housing, Norris Health Center, the UWM and Milwaukee Police Departments and Department of Neighborhood Services to educate students and neighbors on best practices in Town-Gown relations, provide multi-layered enforcement for violators and ensure a point of access to UWM for all visitors and external stakeholders.



UWM funds a grant program with the Milwaukee Police Department, providing for additional officers to be in the neighborhoods on weekends, during the busiest and warmest times of the academic year. The grant program also involves weekly meetings between UWM officials, the Milwaukee Police Department and DNS to share data and discuss concerns seen over each weekend.

The Dean of Students Office also maintains an on-site presence in the neighborhood on selected weekend nights during peak periods of the semester. The office coordinates its activities with MPD and UWMPD to provide support in efforts to keep noise levels down and identify situations or individuals in need of follow-up. UWMPD's Safe Walkers also observe activity in the neighborhood and request assistance or follow-up from officers as necessary while safely transporting students who request it. Plus, UWM's Neighborhood Housing Office provides follow-up with students and addresses of concern to proactively offer guidance and assistance to student tenants.

UWM has developed a number of additional ways to remain extremely engaged with its neighborhood and community partners to keep the areas around campus peaceful and safe

- One point of contact to respond to and address questions and concerns - neighborhood-relations@uwm.edu
- The availability of a "Dean on Call," providing an additional connection point of cooperation between UWM, UWMPD and MPD
- Development of a comprehensive communications program informing and educating students on quality of life issues, neighborly principles and safety.
- A campus discipline process that addresses behavior quickly - including behavior off-campus; contact is often made with the landlord and parents, as appropriate
- Provide leadership around alcohol education through the BASICS program
- Additional late-night programs at UWM, giving students more opportunities to socialize on-campus
- BOSS transportation services and SAFE Walkers for UWM students on nights and weekends
- Promotion of MPD's non-emergency number - 933-4444 - as one of the tools to share concerning behavior

UWM also advises students to engage in their neighborhood in a wide variety of other ways

- Participate in activities like neighborhood cleanups
- Get to know landlords and neighbors, share contact information and reach out about quality of life concerns
- Invite neighbors to be a part of activities and traditions
- Nominate fellow neighbors to the Neighborhood Housing Office to be recognized for doing something that positively impacts the neighborhood

What To Do If You Are Concerned About **Safety And Noise/Nuisance In Your Neighborhood**

UWM suggests a proactive approach for both students and neighbors when dealing with safety and noise. The best first step often involves meeting and getting to know the people that are living next to and near you. Exchanging phone numbers to communicate effectively is always helpful. Sometimes a simple phone call or text message about noise or a nuisance, like an unkempt yard or snow that hasn't been shoveled, can solve the problem before the need to escalate the response arises.

But, after that, we suggest the following steps for reporting and solving concerns:

Call the Milwaukee Police Department's Non-Emergency Number - 414-933-4444

- Provide an address (or a license plate if a vehicle is involved the nuisance) where the concern is coming from and if you are willing to be a complainant. MPD will follow-up on the address or complaint per their procedures.
- Contact the District 1 Community Liason Officer with details of a situation for follow-up
- If UWM students are involved, names of those students and contact cards will be passed along by MPD to the UWM PD and the UWM Dean of Students Office, in addition to any citations MPD wishes to issue

Call the property landlord and/or The Department of Neighborhood Services City Complaint Line - 414-286-CITY; DNS Complaint Line – 414-286-2268

- Research who the property owner is at city.milwaukee.gov/DNS
- Reaching out to the person who owns the property can go a long way toward solving problems with tenants. It is also often the best place to go should you have concerns about the property itself
- DNS can be contacted when you have concerns about the property, including safety issues, occupancy ordinance issues or maintenance issues

If you have a chronic problem with a specific address, it's a great time to pass the address along to UWM's Neighborhood Housing Office (neighborhood-relations@uwm.edu)

- The Neighborhood Relations staff will share that information with other UWM departments
- UWM will connect with its contacts at MPD and DNS to see if any follow-up has been done regarding previous calls for service
- The UWM Neighborhood Housing Office works proactively to educate student tenants and inform landlords of concerns while maintaining the Rate-a-Landlord System and Rental Education Programs

Please note - the primary responsibility of the UWM Police Department is security and safety on campus. They focus on using on-campus policing tactics to respond to incidents and concerns in the residence halls, Union, Library and other campus buildings. UWMPD can respond in the community should their presence for mutual aid be requested by the Milwaukee Police Department. UWMPD could also respond in the event of a life-threatening emergency. The UWMPD non-emergency number is 414-229-4627.

If you have a life-threatening emergency, call 911