

Role Clarification for Student Support Areas

At UWM, students have a variety of individuals available for support, all with the goal of supporting students throughout their collegiate journey. While there is some overlap in skills and responsibilities, each of the roles listed below function differently to support students.

Academic Advisor – All students have one or more academic advisors

- Assist with program plans, course and major selection, registration, add/drop and graduation clearance
- Provide academic and career planning including identifying goals and skill building
- Interpret university policies and procedures related to courses and academic plans
- Share and provide referrals to campus resources, including success coaching, mental health counseling, etc.
- Meet with students one or more times each semester

Success Coach or Coordinator – Students may have a success coach assigned to them

- Assist students with staying on track and building skills to achieve their goals
- Assist students to fully engage by providing referrals to campus resources, including academic advising, mental health counseling, etc.
- Monitor and conduct outreach regarding students' engagement with campus resources, ensuring referrals are utilized
- Support students basic understanding of university policies and procedures
- Meet with students on an ongoing basis throughout the semester

Faculty or Major Advisor – Students may have a faculty or major advisor depending on academic program

- Focus on guiding students through ideas, problems and methods within the specific major
- Serve as major-specific mentor to guide through an academic program in preparation for post-graduation opportunities
- Assist in obtaining research and independent study experiences as appropriate

Peer Mentor – Every first-year and new transfer student has a student leader serving as a peer mentor

- Support students in connecting with peers on campus
- Assist students to identify opportunities to engage on campus
- Identify and refer to resources on campus
- Assist students navigating campus as they transition to UWM
- Meet with students individually or in groups on an ongoing basis

Role Clarification for Student Support Areas

	<i>Academic Advisor</i>	<i>Success Coach or Coordinator</i>	<i>Faculty or Major Advisor</i>	<i>Peer Mentor</i>
<i>Academic Planning</i>	X			
<i>Major Selection</i>	X		O	
<i>Major-specific Engagement</i>	O		X	
<i>Course Changes</i>	X	O		
<i>University Policies</i>	X	O		
<i>Campus Referrals</i>	X	X		
<i>Skill Building</i>	O	X		O
<i>Peer Connections</i>		O		X
<i>Campus Engagement</i>	O	X		X
<i>Campus Navigation</i>	O	X		X
<i>Research & Independent Study</i>	O	O	X	
<i>Internships</i>	X	X	X	
<p>X=Primary O = Supplementary</p>				