

CPaRC Career Fair

Technology Troubleshooting Guide

Use this checklist to troubleshoot technology issues you are experiencing

- Test your internet, audio, visual, etc. with Twilio Network Test. <https://networktest.twilio.com/>
- Are you using a supported browser? **Chrome and Firefox are recommended!** If using Microsoft Edge, be sure it is the most updated version. Safari is NOT recommended.
- Close unused browser tabs and applications to minimize the number of open resources.
- Confirm that you've granted the browser or app permission for audio, video and pop-ups.
- Move closer to your router.
- Refresh the browser page, restart the browser and/or restart your device.

Additional Information

<https://support.joinhandshake.com/hc/en-us/articles/360051037914-Handshake-Video-Requirements-Troubleshooting-Students->

<https://support.joinhandshake.com/hc/en-us/articles/360051402854-Participating-in-a-Virtual-Fair>