

Librarians

We do more
than shush



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Student Success Librarian

ACN Meeting
February 2023



Student Success Librarian

- From Milwaukee
- Marquette and UWM grad
- 9+ years in TRIO programs
- 6+ years in libraries/archives
- Access and DEI focused



Student Success Librarian Role



Navigate Contact

- “Would Benefit From a Meeting with a Librarian”
- Meet with student in-person or virtually



Instruction & Research

- English 102 (MKE campus)
- College of General Studies – FY Bridge program (MKE campus)
- FY classes and info lit initiatives

Librarian Referral Process

Step 1

Receive the notification

Step 2

Based on information –
reach out to person
who referred

Step 3

Reach out to student
within 24-48 hours

- List of resources
- Scheduler link
- Email/Phone for Qs

Documentation

Update request “Notes”
section about contact
with student

Do not post content of
what was discussed in
sessions

Step 4

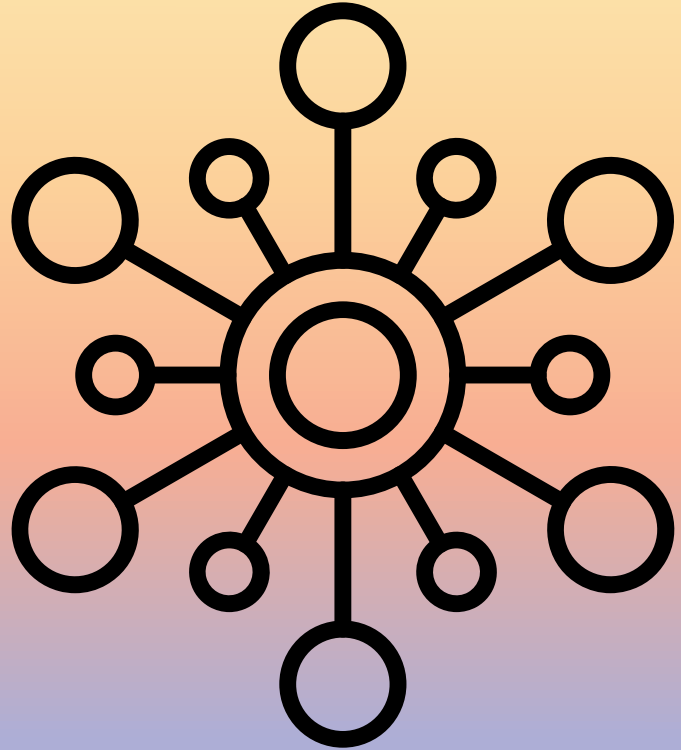
Meet with student!

Step 5

No contact – reach out
again within 1-2 weeks

Why Refer Students

- Specific class or project
- General library information – multiple classes
- Another person in their corner!



When to Refer Students

- Any time!
- Year-long contract



Tips



Details

More information helps me direct student to the right resources faster



Direct Schedule

[Tiny.cc/askclaire](https://tiny.cc/askclaire)
Pick out time/date right away in my scheduler



Library as Place

- Coffee Shop
- Distraction free room
- Group study rooms
- Research Help Desk
- Equipment check out!

Thanks!

Questions?

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