Advisors and Counselors Network January 10th Meeting Minutes

Pachoua Lor– RTM &Navigate Task Force

Application admin person for EAB Navigate and Mainstay

* New Navigate user
* Makes all configurations and changes
* Offer specialized training and support for all navigate users
* Launches retention-focused outreach and content for students, faculty, and Staff
* Monitoring progress reports and pulls reports for folks requesting data
* Collect, analyze and share important data for stakeholders
  + EX: MKE scholars, how many students are meeting with their advisors
* Refresher training sessions: email [navigate-support@uwm.edu](mailto:navigate-support@uwm.edu) to schedule training for your team
* Open lab session focused on campaigns coming in February

Future of Navigate:

* Get more students to download the navigate student mobile app
* Launch a comm plan to push notifications through mobile app
* Training and support videos for new navigate user onboarding
* Texting campaigns or push notifications through navigate
* Connect with campus partners through the Navigate taskforce

Navigate Taskforce – New SWAT Team

* 1 user per unit
* Share Navigate updates with your unit
* Relay needs and user perspective to improve team experience with Navigate
* Attend quarterly meetings
* Pantherlist Serve [Navigate-taskforce@uwm.edu](mailto:Navigate-taskforce@uwm.edu)
* Goal and wishlist:
  + Connect with academic advisors and success coaches
  + Gain more perspective on improving the Navigate experience
  + Create access to Navigate knowledge and resources
  + Highlight the work that units are doing
  + Show off Navigate’s success

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