# NEIGHBORHOOD HOUSING OFFICE

# Supporting Students with Off-Campus Questions/Concerns

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ONeighborhood Housing & Relations Manager

#### Overview







COMMON ISSUES



TIMELINE



SERVICES THIS SPRING



### Availability of Services

- O Physical Office Space in the Union is closed, staff working from home
- Online hours are Monday-Thursday, 10am-2pm
- Phone, Email, Facebook chat
  - **O** 414-229-6999
  - O housing@uwm.edu
  - Facebook.com/uwmneighborhoodhousing



#### Common Concerns/Issues

- Leases Legally Binding Contracts Difficult for students to get out of
- Predatory Landlords
- Signing leases too early
- Illegal for more than 3 unrelated people to live together (even if the rental has 4 or more bedrooms)
- O Joint and Several Liability All tenants and cosigners are liable for everything
- O Auto-renewal clauses
- O Nuisance Violations 3 or more calls for service designate rental as nuisance property
- O Heat going out
- Cost of Rent/Security Deposits for new freshmen



#### **Timeline**

- O Current recommendation:
  - O Students should wait until the Fall 2021 schedule of classes is live to start their search so they have a better idea of the extent they need to be on campus in the fall
- Typical guidance:
  - O Sign a lease 2-3 months before desired move-in date
  - Why? Leases typically require 60-days notice to terminate a lease so true availability is only known during this window
    - O A lot can change in just a few months (Relationships, finances, needs, etc.)



#### Services

- Advice from highly trained staff with renting experience
- Schedule video chat Teams appointments
- Rental Process Guide Website and concurrent marketing for each step of the process
  - E-Newsletter
  - Social Media
  - Snapchat take-overs
  - O Postcard Mailings to off-campus students
- Preferred Tenant Program
- Virtual Tour of Homes (Thursdays in March and April)
- FAQs
- Listing Service



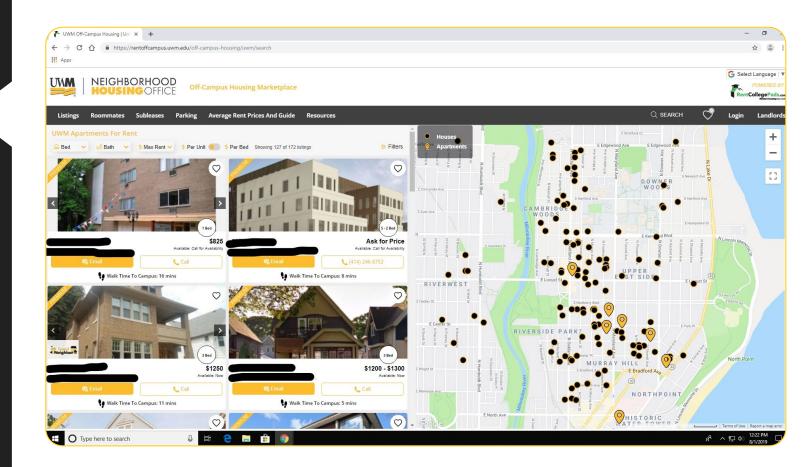
## Cost of Living

- Cost of Living Off-Campus:
  - Average Rent per person/per month:
    - Studio: \$826
    - 1 Bedroom: \$888
    - 2 Bedroom: \$619
    - 3 Bedroom: \$502
  - Utilities: Heat/Gas/Electricity, Water, Internet, Laundry-Coin Operated/Machine Hook-Ups
  - Security Deposit: Usually same amount as the cost of 1 month of rent – Sometimes double.



#### **Listing Service**

- O Listing Service
  - C Listings
    - O Map
    - Ratings
  - O Roommates
    - O Roommate profile
    - O Posting
    - Viewing other posts and filters
  - Subleases
  - O Parking
  - O Average Rent Prices



## Neighborhood Housing Office

#### • We don't:

- Assign rooms, apartments, or showings
- Own any properties
- Manage/employ landlords
- Co-Sign or handle any payment process
- Review leases
- Give legal advice See University Legal Clinic for assistance

## We're Hiring

- \$10/hour
- Work Study preferred
- Resume-building work experience
- Recent employees have been from following majors
  - Marketing
  - Nutritional Sciences
  - Communication
  - Occupational Therapy
  - O Women and Gender Studies
  - O Psychology
  - International Studies

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## Questions?

Facebook: @UWMNeighborhoodHousing

Website: uwm.edu/neighborhoodhousing

Phone: (414) 229-6999 Student Union WG85 housing@uwm.edu