

# ACN Meeting Minutes: September 17, 2019

**Members present:** M. Alcantar, J. Anderson, S. Anderson, R. Arcos, J. Balogh, S. Bednar, K. Betka, T. Bolden, J. Broskowski, M. Camacho, Y. Castellano, C. Conroy, J. Cummins, A. Dierks, G. Dorantes, J. Dorosz, K. Eilers, C. Faurote, M. Flath, L. Fleck, M. Greer, K. Finkbeiner, R. Freer, D. Geddes, N. Heinen, K. Hildebrandt, C. Humann, R. Jens, M. Jensen, J. Johnsen, T. Jones, S. Kaempfer, M. Knasinski, M. Krell, A. Kowalski, E. Kuhnen, D. Langston, T. Latona, A. Lopez, D. Lorge, A. Maldonado, T. Martin, M. Mattly, A. Meddaugh, K. Meyer, M. Moore-Geissler, B. O'Lena, C. Pahl, C. Parks, S. Peek, V. Pryor, L. Rado, R. Reece, B. Rehor, L. Roohr, T. Rufer, C. Sampson, E. Schultz, R. Sledge, D. Smith, D. Stewart, A. Swenson, D. Vang, N. Vang, A. Wilks, R. Washington, S. Zylka

**Total:** 67

## *Fostering Success at UWM: Tawney Latona*

- History of foster youth support programs
  - The first comprehensive campus support program for foster youth started 20 years ago in California State University at Fullerton.
  - Western Michigan's program, which is 10 years old, was inspired by a statewide summit on foster youth attended by the college's directors of admissions and financial aid and a professor of social work.
  - In 2014, UW-Stout began their Fostering Success program
- How it began at UWM
  - Fall 2017
    - UW System single point of contact for foster youth (Tawney)
    - WASFAA/WACRAO joint conference
    - Support from UW-Stout
  - Spring 2018
    - Fostering Success at UWM Committee
    - Food pantry and mobile market
- Accomplishments
  - 2018-2019 school year
    - Website: [uwm.edu/fosteringsuccess](http://uwm.edu/fosteringsuccess)
    - Academic welcome bags
      - Included academic supplies, backpack, coffee mug, t-shirt
    - Fostering Success Coach Training
    - Campus-wide training on foster care in Wisconsin
    - Advocacy & policy change
    - Department of Children and Families partnership for documentation
    - Campus recognition & community support
- Assess

## Assess: Seven Life Domains



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- Touching on all of these areas when meeting with students
- Success in these areas will help students succeed academically
- Goals
  - Communication plan and marketing
  - Life skills baskets (given out at end of October)
  - Linen Closet
  - Mid-term care packages – Spirit Days
  - Volunteer and donations needed website (hoping to develop)
  - Community partner programs
    - Foster Me Walk (likely in May)
    - Fostering Memories: Give the Gift of Prom
    - SaintA: Foster Care, Education and Mental Health
      - Upcoming event in September – Halloween event
- Future ideas
  - Milwaukee Housing Authority
  - FS Dinners
  - Applying for grants
  - Foodshare Wisconsin training
  - New partnerships
    - MATC
    - Madison College
    - Other Colleges: WACRAO Conference
  - Summer overnight program
    - Help foster youth experience college
- Challenges
  - Funding for scholarships
    - Department of Children and Families Scholarship Program \$5,000 (Brighter Star)
    - UWM Morgridge Scholarship \$19,424 each (1-2 per year)
    - UWM Meadows Fund Scholarship \$15,000/year (can be split)
  - Limited staff and funding



- Questions or to participate email Tawney (tawney@uwm.edu)

## *Robert Hernandez Center Update: Gaby Dorantes & Rebecca Arcos-Piedra*

- RHC Team
  - Alberto Maldonado - Director
  - Gabriela 'Gaby' Dorantes – Advisor
  - (Ruth) Rebecca Arcos-Piedra - Advisor
  - Colin Flanner – Program Associate
  - Tere Serna – Graduate Assistant
  - Alondra Quechol – Office Assistant
  - Michael Vazquez – Office Assistant
- Mission and services
  - Advising
    - 30-minute advising appointments, walk-ins offered twice a week
  - Sociocultural Programming
    - Latinx heritage month, LDF, altar Dia de los Muertos, brown bags, etc.
  - Community Outreach & Participation
    - Puerto Rican Festival, Mexican Fiesta, UMOs events as well as UCC, etc.
  - PALM Latino Student Fund
    - Was started due to the need of students leaving UWM due to a few dollars. Many were close to graduation. These funds are unrestricted meaning they can be used for any need that they may have. US Citizenship is not required and you need a 2.22 GPA and have completed at least one semester. Grant comes out in Spring. Eligible for \$500
    - Raise money from the PALM graduation gala
    - Able to award about 18 grants last year
  - Hispanic Serving Institute (HSI) Initiative
    - Working on becoming HSI where 25% of student are Latinx
    - At ~12% right now
- Advising services in the RHC
  - Academic advising
    - Fall 2018: ~2,300 Latinx students on campus
      - 550 started as new students this Fall
      - 1,400 students assigned to the RHC
    - Changes in the RHC

- Rebecca and Gaby provide Academic Advising for the remaining Latinx students with a major in L&S who had been assigned to us as of Spring 2018. We will keep these students until they all graduated and no longer receive new assignments as Academic Advisors.
  - Beginning Summer 2018 they transitioned into a new title of Multicultural Student Success Coordinators and are now assigned as a Coach, on Navigate only, to all students who identify as Latinx regardless of S/C or program.
  - Students are assigned by last name:
    - Gaby A-L
    - Rebecca M-Z
  - The main element that changed in their work with students with this dual-role is that we do not assist our Coach students with anything that their academic advisor does: course planning, degree progress, or anything specific to the major that we don't have the domain to serve in.
    - Students should meet especially if they need help with:
      - Continued support through graduation
      - Conversations about goal setting, time management, connections to campus and community resources, financial aid conversations, networking opportunities, connection and sense of belonging to campus, involvement opportunities, etc.
      - Enrolling in classes and building a schedule based on what's recommended by the Academic Advisor
    - Purpose of meeting with the RHC is to serve the student and provide support in areas that academic advisors may not have the time for because of the focus on degree planning and course selections
- Multicultural student success coaching
  - "Coach" on Navigate
- RHC advising tools
  - Advising syllabus
  - Academic success plan
  - Campaigns
  - Workshops
  - Appointment evaluations
- Referring students to the RHC
  - Phone: 414-229-6156
  - Location: Bolton Hall 183
  - Schedule a 30-minute appointment
    - Via Navigate
    - By calling the RHC
    - Coming in person
  - Walk-ins available
    - Wednesdays from 1-4 pm

- Thursdays from 9 am-12 pm
- Fall 2019 workshops for new Latinx students
  - September Bienvenida: 18<sup>th</sup> and 19<sup>th</sup>
  - Academic Success: October 15<sup>th</sup> and 16<sup>th</sup>
  - Partnering with an immigration firm to answer questions about immigration
    - Share with students, advisors can come ask questions too
    - Sign up for a consultation

## *Student Success Center Updates: Nicole Oswald, Kay Eilers, Brennan O'Lena & Ariel Milton-Kern*

- What is the Student Success Center?
  - Vision: our vision is to promote and deliver innovative programs that drive student success.
  - Mission: The Student Success Center connects UW-Milwaukee students to peers, faculty, staff, and resources throughout our campus community to support the personal and academic success of each student. We provide students a variety of academic and support services to empower them to achieve and succeed. The SSC fulfills this mission by providing:
    - Peer mentoring, supplemental instruction, tutoring, success coaching, academic skill development, bridge programs
- Peer mentoring
  - All new freshman and transfer students are assigned
    - Peer mentors are sophomores, juniors or seniors
    - Some are assigned based on connection to a first-year course
  - Peer mentor assignments are in Navigate (referred to as a tutor in Navigate)
  - Students can meet with their mentor as frequently as needed
- Success coaching
  - Success coaches are assigned to students in specific programs including MKE Scholars, Summer Bridge and Fund for Wisconsin Scholars
  - Success coaches meet with students bi-weekly/monthly to support students with navigating college and developing success strategies
  - Some students potentially have multiple success coaches identified across campus. They are encouraged to use all resources available to them.
  - Our coach team does utilize Navigate to track appointments > "Quick Notes" system (listed as Coach)
- Tutoring and Supplemental Instruction (SI)
  - Tutoring – Available for many 100-200 level courses, some 300 level courses
    - Have to make appointment for tutoring
  - Supplemental Instruction – Available for many large lecture-styles courses
    - Students can just walk-in during SI hours
    - Hold exam reviews before class tests
  - Walk-In Tutoring – Available for math, physics and chemistry

- Bolton 180 – math walk-in tutoring is all together (M-R: 8 am-8 pm, F: 8 am-3 pm)
    - Physics – East Wing of Library
    - Chemistry – East Wing of Library
  - Academic Skills Tutoring – Cover topics including notetaking, study strategies, time management and test-taking
  - Residence hall tutoring is still happening
- What’s new in the SSC?
  - All services and assignments are now in EAB Navigate
  - Academic skills tutoring is a new service this year
  - The math walk-in tutoring for Math 92-234
  - No longer using the “PASS” name
- Find us across campus
  - Northwest Quadrant 1932 – Academic Skills tutoring and tutoring for Humanities, Social Sciences & Languages
  - Library East Wing – Tutoring/SI for Math, Science & Business
  - Bolton 180 –Math Walk-In tutoring
  - Bolton 120 – All peer mentoring, success coaching and some Social Sciences SIs
- Contact
  - Email: [ssc@uwm.edu](mailto:ssc@uwm.edu)
  - Phone: 414-229-5385
  - Website: [ssc.uwm.edu](http://ssc.uwm.edu)

### *Supporting Study Abroad: Sharon Gosz, Yomarie Castellano, Ramona Washington, Ali Swenson & Kate Betka*

- CIE: Comprehensive International Office
  - International Student and Scholar Services
    - International degree-seeking student advising, visa for international students/faculty
  - Institute of World Affairs
    - K-16 outreach to schools, internationally focused programming
  - International partnerships
  - Study abroad
    - Study abroad programs, inter-institutional exchanges
- CIE Study Abroad Team
  - Staff members
    - Sharon Gosz: Interim Director of Study Abroad
    - Yomarie Castellano: Study Abroad Coordinator
    - Ramona Washington: Study Abroad Coordinator
    - Ali Swenson: Student Abroad Coordinator
    - Kate Betka: Study Abroad Coordinator
    - Sue Conway: Study Abroad Administrator and Incoming Exchange Coordinator
    - Claire Hunt: Enrollment Specialist

- Hunter Resler: Financial Specialist
    - Questions: [overseas@uwm.edu](mailto:overseas@uwm.edu)
- We believe
  - Study abroad is transformative
  - Language immersion is optimal
  - Global citizenship is valuable
  - Pushing your boundaries builds confidence
  - Cross cultural experience is vital to learning, openness and understanding
  - Travel fosters independence
  - Travel is fun!
- What do we do?
  - Student advising, orientation & support (*general advising sessions, application process, pre-departure, while abroad, returned home*)
    - *Financing Study Abroad 101 information sessions*
    - *Scholarship advising*
  - Faculty-led program development & support
    - *Faculty advising, orientation*
  - Enrollment management
    - *Study abroad course enrollment*
    - *Transcript processing*
    - *Course equivalency approval process*
  - Study abroad program fee posting
  - CISI int'l health insurance enrollment
  - Resource for campus colleagues
- Benefits of studying abroad
  - Study abroad = high impact practice
  - Earn credits toward major/degree
  - Develop cross-cultural competency & sensitivity
  - Gain a broader global outlook
  - Personal growth – increase independence and maturity
  - Gain critical thinking skills
  - Increase language proficiency
  - Job experience through an internship
  - Enhance resume – employers are looking for skills gained through study abroad
    - Get a competitive edge in the job market
- Where can students go?
  - Any student can study in almost any country in the world
  - UWM sponsors summer, UWinteriM, semester, and year-long programs in over 38 countries
  - Students don't just have to study abroad – they can also do an internship abroad
- Program types
  - Programs available to fit all students' interests and needs
    - Exchange – direct enroll at partner university, best for an independent student

- Study abroad – more on-site support (may have faculty program leader) and program options (i.e. excursions), may have fewer course options
  - Semester and academic year
  - Summer, spring break, UWinteriM (majority are faculty-led)
  - Internships
  - Non-UWM sponsored programs
- Highlight: faculty-led programs
  - We work with faculty from all schools and colleges to develop programs for students
  - 25+ summer & 5+ UWinteriM faculty-led programs annually
    - **Business:** Europe, Australia, Asia
    - **Information Studies:** Canada, South Africa, Scotland
    - **Nursing:** Ecuador, Kenya, Malawi, Thailand
    - **Social Welfare:** Austria, Costa Rica, South Africa
    - **Architecture & Urban Planning:** France, Italy, Japan, Scandinavia, Netherlands, Cuba
    - **Health Sciences:** Malawi
    - **Education:** Europe
    - **Arts:** Brazil, Italy, Peru
    - **Engineering:** Germany, Taiwan
    - **Public Health:** Ghana
    - **Freshwater Sciences:** Mexico
    - **L&S:** Mexico, Germany, Ireland, France, Poland, Sweden, Spain, Russia, Laos, Ghana, Thailand, Taiwan, Peru, Panama, South Africa
- Top 5 FAQs about study abroad
  - Affordability?
    - Financial aid, grants & scholarships may be used to pay for study abroad
    - Scholarships -- Gilman, WI Study Abroad Grant, Diversity Scholarship, etc.
    - Financing Study Abroad 101 information sessions
  - Language proficiency?
    - Programs in English-speaking countries & English-taught courses in non-English speaking countries
    - No language requirement for short-term programs
  - Length of programs?
    - Semester, Academic Year, Summer, Spring Break, and UWinteriM
  - Delay in graduation?
    - Plan early and work with academic advisor & study abroad coordinator
  - Offer courses in specific discipline areas?
    - Many programs at comprehensive partner universities abroad
    - Plan ahead to find program that fit needs
    - Course equivalency approval
- Application process
  - Start early!
  - Work with academic advisors to discuss the best time to study abroad
  - Explore program options by visiting our website or stopping by our office



- Attend a walk-in advising and financial aid advising sessions (beginning of each semester)
- Online application
- Deadlines\*
  - October 1: UWinteriM and Spring programs
  - March 1: Summer, Fall and AY programs
  - \*Some programs have earlier deadlines
- Components
  - Academic recommendation
  - \$100 non-refundable application fee
  - Copy of passport or proof of purchase
  - UWM unofficial transcript
- Questions
  - Students with accommodation needs should contact a study abroad coordinator
  - Center for International Education
    - Garland Hall, Room 138
    - [overseas@uwm.edu](mailto:overseas@uwm.edu)
    - 414-229-4846
  - Office Hours: Monday-Friday, 10 am-4 pm
    - Walk-in advising available from 12-2 pm

## *General Announcements*

**Enhancing Advising:** Hosted a retreat this summer, first meeting today, will come to ACN to provide an update

**Orientation Leadership Team:** Recruiting for orientation leaders – application open until October 20

**Financial Aid:** 2020 FAFSA opens on October 1

**CPaRC:** Several career fairs coming up (Health Professions Fair – October 2, Fall Career Fair – October 3, Exploring Majors Fair), JCPenney Suit Up event is on Sunday (students can save up to 60% + additional sales on professional clothing – register on Handshake, can be bussed back and forth)

**Center for International Education:** Matt Jensen is a new staff member in CIE

**Office of Central (Pathways) Advising:** Name will be changed to Pathways advising on January 1

**Registrar's Office:** Yesterday was the add deadline. Talking about in-app registration through Schedule Planner

**Accessibility Resource Center:** New staff member – Brianna – in ARC

**Admissions:** Three brand new admissions advisors. Hiring outreach student ambassadors (partnership with MPS)

**Student Involvement:** Three upcoming programs: Student Org Conference Night (mandatory): September 18, nominations for Emerging Leadership Program (Ignite) and senior leadership program – both 6 weeks

**Graduate School:** Open House in on October 30<sup>th</sup>, 5-7 pm, can get an application fee waiver if they attend and start an application on October 30<sup>th</sup> or afterward

**Dean of Students Office:** All students who did not complete the Think About It training have holds put on PAWS

**Next Meeting: October 8, 2019, 8:30-9:50 am, Union 191**