# **ACN Meeting Minutes: September 18, 2018**

Members present: J. Anderson, T. Badura, J. Balogh, S. Bednar, T. Bolden, J. Broskowski, M. Camacho, S. Conway, S. DeGoerge, G. Dorantes, C. Faurote, M. Fero, K. Finkbeiner, S. Gosz, M. Halloran, J. Hardy, N. Heinen, B. Hinshaw, R. Jens, TJ Jeske, T. Jones, M. Knasinski, A. Kowaliczko, T. Latoya, T. Martin, L. Molina, M. Moore-Geissler, M. Nordholm, B. O'Lena, C. Overtuff, C. Pahl, C. Parks, S. Peek, L. Roohr, B. Simon, A. Soika, L. Stark, D. Stewart, R. Tregler, D. Vang, N. Vang, G. Wallander, B. Williams

Total: 43

### CCBLLR Overview: Laurie Marks

- Panther Volunteer Corps
- Center for Community Based Leadership, Learning and Research
  - o Help the university with its civic mission
  - Connect students, faculty and staff with non-profits in the local community to make a difference in the lives of people in Milwaukee
    - Fulfill own goals of professional development, community service, etc.
- Milwaukee and Wisconsin have high rates of community service
  - o 3<sup>rd</sup> for Milwaukee and Wisconsin as a whole
- Volunteer statistics
  - Track about 70,000 hours of community engagement per year (only what we actually track)
- Why community engagement
  - You can develop:
    - Leadership skills
    - Multicultural competencies
    - A deeper understanding of the Milwaukee community
    - Tools to make social change
- Service Learning
  - Service is part of an academic course where students increase the capacity of a nonprofit, while getting hands-on experience related to a course topic
  - 1,800+ UWM students each semester (over 2,000 this fall semester)
  - Service learners
    - Tutor local kids
    - Build GIS maps
    - Help refugees get acclimated
    - Improve the environment
- Poverty & food insecurity volunteer programs
  - Hope House Food Pantry Tuesday and Thursday from 12:00-2:30
  - The Gathering community meal for the homeless, Friday mornings from 7-10 am
- Older adult programs
  - Timeslips creative storytelling with those with memory loss

- Infosession coming up
- Student Artist in Residence (SAIR) students live in care facilities and engage in their artistic practice in exchange for room and board
- More volunteer programs
  - College Bigs and Youth Mentors hundreds of local kids matched with college student tutors and mentors
  - Alternative Spring Break Service trip to Asheville, NC
  - PRT (Panther Response Team) train and serve with agencies and non-profit organizations that support individuals and communities as they prepare for, respond to, and recover from emergencies and natural disasters
    - Need to go through 2 FEMA trainings and CPR training
  - Episodic events one time opportunities
    - Make a Difference Day, MLK Service Day, and Sound the Alarm with the American Red Cross
  - Referrals express interest in a particular field of service and CCBLLR will refer you to the perfect community organization
- Community Leaders Internship Program (CLIP\_
  - Paid positions at:
    - Local non-profits working on environmental issues, workforce development, youth issues, and poverty
    - Milwaukee Public Schools tutoring students in and outside the classroom
  - o Earn between \$10-\$14/hour
    - Need to have work-study
    - If a student doesn't have work-study but filled out the FAFSA, send them to CCBLLR for advocacy
  - Gain professional experience while giving back
  - Still unfilled positions for this fall
- Tracking service hours
  - The student service record (SSR) program helps students keep a detailed record of community engagement activities throughout their college career. A certificate is issued after completion of 75 hours
- How to find us
  - o Located at the front doors of the UWM Union on Kenwood Blvd. (Union G28)
    - Drop-in center
  - o Website community.uwm.edu
  - o 414-229-3161
  - Like CCBLLR on Facebook

# English Composition Overview: Shevaun Watson

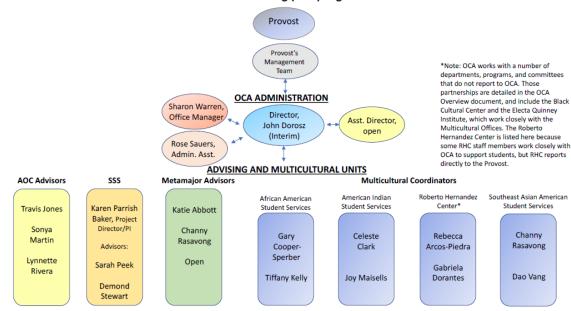
- English 100
  - o EPT score: Code 1
  - 4 credits
  - 3 required writing center visits during semester
  - Small class size (15)

- Experienced, supported, well trained instructors
- o Equivalent to ENG 101; move directly into 102
- English 101
  - o EPT score: Code 2
  - New curriculum (since Fall 2016)
  - Standard custom textbook: Panther Guide to First-Year Writing (about \$50)
  - o Required portfolios, but not end-of-term pass-fail
  - o Optional multimodal sections; more offered each year
- English 102
  - EPT score: Code 3
  - o New curriculum Fall 2018 (pilot, revision through 2020)
  - No textbook but required online learning activities (\$20)
  - No portfolios
  - For third time takers
    - 8-week accelerated course that they can take
    - Need to be cleared by the college, will meet with the Assistant Director as well
- Program policy changes
  - More flexible about attendance
    - Still recommend not missing more than two weeks worth of class
    - But instructors are encouraged to work with student individually to address attendance/missing work issues
  - No administrative drops
  - No high-stakes, pass-fail portfolio system
- Contacts
  - Shevaun Watson/Director <u>watsonse@uwm.edu</u>
    - Course credit & equivalencies, permissions, placement, course content
  - Deb Siebert/Assistant Director dsiebert@uwm.edu
    - Retakers/third time takers, pre-reqs, permissions
  - Brooke Barker/Program Assistant <u>barker@uwm.edu</u>
    - Permissions, general questions

## Reorganization of OCA: Dave Clark

- Uwm.edu/advising
  - Organizational chart

#### Office of Central Advising (OCA) Organization Chart



- Undecided students are presented with the pathways as an option
  - Metamajors (can still be undecided this year)
  - Make sure they take the right math and English to get into their majors
  - Right now at 1.5 advisors for metamajors will soon be 2.5 advisors
  - Next year (metamajors 2.0)
    - Require metamajor participation
      - Students will know about this prior to NSO
    - Building curriculum into the pathways
  - The two year colleges also have a very similar metamajor program
- Shift of multicultural offices
  - Moved from L&S to OCA
  - Moved from traditional advising to holistic coaching
  - Students have self-identified as a targeted group
    - Will see an advisor from the college (or metamajor) of their major
    - Will also see a name of a coach that they can talk to about any other issues
    - Communication sent to students
      - Message being processed right now to be sent to students
    - Coach should be for the student's entire college career
  - Any self-identified student (including graduate students) is eligible to have a coach
  - Hope to have more time to do programming, outreach, and SSC campaigns to reach the targeted populations
- John Dorosz interim director
  - Assistant Director position open

- AOC and SSS report to the director as well
- Frequently asked questions page of OCA website

## Student Success Center Update: Nicole Oswald & Brennan O'Lena

- What is the Student Success Center?
  - Vision promote and deliver innovative programs that drive student success
  - Mission connects UWM students to peers, faculty, staff, and resources throughout our campus community to support the personal and academic success of each student. We provide students a variety of academic and support services to empower them to achieve and succeed. The SSC fulfills this mission by providing:
    - Peer mentoring
    - Supplemental instruction
    - Tutoring
    - Success coaching
    - Academic skill development
    - Bridge programs
- What's new in the SSC?
  - PASS tutoring and SI moves to Student Success Center
    - SSC has 3 locations Library East Wing, NWQ 1932, and Bolton 120
  - Orientation moves to Office of Undergraduate Admissions
  - o SSC joins the new Division of Enrollment Management
- Who's in the SSC?
  - Tutoring and SI Team
    - Shiquise graduate student
    - Nicole
    - Mary
    - Mariann graduate student
    - Aleks graduate student
  - Peer Mentoring Team
    - Brennan
    - Sara graduate student
  - MKE Scholar Team
    - Ariel Assistant Director
    - Asia
    - Ebony graduate student
  - Success Coaching Team
    - Rachel Summer Bridge students
    - Ray Anthony working with at risk first-year students
    - Pachoua graduate student
  - o Administrative Team
    - Kay Director
    - Rebecca Office Manager
- Contact
  - ssc@uwm.edu general inquiries

- o <u>pass@uwm.edu</u> tutoring/SI specific inquiries
- o Bolton 120: main office
- NWQ 1932 social science/humanities, languages and art
- Library East Wing, E154 math, business and science
- Phone 414-229-5385
- Questions
  - O Where do we send students with test anxiety?
    - New project that is being worked on right now
  - O What is the turn-around for tutoring with referral?
    - For classes that are regularly offered it can be immediate
    - Usually they are referred or scheduled within a day

### Accessibility Resource Center: Barbara Simon

- Uwm.edu/arc
- Students with disabilities and the VISA
  - No longer using "the VISA"
  - Now called an accommodation plan
  - Now a letter to the student and a letter to the faculty
    - Now electronic instead of a paper form
- New system: ARConnect
  - Apply for accommodations using uwm.edu/arconnect
  - Can see their UWM classes and select what accommodations they want in those classes
  - Students still need to go talk to their instructor to make the arrangements
  - o Students that previously had accommodations are already in the new system
    - They have received a number of emails and some training has already been conducted
    - Make sure your students know about the new procedures!
  - Student can update their accommodations for a class during the semester if needed
  - o Instructor has to approve the student before test accommodations are provided
- Changes with accommodations
  - Alternative testing arrangements
    - No more paper forms
    - All done online
  - Note-taking
    - Previously relied on instructors to procure note-takers
    - Now ARC will be making the first attempt to get a note-taker for the student (usually make a couple of attempts)
      - All notes can be uploaded into the system
    - If a student can't be found through ARC the instructor will make an announcement
    - Can be volunteer or paid
      - \$40/credit but have to go through hiring forms
  - Accommodations cannot be authorized without documentation

- Look at what are the functional limitations of the disability (especially academic limitations)
- Documentation can be uploaded
- Can be referred to ARC if they don't have documentation
- Can get temporary accommodations while they are working on getting official documentation
- Likely 95% of students with disabilities have a disability we cannot see
  - 1 out of 10 students on campus have a disability (statistically)
- Support animals
  - Service animal can go anywhere on campus, covered by the American Disability Act
    - Only a dog
    - Trained to perform a specific task
    - No documentation or questions asked
  - o Emotional support animal not covered by the ADA, covered by housing rules
    - Dorms only
    - Documentation required
- If there is a student who thinks they have a disability have them talk to ARC
  - o Refer all services to the student (PASS, SI, etc.)

### General Announcements

**Housing:** Smart Panthers program (in conjunction with SSC) – targeted first-year students in residence halls, weekly pop-up events to give tips and information on different academic topics. If they come into 3 of the events, they get a free t-shirt. On October 17 and 19 they will be focused on academic advising and would love volunteers to attend. Contact Rachael Amick (amick@uwm.edu) if you would like to volunteer

**Center for International Education:** Study abroad applications are open. October 1 is the deadline for WinteriM and spring programs.

**Office of Central Advising:** Roberto Hernandez Center not yet able to serve graduate students, they are also still operating under the success coordinator role (just not doing academic advising).

**Registrar's Office:** New Assistant Director of Advising and Articulation – Chris Head. Emily Bach is the new Carolyn Johnson.

**Admissions:** 6 new admissions counselors, committee meeting for fostering and homeless youth – talk to Tawney

**LGBT Resource Center:** new interim Assistant Director – Sara. Top LGBT center in the US, score increased to 5/5 stars. Co-sponsoring a transgender empowerment exhibit at the Union Art Gallery, submissions due by October 5.

**Student Involvement:** Thank you to fall welcome volunteers. Over 10,000 tickets from Pantherfest. Look for email about upcoming events from Eric Jessup-Anger. Several new hires this summer.

**Graduate School:** Open house is November 1. Goal is to have 600 attend (average around 550 in past years).

**CPaRC:** Collaborative program – workforce recruitment program – working with federal government to recruit students with disabilities for federal jobs/internships. Application is open now (wrp.gov), due October 8. Will be helping with resume review and mock interview training. Limited amount of slots.

Next Meeting: Tuesday, October 16, 2018, 8:30-10:00 am, Union 191