ACN Meeting Minutes

December 17, 2013

Members present: T. Badura, K. Baker, K. Barnes, C. Breither, J. Broskowski, Y. Castellano, S. Conway, T. Deutsch, J. Dvorak, J. Hayes, N. Heinen, B. Hinshaw, J. Kiefer, M. Knasinski, A. Kowaliczko, N. Krubsack, S. Lake, J. Lockman, K. Masshardt, I. McLaughlin, C. Morris, P. Muas-Xiong, B. Mueller, A. Northrup, D. Northrup, C. Parks, D. Patnode, S. Perkins, K. Powers, N. Reinbold, K. Roosevelt, A. Sadowsky, B. Simon, J. Spiess, T. Springstead, L. Stark, D. Unertl, B. Williams, C. Wolf, A. Wrench Total: 40

Military and Veteran's Resource Center (MAVRC) Update – Mike Kirchner

Numbers

- 1,000,00+ using new GI Bill
- \$30,000,000,000 new government spent
- \$15,000,000 to UWM

Transition

- Culture Shock
- Educators and staff have their own concerns and assumptions
 - o People worried that all vets have PTSD or that they are a ticking time bomb
- Veterans face an environment that doesn't always honor their work
 - o Examples: in classes faculty talking about the war...
- No chain of command, accessible advisements
- Vets are ID'ing faculty as point of contact on campus if they don't respond can feel like they
 are getting blown off
- May decide to go back to the military
 - o It's what they know and are comfortable with

Military is team- oriented – in college you have a lot more freedom

Veteran finds the structure reassuring

1000s of hours of training in Military – in college – minimal preparation

Military – has quantitative accomplishments – College and civilian life in comparison can make them feel like a failure- or that they are behind on life (friends get degrees, jobs, are promoted, get married, have kids, etc.)

MAVRC – first stop shop for campus and community

Making a more Veteran friendly campus – truly veteran friendly

SAFE SPACE - they get about 40 visits a day

Advice for Advisors

- Don't have chairs with their back to a door
- Have a well-lit space
- Talk loud enough
- Remain attentive
- Show interest try to read student they may be open to sharing their experience
- Consider the questions avoid questions about missions/killing, why are you struggling, don't make one veteran speak for millions of soldiers, don't single them out.
- Talk about the campus and resources available MAVRC, Student Vet organization
- 1000+ veterans and family members using military benefits

Summarize 3 entities and what they do

- 1. **Military education benefits office** Jim Schmidt reference what their benefits cover he can help them clarify
- 2. MAVRC everything else a student would need open at about 7:15 am = every day, employment leads, conversation, learn from other vets, Vets Success program Union 340 but also spends time in MAVRC
- Student Veterans Organization focused on engagement, fund raising, fun activities

They are HOPING to do Military and Veterans orientation on the same day as TASO sessions.

- Will have some veteran specific sessions
- Vets will still have the opportunity to meet with advisor

Question: Any efforts to seek out Professors who have served – who may be willing to help with programming? Answer: work in progress

Life Impact Program – Natalie Reinbold Life Coach and Program Coordinator

Handout (attached)

Loves following MAVRC – both non-traditional students who need some extra support

Statistics:

• UWM – Fall 13 – FAFSA records show 1250 UG with dependents, and 453 Grad students who have dependents - there may be more not everyone files FAFSA!

- Most Student Parents are Pell Grant eligible
- Cumulative GPA of Student Parents 2.4 = are struggling a bit

Extra Challenges:

- When they have a problem with barriers it has a ripple effect with the family
 - o Example: Problem paying rent eviction notice also worry about children!

Application process, rules and preferences:

- January 2 application process will be open for 2014-15 rules on hand out
- Students can apply for life impact if they are still applying for UWM and still applying for FAFSA
- Preference single parents
- 2.5 or above GPA
- Preference first bachelor's degree
- 2 or more semesters at least left of program
- Anyone with a child and low income welcome to apply
- Current awardees mostly single mothers, but also married couples and single dads

Still funds available for Spring 2014

Have until December 27, 2013 to complete a spring application for 2014

Other details about support:

- 5000 renewable scholarship through graduation or up to \$20,000
- Emergency funds available
- Probationary support
- Post graduation support
- Workshops, support groups, family friendly events
- Support from all parts of university
- 154 scholars and 211 children served

Student Stats:

- 87% graduation rate
- All have obtained employment
- 3.159 for Life Impact average GPA at graduation
- Take more credits than people not in program
- Take out about \$7K less in loans than other students
- Also tend to receive additional scholarships too

MAPWORKS results:

- Required to take Mapworks survey first year of snapshot
- Thought it wouldn't be that helpful because she knows her students so well = but found it very eye opening and was surprised at all the concerns she didn't know about
 - Only 17% felt confident they could pay their monthly expenses
 - o 27% felt not confident about finances
 - Many work (stats on sheet)
 - o Few plan to join student org or take on leadership role on campus
 - o Feel accepted on campus but not enough opportunity to make peer connection.
 - 40% had test anxiety as a top five issue of concern
 - Most have not missed many classes
 - Most have decided a major
 - Most plan to stay at UWM
 - Most plan to get a masters or doctorate

Student Parent Programs and populations around the country:

- Unsure how many student parent population programs there are around the country
- Only half finish their degree nationwide
- U of M, Ohio State, Berkeley, U of Iowa have student parent programs we are pretty in line with these university
 - o Child care stipends, priority registration, housing for families at some campuses
- IN WI just 3 student parent programs Madison, Marian University, UWM
 - We are guite unusually because we provide scholarships not typical
 - o Great resources all over campus 2nd floor in library Children's and Young Adult Literature, Parenting books available for loan from WRC, Rec offers swimming lessons for kids, sporting events, college for kids, planetarium etc.

Program Stats:

- What Is capacity serve 40 students at a time
- Scholarship budget \$200k
- Every time someone graduates a new scholarship is opened
- Funding from Jane Bradley Pettit and Great Lakes
- Recently awarded another \$400,000 from Jane Bradley Pettit foundation

Financial Aid – Satisfactory Academic Progress – SAP – Trisha Springstead and Courtney Morris

Students don't really know the rules until it negatively affects them.

- Two components
 - o Time Frame/Pace
 - GPA consistent with graduation requirements of the school/college where the student is studying
- Maximum credits up to 150% of the number of credits they need to graduate
 - (120 credits needed funding to 180 credits)
- Must complete 2/3 66.67% of all attempted credits satisfactorily
- 12 credits for fall successfully complete 9 credit = 75% but is cumulative. Includes remedial credits

What credits are counted?

- Attempted credits are determined as of the census date 10 days after start of classes
- ALL attempted courses will be included. (includes drops/withdrawals/transfer/study abroad)
- Many students are nearing the 180 credit mark it is because of dropped courses and withdrawals after the census date

What happens when students don't meet SAP?

- Students are given warning status –
- Eligible for aid
- Have one semester to regain eligible pace
- Exceeded 180 or exceed 66.67%
- Can pay out of pocket to get back to pace
- OR do **appeal** start appeal in Fin Aid office evaluate what circumstances have caused them not to be successful has to be non-academic
 - Students have to present the issue and say how they have resolved it need 3rd party documentation to support
 - o Most students only need the appeal
 - o Some will need to follow an academic plan
 - o This is the ONLY way we can still provide financial aid due to federal regulations
 - Must get to 66.67% pace Or until the student graduates
 - Academic plan MUST be followed exactly
 - o Cannot go above the academic plan if plan says 12 credits can't do 15.
 - o Fed Gov't says if we want to revise academic plan we will need a new explanation
 - Very situational for every student

Double majors/minors and certificates are not appealable circumstances – Financial Aid
is intended to complete one degree – appeal will not be approved. Academic plan will
be for 1 major typically.

 \mathcal{C}

- Timeline for Appeals
 - o Have to be completed before the semester ends so they can still get the aid
 - Best to do at the beginning or middle of semester ASAP!!!

Student withdrawal – have to give financial aid back – no chance to change policy because of all the federal and state regulations

Withdrawals can cause problems because they still count on PACE

Why Academic Standards?

- To students seems punitive financial aid is a stumbling block
- Pro-active early intervention to help student's success
- Forces students to address the issue
- Progress more quickly to graduation saves them money
- Helps insure they graduate before funding limits are met.
 - o PELL limited 12 semesters
 - o Loans limited by age and maximum values
 - o Students are out of loans in 5.5 years, Pell in 6 years and other aid in less time.
- Some students have academic plan through May 16 but are out of eligibility for funding before then.
- Again Double majors/minors and certificates are not appealable circumstances Financial Aid
 is intended to complete one degree appeal will not be approved. Academic plan will be for 1
 major typically.
 - Can come back as second degree student to get other major etc.
 - o Financial Aid is watching the academic plan and actual enrollment

More information on Appeals:

- 2nd degree can be problematic but is appealable reason
- If no academic plan 2-3,000 students would not be able to get aid anymore. THANK YOU ADVISORS!
- Academic plans, financial aid will determine if needed has form academic advisor must complete.
- If enrolled in WinteriM will count towards attempted and completed for PACE even if no aid.
- 2nd degree can be from same school as original degree.

- Advisor who is helping them to completion is the person who should complete the form (in case of change of major)
- Please note: Students do not need to take 12 credits to receive financial aid 6 credits to be
 eligible for loans lesser pell grant but might be in student's best interest to make a plan for
 less credits. Other factors may require the student to take 12 credits, so check into the issues.

If anyone is interested Financial Aid is creating a new appeals committee for students who have been on multiple academic plans – contact sprint@uwm.edu – they want more campus input!

Campus Community Reports

Enhancing advising Subcommittee: Jen Hayes, New chair

- Sent email to set up first meeting in January may be rescheduled due to office moves
- Look at initiatives from previous year and make new plan

Student Success Center – no announcement

Orientation Leadership Team - no announcement

Financial aid – see above ©

Center for International Education – no announcement

LGBT Resource Center – no announcement

Women's Resource Center – no updates

Registrar's office – Brian Hinshaw

- Classroom scheduling has a draft of room assignments for a year out but don't share with students! Stop Sharing! Don't share any draft schedule with students.
- Summer schedule should be out in January. (6th)

Accessibility Resource Center – no announcement

Panther Academic Support Services

- UWinteriM tutoring in-person and online available.
- Starting on Friday, January 3 through full 2 weeks of winterim
- Also cards for Spring tutoring available

Office of Undergraduate Admissions - No Announcment

Announcements

Pathway to Success courses are available – Alejandra Carreno Lopez – Kristin Roosevelt – Courtney Morris encourage students to enroll in these sections!

- Open to students from other areas as well transfer students sections are for transfer but could be second semester if they are struggling. Encourage them to look at those sections!!
- In the works to have Student Parents course for spring semester.

Health Sciences – Joel Spiess

• New advisor from Roberto Hernandez Center – Gricelda Estrada

Exploring majors fair – February 12 – more details to come in January!

No January meeting! February 18 is the next meeting

Open Forums –with Phyllis King and Jeff Meece – An academic advising workgroup was formed with all the advising heads across campus. Phyllis asked for an ACN rep, and Laura Stark is serving on the workgroup

- had two meetings so far Cattracks has been discussed definitely interested in getting more info on advising notes system through PAWS
- getting consensus of 3 main things they hope to discuss
 - Compensation (salary study)
 - o Communication
 - o Consistency of experience in advising offices, consistency of advising hours etc.

Christine Wolf – nominations needed for ACN advising awards! Please contact Christine if any questions cawolf@uwm.edu