

ACN Meeting Minutes May 20, 2008

Members Present:

K. Baith, K. Barnes, S. Chetney, C. Clark, R. Cocos, K. Coffaro, L. Fitzenberger, J. Harper, B. Hinshaw, L. Hoefl, J. Hojan-Clark, D. Holloway, C. Kaye, M. Knasinski, K. Koncki, G. Kopke, M. Meyers, P. Muas-Xiong, P. Mullikin, A. Northrup, K. Omachinski, V. Provost, J. Rahmer, K. Roosevelt, J. Schiedt, M. Solis, H. Spearman, J. Wishman, A. Wrench

ACN Election Results

Sharon Chetney-Gosz and Kristin Roosevelt were introduced as the newly elected ACN co-chairs. Two new members have also been elected to the ACN Awards Committee: Seandra Mitchell and Aggie Northrup. Congratulations!

Detective Sergeant Art Koch, UWM Police Department

Detective Sergeant Art Koch presented two information sessions to the group.

- Dealing with Difficult People

Handling Verbal Abuse – silence is not good. One possible response is “I hear what you’re saying, but...”

Professional Attitude/Professional Communication:

- Don’t show irritation
- Sound interested even when you’re bored
- Don’t express feelings
- Sound fearless when you’re afraid
- Be an active listener

LEADS – five steps to generate voluntary compliance: Listen, Empathize, Ask, Paraphrase, Summarize

- Survival Strategies: Dealing with an Active Shooter on Campus

Contradicting some myths about active shooters:

- They have no predictable profile
- They usually don’t just snap – there’s a progression to the event
- There is usually some notification
- The person often has threatened someone, or to do something
- In most cases, the attackers aren’t loners
- They are not known to be mentally ill or substance abusers
- SWAT teams or metal detectors aren’t always timely or effective
- The attacker usually has had some experience with weapons
- Attackers didn’t receive much help or support beforehand

But, school violence is not rampant – an average of 20 homicides per year in 100,000 schools

Five phases of the active shooter, in which interventions can occur:

- Fantasy stage
- Planning
- Preparation
- Approach
- Implementation

Keeping yourself safe:

- Save relevant written correspondence
- Keep your door open
- Use the buddy system
- Lock the office when you're away
- Don't make a promise you can't keep
- Be observant
- Alert authorities: call the UWM Police Department with identifying information, background info, current life info, grievances the person may have

When confronted by an active shooter:

- Time is of the essence prior to and during the incident
- Act early
- Stay calm and use common sense
- Contact the UWM Police Department at 229-9911
- OUT – Get Out, Call Out, Hide Out, Keep Out, Take Out (the threat)

Resources: UWM Police Department 229-4627/229-9911
Norris Health Center 229-4716
UWM Psychology Clinic 229-5521
Symmetry (for employees) 414-256-4800 or 800-236-7905

Announcements

The Tutoring and Academic Resource Center is offering tutoring for summer courses on a walk-in basis in Bolton 180 and online, 229-2779.

The Academic Staff Summer Party is at Lake Park on Thursday, June 5 from 4-6 pm. Subs, chips and snacks will be available – bring your own beverages.

Please complete the Campus Climate Survey.