University of Wisconsin – Milwaukee
Division of Student Affairs
Supervisor Leadership Development Program
Leadership Core Competencies

Leading Others

Communication

Relationships
Works to build trust. Manages and mediates conflict effectively. Facilitates discussions and meetings to achieve goals and strengthen relationships. Handles sensitive issues with assertive diplomacy. Seeks to understand individuals and manage strategically.

Develops Others

Values Diversity
Promotes inclusiveness, cooperation and respect for differences in people and perspectives.

Builds Teamwork
Defines expected teamwork behaviors and holds self and team members accountable. Fosters positive environment. Demonstrates authentic drive and enthusiasm. Addresses issues quickly

Manages Performance

Leading the Organization

Change Management
Fosters improvement, innovation and learning. Structures change implementation strategically. Shares and seeks out best practices. Influences not just based on authority.

Problem Solving / Decision Making

Service Focus
Incorporates commitment to student well-being and success into decision making, communication and new initiatives. Sets high standards for quality service to internal and external stakeholders.

Leading the Self

Self-Management