Assessment Brief:
Utilizing quality of life survey feedback with student staff members
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OVERVIEW
The Assessment of Living and Learning is the quality of life survey designed by University Housing to garner resident feedback and make mid-year programmatic changes within the same cohort of students living in the residence halls and apartments at the University of Wisconsin Milwaukee. Originally designed in October 2011, University Housing has collected three years of longitudinal data using a similar set of questions about the 1) residential experience, 2) academic environment and behaviors of residential students, and 3) the climate for diversity within the residence halls. Over time, professional staff members have evolved the survey to include questions that indirectly measure aspects of the University Housing learning outcomes (cultural understanding, leadership skills, academic success, social connections, and social responsibility) derived from the department’s mission statement.

INSTRUMENT & METHOD
This 110 question survey is emailed to all residents currently living in the residence halls between mid-November (fall break) and December 31 using the Campus Labs online survey tool. The Campus Labs system allows for residents to be regularly emailed reminders throughout the duration of the survey open dates. The ALL survey (2011, 2012, and 2013) was incentivized each year by a companion survey that students could provide an email and name to be entered for a gift card for gold points that can be used at various campus retail operations (dining, bookstore, technology store, etc.).

RESULTS
Response rates varied between 30% (2013: 1155 resident) and 31.7% (2011: 1219) with more women than men consistently completing the survey. Table 1 is provided to help visualize the longitudinal response rates.

In 2013, most students of color responded either in equal numbers or greater than the representative campus population for the residence halls. Students identifying as Lesbian, Gay, Bisexual, and Transgender represented about 10% of the survey respondents. Approximately 5% of 2013 survey respondents reported having one or more disabilities.

If you have comments or questions regarding the ALL Survey, please contact University Housing at mountin@uwm.edu or (414) 229-3253.