Accessing Digital Theatre Plus from off-campus

We are having technical difficulties getting Digital Theatre Plus to work from off campus on both Mac and Windows desk/laptop computers.

It works perfectly from on campus, regardless of the type of device you are using.

It works with an iPad or Android device from on and off campus (although it may take a while to load, be patient).

The problem involves a communication issue between the proxy server (which prompts you for your ePantherID information when you try to get to any of our databases) and the browser plug-in Flash, which is what plays the video under normal circumstances.

If you are on campus you can just go to http://www.digitaltheatreplus.com and it should work.

When you click on a production, you should see the 'play' button and a timing that reflects the length of the entire show.

To Access DTP From Off-Campus -

Follow this link
(or go through the Libraries Databases AtoZ list http://guides.library.uwm.edu/az.php)

But First -

You will need to disable Flash on one of your browsers. We recommend selecting a browser to be your "DTP watching" browser, so that you don't have to remember to turn it on/off as appropriate.

NB: doing this in one browser does not affect the others.

How do I turn Flash off?
Here are links to websites for each of the major browsers that will guide you through the process.

Chrome
http://www.mytechguide.org/8173/disable-flash-in-google-chrome/
Firefox
https://support.mozilla.org/en-US/questions/988836
Safari
https://discussions.apple.com/thread/4851977?tstart=0
IE
http://fourwestmedia.com/resources/how-to-guides/temporarily-disable-flash-player/