iPhone and iPad: Transferring images or videos to a thumb drive or external hard drive

The following instructions cover transferring images from an iPhone to a thumb drive using Image Capture. This method can also be used to transfer videos from an iPhone or iPad to an external hard drive.

1. Connect your thumb drive to the back of a JAMS lab computer (do not use the USB port on the keyboard.)
2. Using an iPhone to USB cord, connect your iPhone to a USB port on the back of a JAMS lab computer.
3. If you use a passcode to protect your iPhone, you will need to enter the passcode on your phone to unlock it before the computer will acknowledge the connection.
4. On your iPhone, you will be prompted with a Trust This Computer dialog box. Tap Trust.
5. By default, iPhoto will automatically open. Do not attempt to use iPhoto to transfer pictures to your thumb drive. When asked if you would like to Look up Photo Locations, click No. Then exit iPhoto.
6. On the menu bar, go to Go and select Applications. Open Image Capture.
7. In the Import To drop down list, choose Other. In the window that appears, select your thumb drive. Note: if you're working with a project folder, be sure to navigate to that folder.
8. In Image Capture, select the images you would like to transfer to your thumb drive. (Tip: pressing the Command key while clicking images will allow you to select several images at the same time.)
9. When you're ready to transfer your images, click Import. Your images will transfer to your thumb drive. Note: Do not click Import All as this will transfer all of the images on your iPhone to your thumb drive.

Transferring images from iPhone to thumb drive using Image Capture.