# TABLE OF CONTENTS

- **WELCOME** .................................................................................................................. 3
- **AN INTRODUCTION TO RESIDENCE LIFE** ................................................................. 3
- **LIVE. LEARN. LEAD** ................................................................................................... 3
- **PEOPLE YOU WILL MEET** .......................................................................................... 3
  - RA ............................................................................................................................... 3
  - RLC ............................................................................................................................. 4
- **LIVING IN A DIVERSE COMMUNITY** ........................................................................ 4
  - Inclusive Housing ....................................................................................................... 4
- **ROOMMATES** .............................................................................................................. 4-5
  - Room Changes .......................................................................................................... 5-6
  - Room Consolidation .................................................................................................. 6
- **CALCULATING YOUR OUT-OF-POCKET COST OF ATTENDANCE** ......................... 6
- **PAYING YOUR BILL** .................................................................................................... 6-7
- **DESIGNATE ACCESS** .................................................................................................. 7
- **PACKING TIPS & PROHIBITED ITEMS** ..................................................................... 8
- **LAUNDRY** ................................................................................................................... 9
- **CABLE** ....................................................................................................................... 9
- **TELEPHONES** ............................................................................................................ 9
- **INTERNET CONNECTION** ........................................................................................ 9
  - Before You Connect to ResNet ..................................................................................... 10
  - Creating Your ResNet Account ................................................................................... 10
  - File Sharing .................................................................................................................. 11
- **UWM WIFI** ................................................................................................................ 11
- **HEALTH INFORMATION** ............................................................................................ 11
- **VACCINE RECOMMENDATIONS** ............................................................................. 11
- **MAIL** ........................................................................................................................ 12
- **THOUGHTS ON ALCOHOL AND OTHER DRUGS** ..................................................... 13-14
- **SAFETY & SECURITY** ............................................................................................... 14
  - Personal Safety ............................................................................................................ 14
  - Protect Yourself in Public Places ............................................................................... 14
  - Protect your Personal Property .................................................................................... 14
- **ROOM AND RENTED ITEMS** .................................................................................... 15
- **LOFTS** ....................................................................................................................... 15
- **MICRO-FRIDGES** ..................................................................................................... 15
- **PARKING** .................................................................................................................... 16
- **DINING** ....................................................................................................................... 16
- **STUDENT LEADERSHIP** .......................................................................................... 16
  - Student Housing Administrative Council ................................................................. 16
  - SHAC Representatives ............................................................................................... 17
  - Panther Activities Committee ..................................................................................... 17
  - Community Councils .................................................................................................. 17
  - Residential Review Board .......................................................................................... 17-18
  - National Residential Hall Honorary ........................................................................... 18
- **WINTER WELCOME** .................................................................................................... 18
- **FAMILY & PARENTS** ................................................................................................... 20-21
- **CAMBRIDGE COMMONS** ........................................................................................ 22-23
- **PURIN HALL** ............................................................................................................. 24-25
- **RIVERVIEW** ............................................................................................................... 26-27
- **SANDBURG** ............................................................................................................... 28-29
- **MAP** .......................................................................................................................... 30-31
University Housing is excited to welcome you to your home for the upcoming semester!

YOUR Move-In TIME
You may arrive at your assigned residence hall anytime after 10AM on January 20, 2018. Check your myHousing account to find your building/room assignment at: www.uwm.edu/myhousing.

LIVE. LEARN. LEAD.
Life in the halls should be fun, safe, and engaging. At UWM, we know your personal growth will not only happen in the classroom, but also through living in our residence halls. Our commitment to you is a student-focused living and learning environment that supports your academic experience by providing programs and services in safe and well-maintained facilities. College is a transformative experience where you will not only learn biology, calculus, and literature, but also who you are, what you stand for, and what you aspire to do. Our talented professional and student staff members are trained to engage you in conversations, events, and opportunities, that inspire growth and enhance your cultural understanding, leadership skills, academic success, social connections, and social responsibility.

PEOPLE YOU WILL MEET
As you move into University Housing, there may be certain staff members that you meet and interact with on a more regular basis. Our Residence Life professional and student staff members live on the floors (student staff members) or within the buildings (professional staff members) in which they work. We would like to take an opportunity to introduce you to these important resource people.

RESIDENT ASSISTANTS (RAs)
Resident Assistants are upper-level students that were carefully selected and extensively trained to meet the diverse needs of our residents. Each residential community has an RA assigned to live and work with its residents. Much like Teaching Assistants you may experience in your UWM classroom, our Resident Assistants facilitate your learning and growth in our residential community. Our RAs will engage you in activities and events, get to know you, help you make meaning of your college experience through one-on-one conversations, and help you connect with others through community meetings. Our RAs are also available to chat if you are experiencing difficulties in your college experience. We recommend them as a first stop if you have questions about your community or campus life.
RESIDENCE LIFE COORDINATORS
In addition to hundreds of student staff members, University Housing also employs professional staff members, many of whom possess advanced degrees, who are experienced at assisting students with transitions into and through the college experience. The Residence Life Coordinators may work with you in a variety of capacities: they may coach you individually on academic success or study skills, help you build leadership skills as the advisor to your Community Council, or facilitate an activity or event that occurs in your residence hall. These individuals are also experienced at holding you accountable should you violate our policies or fail to meet your expectations as a member of the UWM community. A final important role of our professional live-in staff is supporting our student staff and residents in after-hours crises or emergencies. At least one RLC (or more, depending on the time of year) are available after business hours to respond to urgent situations in an on-call basis. Our student staff members have contact numbers to access this resource at our Service Desks or Security Stations.

LIVING IN A DIVERSE COMMUNITY
Part of becoming a member of a university environment is learning to understand and appreciate new cultures, customs, or ideas. UWM is a diverse environment that educates students from various backgrounds, means, and walks-of-life. University Housing is committed to a safe and comfortable living environment for all our residents. Living in a diverse community may mean that you have to take a step out of your comfort zone to live with someone who does not look, talk, or think like you do. This is not a bad thing, and University Housing will not tolerate language or behavior that discriminates or denigrates residents living in our residence halls or apartments. If, at any time, you feel uncomfortable or feel like you are being harassed, we encourage you to seek our professional staff members to discuss this matter.

INCLUSIVE HOUSING
UW-Milwaukee is proud to be the first university in the University of Wisconsin System to offer Inclusive Housing. Inclusive Housing offers an inviting, welcoming space for students who self-select and self-identify as gender non-conforming or who have other cultural or identity considerations related to living in the residence halls at UW-Milwaukee and students who identify as allies. University Housing will have some suites where students may request any roommate without regard to gender identity or physical sex. Students interested in Inclusive Housing should contact University Housing or the LGBT Resource Center, or email inclusive-housing@uwm.edu.

ROOMMATES
Most residents in University Housing will experience living with a roommate. For some, this may be the first time you have had to share a space of your own with someone else. Your roommate(s) may be someone you just met or your BFF from high school. In all cases, sharing a residence hall room will include learning new things about the person with whom you will live with for the next year of your life. Living with someone your age will be one of the most exhilarating, fun, frustrating, and enjoyable experiences of your life!
University Housing staff members in the Business Administration unit paired roommate matches together using some answers to questions you provided when you completed your housing contract online: (in order) Living Learning Community preferences, specific students requested by UWM ID number in the contract process, and personal habit responses.

In the digital age, we know that you (and now your family members, too) are choosing to look up your new roommate through various forms of social media. Before making assumptions, positive or negative, we recommend you connect with these individuals the good old-fashioned way: by calling or emailing them and having a one-on-one conversation. Find out what you have in common, what you each expect from college, and maybe what each other intends to bring to your residence hall room. When you arrive on campus, your Resident Assistant will ask you to complete a Suitemate and/or Roommate Agreement that directs you to think about what expectations you have for each other as well as some common items we know roommates should address when rooming together. The RAs will come back through and review these documents with each resident of the room or suite to prevent issues later in the semester or year. Know now that sharing a space will involve some negotiating, cooperating, and compromising. What is awesome is that these are all skills at the top of the list that future employers expect in UWM graduates they want to hire!

Contrary to what you hear, and from years of experience working with residential students, we know that most roommates do just fine, or even quite well.

While everyone should expect some form of minor conflict and disagreement, most residents enjoy their roommate experience and never experience problems that need assistance from our staff. In fact, when asked about their experience, most residents claim that meeting people, most often their roommates/suitemates, was the best thing about living in University Housing.

ROOM CHANGES
After move-in, a room freeze will occur until the third week of the semester, allowing us to finalize the occupancy in our residence halls. This “room freeze” allows University Housing staff to place students who may not have had the opportunity to reside in University Housing because of space limitations or late admission to UWM.

For the small percentage of students who might experience more extreme issues, our Residence Life staff helps mediate conflicts or disagreements. If you are unhappy with your roommate, you should discuss these matters first with your Resident Assistant. You can expect our student staff member to help you problem-solve or reflect on your responsibility in these matters. In all cases, roommate and suitemate conflicts have multiple sides of the story; most have multiple causes. Our student staff serves as first responder to most of these issues. Most of these situations are resolved without having to move either resident in a room. For more serious issues, you may be referred to our professional Residence Life Coordinators. These individuals will decide whether the roommates need to move and will probably engage the group of affected residents in additional mediation and conversations.
For questions related to roommate conflicts, please feel free to contact one of our Residence Life Offices to speak with a Residence Life staff member. For the Sandburg Towers or Purin Hall, please call (414) 229-5712. For Cambridge Commons or RiverView Residence Hall, please call (414) 935-6911.

The Residence Life staff member will make the final decision to grant any room changes. You may change rooms only with prior written authorization from your Residence Life staff member who oversees your building. Unauthorized room changes or failure to move out of a room at a designated time may result in being required to move back to your authorized assignment, a service charge of $75, and/or disciplinary action. Changes between residence halls/buildings are granted only in limited/special circumstances.

**ROOM CONSOLIDATION**

University Housing reserves the right to consolidate room assignments based off vacancies. University Housing will actively consolidate space during the winter months, so please revisit your MyHousing account often for new roommate information. For academic year consolidations, University Housing will notify you in advance of room changes.

**CALCULATING YOUR OUT OF POCKET COST OF ATTENDANCE**

To calculate your expenses and determine if you need to apply for financial aid, use the Financial Aid Office’s cost estimator online at uwm.edu/financialaid/tuition-cost/uwm-total-cost-estimator/.

If you determine that you need to apply for additional aid such as a Parent PLUS loan or private/alternative student loans in addition to the FAFSA, now is the time to apply so your aid is ready to disburse during the first week of courses. Having your finances in order BEFORE you arrive means less stress once your course work begins.

More information on applying for additional financial aid can be found on the Financial Aid Office’s website: uwm.edu/financialaid

**PAYING YOUR BILL**

Your University Housing room and meal plan charges will be posted to your PAWS account around January 5, 2018. Generally, you will not receive a billing statement in the mail. Your Spring charges will appear on your PAWS account in early January and will be due 1/22/18. Anything unpaid on January 22, 2018, will be converted into the UWM Installment Payment Plan. You will be charged interest on those amounts, with half of the remaining amount due on February 23, and half due on March 23, 2018.

You can access PAWS at PAWS.uwm.edu to view your charges and download a bill.
Electronic payment is available. Payment via web check is free, while credit card payments (only MasterCard or American Express are accepted) are assessed a convenience fee of 2.5% of the total transaction. No convenience fees are charged for payments made in person at the Cashier Office or mailed to the Bursar Office at:

**UWM Cashier’s Office**  
P.O. Box 500  
Milwaukee, WI  
53201-0500

Although all amounts owed to the University of Wisconsin-Milwaukee (UWM) are payable on the due date indicated, UWM recognizes that you may not be able to make such payments in full on the posted due date. At its discretion (if certain requirements are met) UWM may extend credit to students via the Installment Payment Plan. The plan is only available during the fall and spring semesters to students who do not pay their room, meal plan, and tuition & fees by the due date (not available during UWinteriM and summer terms). Please visit [bursar.uwm.edu](http://bursar.uwm.edu) for more information about the Installment Payment Plan.

**DESIGNATE ACCESS**

To facilitate stronger and more convenient connections between Panther families and students, UWM supports a feature within our PAWS student information system called “Designate Access.” Students who elect to use designate access can give up to three individuals their own unique login and password for PAWS (no, these unique passwords will not make it possible to read a student’s e-mail!), plus permission to see/do any combination of the following:

- View “To Do” items
- View financial aid
- View billing statements
- Make a payment
- View grades

Please note this does not cover housing-specific information. Only a student can make the decision to use the designate access function, as well as decide to whom access privileges will be granted. Simple tutorials are available online to help students establish Designate Access: [designate.uwm.edu](http://designate.uwm.edu). Contact the Bursar’s Office at (414) 229-4914 for more information.
PACKING TIPS
University Housing has created lists of items that are recommended for residents to bring. Those lists are available at [https://www.uwm.edu/housing/policies/move-in/items-to-bring/](https://www.uwm.edu/housing/policies/move-in/items-to-bring/). When in doubt, bring less than you think you will need, and you can make another trip during the following weeks to bring extra furniture or large items.

PROHIBITED ITEMS

- Halogen “octopus” or any lamps with plastic lamp shades
  - Microwaves
  - Toaster*
  - George Foreman grill*
  - Pizza oven*
  - Sandwich makers*
- Candles, lanterns, incense (whether burned or not), and any other item that uses open flames. This includes embers or coals from a recently used hookah, etc. Hookahs are allowed to be stored (though NOT used) in a residence space, provided they are in a proper container and cleaned prior to being brought into University Housing
- Candle warmers/burners, potpourri pots (allowed only in Kenilworth Square Apartments)
- Anything combustible, flammable liquids and fuels
- Combustible vegetation (e.g. evergreen trees, logs with dried bark, or birch logs)
- Pets (except fish)
- Alcohol (if under age) including empty bottles for collection or decoration
- Illegal Drugs
- Weapons (including toy guns such as Nerf or pellet guns)
- Space heaters, air conditioners, ceiling fans, or auxiliary heating/cooling devices
- Appliances with exposed heating elements
- Cambridge Commons Residents Only: mini-fridges (a full size refrigerator is included in your suite)
- Hot plates, deep fryers, toaster ovens, waffle irons*
- Overloaded powerstrips
- Firearms, fireworks, live ammunition, or other explosive materials that are combustible
  - Hammocks
  - Smoke or fog machines
  - Water beds
  - Treated lumber
  - Grills
  - Scolding Irons
  *Unless a Cambridge Upgrade, Purin, or East Tower resident and the items stay within the kitchen.
**LAUNDRY**

Laundry services are available in every building for your use. Machines are operated using your UWM Gold Account (accessed through your student ID). To activate your Gold Account, complete the Gold Account Contract (which can be picked up in the Panther Card Office at Union 143) and mail with a check to the Panther Card Office. Your money will be processed and added to your Gold Account within two days of receipt. You can also add to your Gold Account at any time in person at the Panther Card Office in Union 143, at the UWM Bookstore in the Union, at the Cash Value Centers located in the laundry rooms or online at [www.uwm.edu/panthercard](http://www.uwm.edu/panthercard). Laundry costs $1.50 to wash, and $1.25 to dry.

Residents can remotely check machine availability or the status of their laundry at [www.laundryview.com/uwmilwaukee](http://www.laundryview.com/uwmilwaukee). You can get tips on how to do laundry and more at [www.campusclothesline.com](http://www.campusclothesline.com).

**CABLE TELEVISION**

All University Housing residents receive the Spectrum standard package, as well as mtvU and PantherVision. There is one cable jack in each bedroom, and also in the sitting area of each Cambridge Commons upgraded suite. You can bring your own coaxial cable or purchase one from the Service Desk. Televisions will need to have a built-in QAM tuner to work with the Spectrum Cable service. Consult your owners manual to determine if your televisions has a QAM tuner.

**TELEPHONES**

Resident suites do not have telephones. If you would like to have a private line installed in your room, you must contact the telephone company directly and arrange for this service. You will be responsible for all charges related to the private phone line.

If you are using a cell phone while living on-campus, you are expected to submit your phone number to the UWM campus directory (you can do this using PAWS online). Additionally, it would be wise to program the campus emergency number -- (414) 229-9911 -- into your phone for quick access in case of an emergency. Regular 911 calls are first routed through the city emergency 911 system before being forwarded to the University Police, which affects response time.

**INTERNET CONNECTION**

University Housing residents will have access to University Housing provided WiFi in their suites. **Individual private wireless routers are prohibited in University Housing.** Residents will still have a wired connection (one connection per student) to use in their room (Ethernet cord not provided, but available for purchase at your building’s Service Desk).

Student Affairs Information Technology Services (SAITS) provides support for all network connectivity in University Housing facilities.
BEFORE YOU CONNECT TO RES-NET

You are encouraged to run Anti-Virus software on your computer and ensure all system updates have been installed before connecting to ResNet. Residents are responsible for securing their own machines, a few simple tips for doing this are:

1. Protect your PC & your accounts with a good password. A good password is one that can not be easily guessed. You should have a good password assigned to the user account on your computer, especially if it is an administrator account.

2. Use a firewall. At a minimum, make sure the firewall included with your operating system is installed and turned on. Other third-party firewalls are also available via download.com.

3. Install spyware removal & ad-detection software. ResNet staff recommends using Malware Bytes Anti-Malware on a weekly basis. This free tool can be acquired at download.com.

4. Make sure computer is not set up as a server. Turn off any file-sharing functions or services related to sharing files or serving web pages. This includes Windows File & Print sharing on both Windows & MacOS computers.

5. Bring system CD-ROMs with computer. Don’t leave home without the CDs that came with your computer! Many students have to wait to go home and get these CDs or wait for the mail in order to fix their computers. The two most important disks are the Windows Operating System CD and the Drivers CD—some computers will only have a Restore CD so bring that instead. Be prepared and don’t forget to backup your files on a regular basis.

CREATING YOUR RES-NET ACCOUNT

Prior to using MyResNet or MyResNet Legacy to connect to University Housing WiFi, you will have to create an account and authorize your wireless device(s).

1. Open a browser and go to MyResNet.com
2. Start by choosing “Sign Up”
3. Fill in your information, including your device(s) MAC address
4. Submit by clicking “Create Your Free Account”

If you want to connect additional devices, log-in at MyResNet.com and click “Add/Manage Devices”.

If you have registration issues, please contact UWM’s WiFi manager by phone at (855) 868-7158, by utilizing the chat service at MyResNet.com, by emailing support@MyResNet.com, or by texting “ResNet” to 84700.
FILE SHARING
Only computers without file sharing (P2P) programs will be allowed on ResNet. You will be required to uninstall all P2P programs such as LimeWire, BitTorrent, or Kazaa prior to connecting. The Motion Picture Association of America (MPAA) and the Recording Industry Association of America (RIAA) are reporting students who share copyrighted material. Sharing of copyrighted material will result in the loss of network access.

Remember, there are legal options to download songs and movies for a fee (including iTunes, Napster, Netflix, and Amazon) and services that allow you to stream music, television shows, or movies for free (Pandora, Grooveshark, Hulu, and playlist.com). Utilize these tools so you're not the next to get caught!

UWM WIFI
When you are away from the residence halls, be sure you can use the fastest and most secure UWM WiFi wireless option (available in the Union, Library, Bolton, Lubar, Lapham & EMS). Set up your laptop, smartphone and tablet to use the “UWMWiFi” option. Visit UWM WiFi. uwm.edu for instructions and information about where to get help.

HEALTH INFORMATION
Norris Health Center is your on-campus resource for minor illness and injury care, women’s health, counseling, health promotion and disease prevention services. They have board-certified physicians, psychologists, nurse practitioners, health educators, and nurses to assist you in addressing your physical and emotional needs in order for you to be productive on campus and in life.

VACCINE RECOMMENDATIONS
Norris Health Center strongly recommends that you as a student living on-campus be vaccinated against meningococcal disease. For more information on meningitis and the vaccine go to mmaus.org.

Wisconsin law requires that all residential students confirm whether they have received vaccination against meningococcal disease and hepatitis B and provide dates of the vaccine if available.

If you have not received these vaccines, you may get them at Norris for a fee once you get to campus either by appointment (414) 229-4716 or at a walk-in vaccine clinic. Please check The Norris Health Center website at nhc.uwm.edu for more information. Please note residents are not required to be vaccinated. They are only required to disclose whether or not they are vaccinated.

The professionals at Norris Health Center recommend reviewing all of your immunizations through your state or country vaccine registry prior to your arrival on campus.
MAIL

You will receive a mailbox combination or key when you move in. Check your mail daily, as all housing notices will be sent to your campus address. Checking your mail frequently may also allow you to avoid a policy violation. Packages will be received by the Service Desk, and you will receive an e-mail notice if you need to retrieve a package. Packages must come through an official carrier and cannot be dropped off for a resident.

Make sure to give your family and friends the correct campus address for your building so you receive your mail in a timely fashion (make sure you include the assigned mailbox number – it is very important when addressing mail to our residence halls).

* Purin residents should have packages sent to Sandburg Hall to ensure proper delivery.
THOUGHTS ON ALCOHOL & OTHER DRUG USE

When we first began talking about life in the halls on page 4 of this book, we said it should be fun, safe, and engaging. Over the years, University Housing staff members - professional and student alike - have found that one of the largest impediments to life being fun, safe, and engaging in the halls are individuals’ choices to over-consume alcoholic beverages, especially those who are not 21. Before you even move-in, it is important to have a conversation with your family about alcohol, limits, appropriate behavior, and consequences for poor choices.

Our professional staff will meet with students who are documented for underage consumption. When a student, under the age of 21, is found responsible for alcohol consumption, University Housing will contact parents or legal guardians. We find that discussing these matters as a family helps to restate important family expectations for college behavior and choices. These same consequences and contact with parents also occurs in the less common case of possession or use of drugs.

Alcohol and drug use is one of the primary impediments to student success at UWM and at colleges across the country. Here at UWM, we are very serious about our role in correcting inappropriate behavior and/or poor choices by our students.

In addition to the obvious financial costs of regular alcohol misuse and drug use, there are a number of other costly side effects—both for you and the residence hall community.

Consider this sample of possible consequences of drug use and irresponsible drinking:

- Disrupted sleep or studying
- Vandalism and violence
- Passing out and/or blacking out
- Sexual assault
- Alcohol poisoning
- Weight gain—alcohol is high in calories
- Risk of dependency
- University Housing sanctions
- Poor academic performance
- Loss of federal financial aid for drug use
- $267 underage drinking citation

Here’s how it goes down in the residence halls at UWM:

- If alcohol is being consumed or possessed, all people present must be 21 or older.
- No empty alcohol containers (even decorations) are allowed unless all present are 21 or older.
- Guests (regardless of age) cannot bring alcohol into the residence halls.
- Common sources of alcohol or high-risk consumption devices (kegs, barrels, beer bongs) are not allowed.
- No alcohol or alcohol containers allowed in common areas.
Refer to the University Housing Resident Handbook for the complete policy regarding alcohol in the residence halls. The handbook is available online at www.uwm.edu/housing.

UWM requires students to complete two online programs, Alcohol-Wise and Think About It. You will receive instructions and deadlines via email for how to access these programs.

SAFETY & SECURITY
University Housing employs a 24-hour student security staff. Security and the professional staff work closely with the UWM Police Department to ensure a safe and secure environment for all residents. For specific security procedures, please see the building-specific sections of this newsletter.

PERSONAL SAFETY
- Be particularly alert and observant – get involved!
- Make note of any suspicious persons or acts and immediately notify the University Police.
- Be safety-conscious at all times.

PROTECT YOURSELF IN PUBLIC PLACES
- When walking at night, avoid dark, vacant areas.
- Use the B.O.S.S. service (414) 229-6503 or a S.A.F.E. walking escort (414) 229-4627.
- Familiarize yourself with the location of the campus emergency phones.

PROTECT YOUR PERSONAL PROPERTY
- Make sure your belongings are properly insured. If you are a dependent, check to see if your family’s home insurance policy covers your belongings in student housing. All residents are encouraged to contact an independent insurance agent and obtain renter’s insurance.
- Never leave a wallet, purse, backpack, cell phone, laptop, or any other valuable item lying on a desktop.
- Require identification for technicians or other worker before allowing admittance.
- Close and lock all windows and doors when leaving.
- Never lock your bike to a tree, fence, or undesignated area. Obtain a City of Milwaukee bike license at the University Police Department.
- Treat this as your home for the next year.
ROOM FURNISHINGS & DIMENSIONS
Each student is provided with a bed frame (bunkable and adjustable height), mattress (twin extra long), desk, chair, dresser, bookshelf, and wastebasket. Residents in Cambridge and RiverView each get a three-drawer dresser and two-drawer nightstand, while residents in Sandburg have a dresser built into their closet. Each suite/apartment has a shared private bathroom, and you are expected to maintain clean and sanitary conditions during each semester. All bedrooms have window blinds and carpet. All furniture must remain in your room. A microwave is provided in the house/floor lounges in North, South, and West towers, RiverView, Cambridge, and in the suite/apartment kitchens in East Tower, Kenilworth Square, Purin, and Cambridge Upgrades.

Room dimensions are available online. Visit our website to view the dimensions of your suite and see a virtual tour of rooms: www.uwm.edu/housing.

LOFTS
If you wish to loft your bed, you must rent a loft from University Housing; homemade or purchased third-party lofts are not permitted in any university residences. The cost for a loft rental is $125/year, prorated at $15/month for any calendar month during which the loft is in the resident’s room (a Spring-only loft rental will cost $75). If you are interested in renting a loft, please request one by submitting a work order to www.fixit.uwm.edu. Lofts requested in-person during standard move-in dates or via work order may not be delivered until after the first week of classes.

LOFT PAYMENTS
You are not required to pay for the loft at the time of sign up. Loft charges will be posted to your PAWS accounting beginning in mid-January.

LOFT CANCELLATION
Loft cancellations must be submitted by work order to www.fixit.uwm.edu for cancellation or removal.

MICRO-FRIDGES
Students living in RiverView or Sandburg North/South/West have the option to rent a combination refrigerator-freezer-microwave unit from www.mycollegefridge.com. Spring-only rentals cost $79.99, plus a $30 refundable deposit.
PARKING
The University Housing contract does not include any parking privileges on- or off-campus. Apply for a parking spot online at www.uwm.edu/housing.

Permits are $550 per semester in University Housing Garages.

We strongly recommend that Sandburg residents NOT bring a car to campus, as the parking options are very limited. First-year residents will be granted a limited number of Sandburg parking permits in the university-managed parking garage.

DINING
Cambridge Commons and Sandburg contain dining facilities. Move-in hours are listed for each location on the Restaurant Operations website: aux.uwm.edu/dining. Residents with a meal plan can use it to purchase food at any residence hall dining location, regardless of their building assignment. Visit the Restaurant Operations website for more information.

STUDENT LEADERSHIP
In University Housing, we know that our students who are most involved and engaged in our communities are usually the ones who report the most satisfaction with their experience. Students who get involved are also more likely to return to University Housing and UWM. Student leadership groups and organizations provide you with greater opportunities to engage with your peers, learn valuable skills, and give you a voice in the happenings of your community. Remember - leadership comes in all shapes, sizes, and styles. Your personal leadership style and previous experiences are nowhere near as important as your interest and willingness to get involved.

STUDENT HOUSING ADMINISTRATIVE COUNCIL
SHAC is the official student association for residents living in University Housing at the University of Wisconsin-Milwaukee. Much like the Student Association (SA) represents all students, SHAC represents all students living in the residence halls in University Housing (not Kenilworth Square Apartments). Each resident pays $20 per semester to help support the activities and initiatives that are organized or sponsored by the Student Housing Administrative Council. In addition to ensuring there are great events and activities in the residence halls, SHAC’s primary responsibility is to work with the University Housing professional staff in developing and implementing policies, discussing facilities improvements, and reviewing room and board rates. Representatives from SHAC also sit on various departmental or university committees to represent the voice of residential students in various university initiatives. Visit: uwm.edu/leadership.

Elections for the 2017-2018 SHAC Executive Board have been completed, but if you would like information on future elections or other ways to get involved while living in University Housing, please contact Rachael Amick at amick@uwm.edu, or stop by the Student Leadership Office in Sandburg C155.
PANTHER ACTIVITIES COMMITTEE
PAC is a group of students who put on social events every Thursday at 9:27pm. Students in PAC can live in any of the University Housing residence halls, as they have a goal of hosting events in Sandburg, Cambridge, and Riverview. Each semester they host open mic nights, craft and painting events, bring comedians and musicians to campus, co-sponsor movie premieres, and a variety of other events based on what students are interested in!

If you are interested in getting more information or joining PAC, email Rachael Amick at amick@uwm.edu.

COMMUNITY COUNCILS
Community Councils are building-specific leadership groups that help organize events and discuss needs for their particular residential community - they are a great way to meet people who live in your residence hall! There are six councils within University Housing: East & Purin Council (EPIC), North Tower Council (NTCC), South Tower Council (STAR), West Tower Council (SWAT), Cambridge Commons Council (3C)

If you are interested in any of these councils, please email amick@uwm.edu or talk to your RA.

RESIDENTIAL REVIEW BOARD
Residential Review Board is a group of students interested in helping shape student community standards and expectations related to University Housing policies. The RRB serves as a hearing board for behavior cases of their peers, and receives conflict mediation training from University Housing professional staff members. Other college campuses or high schools might have called this type of group the student conduct board.

After receiving several sessions of training, the RRB will hear cases of students who allegedly violate University Housing policies or behavioral expectations or receive referrals from residential staff of students who need disputes to be resolved. This group is designed to help build a greater understanding of community living, mediation, and social responsibility in students. If you are interested in conflict mediation training or helping to hold peers accountable, please contact Chelsea Orthober at orthober@uwm.edu or (414) 229-5712. There is an application process for students interested in the Residential Review Board.
NATIONAL RESIDENCE HALL HONORARY, PANTHER CHAPTER
UW-Milwaukee is part of a national organization for residence hall leaders, NACURH (The National Association of College and University Residence Halls). As a part of our affiliation with NACURH, we can induct the top 1% of our on-campus population (43 students annually) into a university chapter of the honor society. These students, who represent previous exceptional service and leadership to UWM residential communities, are known as the Panther Chapter of National Residence Hall Honorary, and work to improve service and recognition in the residence halls. In addition to being a great honor for hard work, NRHH also provides members with the opportunity to participate in national leadership retreats, helps coordinate Recognition Week in the residence halls, and clean up beaches along Lake Michigan. For more information, email nrhh@uwm.edu, or visit the Student Leadership Office in Sandburg C155.

WINTER WELCOME
Each year, UW-Milwaukee celebrates the beginning of another Spring semester with a Winter Welcome. Winter Welcome is a series of events, activities, and experiences designed to engage all students at UWM. Additionally, student leaders, faculty, and staff members have intentionally designed a set of more structured experiences and events to welcome the 2017-2018 first-year class to UWM. The university marks these occasions by inviting nationally and internationally-known authors, speakers, and thinkers to join in our celebration, and to present or reinforce ideas, values, principles that are core to the UW-Milwaukee collegiate experience.
Parents & Family: TALK TO YOUR STUDENT
Before Coming to College, Talk about Academic and Social Life

Students and parents may have different expectations about what college life is going to be like. It’s okay to be frank and honest with your student about your expectations, especially related to behaviors and choices for the college experience.

- Ask if your student knows how to use their PAWS account. This is how they can check if they have holds on their account, find their assigned academic advisor(s), check their schedule, and register for classes later in the semester.
- Encourage your student to get involved early in UWM events and activities. You can mention UWM Winter Welcome, which entails many planned university-sponsored events focused heavily on the first transition month into or back to college life.
- Reiterate your expectation that they should go to class regularly! Unless your student is a student-athlete or in a special college program, academic schedules in college are a lot less structured than high school.
- As we have discussed, alcohol and other drugs are an impediment to your students’ success. We encourage you to be clear in what you expect from your student related to choices regarding drinking and recreational drug use.

You can directly ask your student:

- How will you decide whether or not to drink at college?
- What will you do if you find yourself at a party with only alcohol to drink?
- What will you do if your roommate only wants to drink and party?
- What will you do if you find a student passed out in the bathroom?
- How will you handle it if you are asked to “baby-sit” someone who is very intoxicated?

After Your Student Gets to College
If your student is struggling with academics, encourage them to use Professor Office Hours (POH). Every instructor is required to hold a certain number of office hours during the week for students to visit, ask questions, or get additional tutorial help. These should appear somewhere early in the course’s syllabus.

You can also check in with your student to see if they have connected with their Resident Assistant, Residence Life Coordinator, or visited the Student Success Center (where the Student Success Mentors and Panther Academic Support Services are located).

Tutoring is available in all of the residence halls, the library, the PASS office, and the Student Success Center. If your student is struggling to locate these services or tells you they can’t find their RA, call one of the Residence Life Offices at (414) 935-6911 or (414) 229-5712.

Roommate issues will occur. Most times, these issues are minor, and we encourage you to let your student figure these things out with the other residents living in the room. If your student needs to talk through the issues, send them to their RA. If it’s too complicated, the RA will get help from their supervisor, the Residence Life Coordinator (RLC). Space changes are our last resort. As an institution of higher education, we have a commitment to making sure people work through conflict, openly discuss disagreements, and learn to negotiate and compromise effectively.
If your student is documented for a policy violation, they can follow-up with their RA about the process. They will receive official communication from a Residence Life professional staff member in their UWM email. This usually comes within one week of the situation. University Housing cannot discuss specifics with you, as a parent, unless your student signs a release.

The Art of “the Check-in”
Since the first six weeks of college are a high-risk time for first-year students, in general we encourage you to call or e-mail your student occasionally to keep the lines of communication open. On the flip side, you should begin pushing your student toward greater independence and self-sufficiency. Thus, calling or emailing your student more than once a week, “just to check-in,” may be excessive and will not allow them to figure out how to problem solve on their own.

Ask questions such as:
- How are you doing? Do you feel like you have a good routine? (i.e. balancing free time and studying)?
- What do you like about your classes? What are you learning in your classes?
- What kind of activities are available? (Early on you can ask about the Winter Welcome events).
- What do you like about living in the residence halls?
- Have you talked with your RA or Student Success Mentor yet?
- How are you getting along with your roommate(s) or suitemate(s)?
- How are you meeting people and what are you doing for fun?
- Are you feeling overwhelmed? What is making you feel overwhelmed?
- Besides sending more money, what can we do to help?

Stay Connected To Campus
UWM provides many options for parents and families that want to stay involved on-campus. The Panther Families website, available at [pantherfamilies.uwm.edu](http://pantherfamilies.uwm.edu), provides monthly updates to families of new students.

FERPA
The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232(g); 34 CFR Part 99) is a federal law that protects the privacy of resident education records. Additional details can be found at [www.ed.gov/policy/gen/guid/fpco/ferpa/index.html](http://www.ed.gov/policy/gen/guid/fpco/ferpa/index.html). In accordance with FERPA guidelines, University Housing administrators will not share any resident information, other than directory information, with anyone outside of the University system. This includes, but is not limited to, information about a resident’s grades, behavioral history and actions, health concerns, current whereabouts, and financial information.

Exceptions to this Act, regardless of age, will be made in life-threatening situations. Also, FERPA permits colleges and universities to inform the family of a student under 21 years-of-age when their student has been found in violation of university alcohol or drug rules. Letters will be sent to family members of University Housing residents with more specific information on this policy. Students can sign a Release of Information form that they can use to designate what information they permit University Housing to release, and to whom.
MOVE-IN DAY
Cambridge Commons is located at 2323 N. Cambridge Avenue. Parking is available on both Cambridge Avenue and North Avenue. Check-in will occur at the Cambridge Commons Service Desk (located in the lobby on the first floor), where the resident will get room keys and have their picture taken for security purposes. Carts will be available for check-out on a first-come basis. There will not be any volunteer staff to assist with Spring 2018 Move-In.

TRANSPORTATION
The UWM Shuttle will be operating throughout Move-In. You'll have easy access to the Kenwood campus to purchase books, find your classes, and visit other residence halls.

Milwaukee County Transit System is also another reasonable option to explore the surrounding area. Route 21 stops directly across from Cambridge and connects to a number of other routes. Be sure to pick up your U-PASS to enjoy free rides on MCTS. For more information, visit www.ridemcts.com.

DIRECTIONS
Cambridge Commons is located at 2323 N. Cambridge Avenue.

For the ease of traffic flow (we can’t predict what the snowfall will be like), we ask you use these directions instead of any other GPS or map service's directions. From I-43, take the Capitol Drive exit and proceed East. Follow Capitol Drive across the Milwaukee River until you reach Oakland Avenue. Turn right on Oakland and proceed south to North Avenue. Turn right on North Avenue. Cambridge Commons will be on your right side.

GUEST PRE-REGISTRATION
Pre-register your family and friends prior to your arrival for move-in. To pre-register your guests, fill out the host and guest information online at guestpass.uwm.edu. If you complete the form on your mobile device, you can even take a selfie to upload as your photo in the guest pass system! When you get to campus, finish the guest registration process by getting the host/guest photo taken (if necessary) and obtaining your guest pass. We suggest finishing the guest registration process before entrances have security monitors (7pm) as this will shorten your wait time.
SECURITY & GUEST POLICIES
Security monitors are posted in the Cambridge lobby 24 hours a day to swipe IDs of everyone entering the building. Cambridge residents may swipe into RiverView and Sandburg (and vice versa) until midnight. Residents may register guests, but all guests must have a photo ID. This includes family members and anyone age 16 or over. Guests 15 or under must have a signed waiver “Minor Guest Registration Form” on file. Guests will not be admitted entrance without proper identification. If you wish to pre-register your guests to ensure quick and easy entrance upon arrival to Cambridge, visit guestpass.uwm.edu. Residents are responsible for their guests’ conduct. It is the resident’s responsibility to inform his/her guests of University Housing policies.
**MOVE-IN DAY**
You may move-in anytime after 10am on January 20, 2018.

Check-in will take place at Sandburg Hall (3400 N. Maryland Ave.). Please park in the circle drive. The student should then proceed to the Sandburg Service Desk (located in the lobby on the first floor) to receive room keys and get pictures taken for security purposes. Once you have keys, please proceed to Purin Hall, (2600 E. Kenwood Blvd.), where you will need to find street parking. (it is your responsibility to follow all parking signs and to pay any meters).

**DIRECTIONS**
For the ease of traffic flow (and because we don’t know what snowfall will look like), we ask you use these directions instead of any other GPS or map service’s directions. From I-43, take the Capitol Drive exit and proceed East. Follow Capitol Drive across the Milwaukee River until you reach Downer Avenue. Turn right on Downer and proceed south to Hartford Avenue. Turn right on Hartford Avenue. Follow Hartford for one block and turn right on Maryland Avenue. Sandburg Hall will be on your right.

**SECURITY & GUEST POLICIES**
Entrances to Purin are locked 24 hours a day, and residents are expected to escort their guests as they enter and exit the building. Residents are responsible for their guests’ conduct. It is the resident’s responsibility to inform his/her guests of University Housing policies. Purin residents may enter Cambridge, RiverView and Sandburg, with their student ID until midnight.
MOVE-IN DAY
You may arrive at RiverView anytime after 10am on January 20, 2018. When you arrive at RiverView, you may park in the angle parking on Commerce Street, in the RiverView Circle Drive, or in other public parking spaces that may be available.

Check-in will occur at the RiverView Service Desk (located in the lobby on the third floor (street level), where the resident will get room keys and have their picture taken for security purposes. Carts will be available for check-out on a first-come basis. There will not be any volunteer staff to assist with Spring 2018 Move-In.

TRANSPORTATION
The UWM Shuttle will be operating throughout Move-In. You’ll have easy access to the Kenwood campus to purchase books, find your classes, and visit other residence halls.

Milwaukee County Transit System is also another reasonable option to explore the surrounding area. Route 21 stops directly across from Cambridge and connects to a number of other routes. Be sure to pick up your U-PASS to enjoy free rides on MCTS. For more information, visit www.ridemcts.com.

DIRECTIONS
RiverView is located at 2340 N. Commerce Street.

For the ease of traffic flow, we ask you use these directions instead of any other GPS or map service’s directions. From I-43, take the Capitol Drive exit and proceed East. Follow Capitol Drive across the Milwaukee River until you reach Oakland Avenue. Turn right on Oakland and proceed south to North Avenue. Turn right on North Avenue. RiverView will be across the river, on your right side.

GUEST PRE-REGISTRATION
Pre-register your family and friends prior to your arrival for move-in. To pre-register your guests, fill out the host and guest information online at guestpass.uwm.edu. If you complete the form on your mobile device, you can even take a selfie to upload as your photo in the guest pass system! When you get to campus, finish the guest registration process by getting the host/guest photo taken (if necessary) and obtaining your guest pass. We suggest finishing the guest registration process before entrances have security monitors (7pm) as this will shorten your wait time.
SECURITY & GUEST POLICIES

Riverview Security is present in the building 24 hours a day but may not always be at the Service Desk. When Security is present at the Service Desk, all residents and guests will be required to swipe into the building and provide proper identification. Residents will need to use their UWM ID in the Riverview vestibule (by putting their ID on top of the grey card reader) to open the doors for entry into the building. RiverView residents may swipe into Cambridge and Sandburg (and vice versa) until midnight. Residents may register guests, but all guests must have a photo ID. This includes family members and anyone age 16 or over. Guests 15 or under must have a signed waiver “Minor Guest Registration Form” on file. Guests will not be admitted entrance without proper identification. If you wish to pre-register your guests to ensure quick and easy entrance upon arrival to RiverView, visit guestpass.uwm.edu. Residents are responsible for their guests’ conduct. It is the resident’s responsibility to inform his/her guests of University Housing policies.
MOVE-IN DAY
You may arrive at Sandburg anytime after 10am on January 20, 2018.

Sandburg is located at 3400 N. Maryland Avenue.

Metered parking is available in the Sandburg Parking Garage. It is your responsibility to pay for any meter charges.

Oversized vehicles (over 7’ height, or extended cabs/trailers) are not able to navigate the parking garage. Limited alternative parking may be available for these vehicles in the Sandburg Circle Drive, but they are not encouraged.

Check-in will occur at the Sandburg Service Desk (located in the lobby on the first floor), where the resident will get room keys and have their picture taken for security purposes. Carts will be available for check-out on a first-come basis. There will not be any volunteer staff to assist with Spring 2018 Move-In.

DIRECTIONS
For the ease of traffic flow (and because we don’t know what snowfall will look like), we ask you use these directions instead of any other GPS or map service’s directions. From I-43, take the Capitol Drive exit and proceed East. Follow Capitol Drive across the Milwaukee River until you reach Downer Avenue. Turn right on Downer and proceed south to Hartford Avenue. Turn right on Hartford Avenue. Follow Hartford for one block and turn right on Maryland Avenue. Sandburg Hall will be on your right.

GUEST PRE-REGISTRATION
Pre-register your family and friends prior to your arrival for move-in. To pre-register your guests, fill out the host and guest information online at guestpass.uwm.edu. If you complete the form on your mobile device, you can even take a selfie to upload as your photo in the guest pass system. When you get to campus, finish the guest registration process by getting the host/guest photo taken and obtaining your guest pass. We suggest finishing the guest registration process before monitors go up as this will shorten your wait time.
SECURITY & GUEST POLICIES

Security monitors are posted in Sandburg to swipe IDs of everyone entering the building. Monitors are at the base of each tower Monday-Thursday from 9:00AM – 6:00PM, and 9:00AM - 3:00PM on Friday. During evenings and weekends, monitors are located in the lobby. Sandburg residents may swipe into Cambridge and RiverView (and vice versa) until midnight. Residents may register guests, but all guests must have a photo ID. This includes family members and anyone age 16 or over. Guests 15 or under must have a signed waiver “Minor Guest Registration Form” on file. Guests will not be admitted entrance without a valid picture ID. If you wish to pre-register your guests to ensure quick and easy entrance upon arrival to the residence halls, visit guestpass.uwm.edu. Residents are responsible for their guests’ conduct. It is the resident’s responsibility to inform his/her guests of University Housing policies.