University of Wisconsin-Milwaukee
Department of Communication Sciences and Disorders

Graduate Student Handbook

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Welcome to the Department of Communication Sciences and Disorders in the College of Health Sciences at the University of Wisconsin – Milwaukee

We hope this handbook will help you successfully navigate toward your educational goals.

DEPARTMENT VISION STATEMENT

*Improving the lives of individuals with communication disorders through integrated research, education, and clinical service.*

EDUCATIONAL GOALS

To prepare students academically with:

- Appropriate theoretical and scientific bases in communication sciences and disorders.
- Understanding of individual and cultural variability as they relate to communication development and disorders.
- Oral and written communication skills needed to function effectively as professionals in communication sciences and disorders.
- Encouragement to participate in a variety of research and scholarly activities.
- Understanding of other academic disciplines as they relate to and enhance the professions of speech-language pathology and audiology.
- A view of education and professional growth as an ongoing process.

To prepare students clinically to:

- Integrate and apply research theory and methodology in the evaluation of and intervention for communication disorders with children and adults.
- Apply knowledge of individual and cultural differences in clinical practice.
- Appropriately counsel clients and significant others regarding communication development and disorders.
- Develop effective interpersonal skills for clinical practice and professional endeavors.
- Engage in ethical and professional practices as delineated by professional organizations and licensing boards.
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I. Getting Started

I.A. Resources as You Start Your Program

Our department office (END 865) is a location with resources of information about the campus area. For example, there are maps of the area, lists of area restaurants, etc. Kate Fernstrom will be glad to assist you with finding the information you need. Other useful links are supplied below:

How to get my PantherCard/Student ID?
http://www4.uwm.edu/academics/studentid.cfm

Which textbooks are needed? Fall 2016 Course Books Information:
http://bookstore.uwm.edu/SelectTermDept.aspx

Where is my classroom? Campus Map of the area buildings:
http://www4.uwm.edu/map/

Will UWM be open in this weather? UWM Weather/Closing Information can be learned at the UWM Home page http://www4.uwm.edu/, or by phoning: 414-229-4444 (S.A.F.E. line).

Where can I use a computer? General Access Computer Labs on campus:
http://www4.uwm.edu/technology/authenticated/computer_labs/campus/index.cfm
In Enderis Hall, check out 7th Floor (Rm.724) and 10th Floor (Rm. 1024).

Need computer technical support for your UWM-related student work? Email: support@uwm.edu Phone: 414-229-4040

How can I login to my individual UWM Library Account? Search@UW

Where can I exercise?
Klotsche Recreation Center: http://www4.uwm.edu/recsports/hours.cfm

Do other recreation (bowling, billiards, table tennis)?
UWM Student Union Recreation: http://uwm.edu/studentinvolvement/arts-and-entertainment/union-rec-center/

I’m feeling sick. UWM Norris Health Center:
https://www4.uwm.edu/norris/appt/nhc_appt.cfm

Lost Something on Campus?
UWM Union Information Center provides a Lost & Found service: (414) 229-4825
Campus Police Non-Emergency Line: (414) 229-4627
**We have an active National Student Speech-Language-Hearing Association (NSSLHA) chapter comprised of both graduate and undergraduate students preparing for professional careers in speech-language pathology. NSSLHA organization activities are a good way to be involved in your department, and meet and connect with other students who will be your future colleagues. You are expected to be a good citizen within your professional community by participating in various events. Plus, they are fun!!**

**A number of NSSLHA projects each year enlist volunteers,** for example, charitable fundraisers, arrangements for invited guest speakers or panels, and social events such as the annual NSSLHA banquet. Students can consider serving as an officer (i.e., president, secretary, treasurer, service chair) or on a committee (e.g., fundraising, social, service, presentation committees). Volunteer help is always welcome for single specific events or activities, as well. For further information about NSSLHA, contact the NSSLHA staff advisors, either Ms. Yorio (syorio@uwm.edu, Enderis 837) or Ms. Croegaert (croegae2@uwm.edu, Enderis 873).

**Become involved with your UWM community.**
Learn more about the 300+ student organizations at UWM by visiting the UWM Center for Student Involvement: [http://www4.uwm.edu/sao/involvement/orgs.cfm](http://www4.uwm.edu/sao/involvement/orgs.cfm) Students can be active in faculty governance by serving as representatives on university or college committees. If you have the interest to serve as a student representative on a college standing committee, contact Dr. Marylou Gelfer, CSD Graduate Program Coordinator (gelfer@uwm.edu).

**Your Courtesy of Others is Expected Regarding Electronic/Wireless Devices Use.**
The use of electronic and wireless devices in the classroom is a privilege and not a right. Instructors have the right to stipulate the conditions of wireless use. As a student, you have the right to request that a classmate cease the inappropriate use of any electronic/wireless device. Be aware that some students may have permission to use devices in class. Be sensitive and respect others where the use of wireless/electronic devices is concerned. If your instructor asks for any electronic devices to be put away, please respectfully comply. Please wait to check your cell phone messages until class breaks or after the class session is over. The College of Health Sciences Guidelines to students regarding wireless/electronic devices use is: [http://uwm.edu/healthsciences/students/guidelines-for-electronic-wireless-devices-in-the-classroom/](http://uwm.edu/healthsciences/students/guidelines-for-electronic-wireless-devices-in-the-classroom/)

**Updating Your Contact Information is Important.**
If your address or preferred phone number changes, or you get married and change your name, it is important for us and your university to have updated information. In addition to entry of the changes on PAWS (scroll to see options: [http://uwm.edu/onestop/my-info/#a1](http://uwm.edu/onestop/my-info/#a1)), please also contact our CSD Department Office and notify our Department Coordinator, Kate Fernstrom, (fernstro@uwm.edu).
I. B. Importance of Communication with your Academic Advisor

Your designated academic advisor was named in an email providing you with their contact information in the Department of Communication Sciences and Disorders (CSD). Keep your advisor’s contact information available. **Watch your Email frequently** for possible initiation of contact by your advisor or Dr. Gelfer, the Graduate Program Coordinator. You must work closely with your academic advisor to ensure you meet your numerous graduate program requirements. We recommend that you maintain regular contact with your advisor every semester, even if only to confirm that your program is proceeding as planned. Also, be sure to set your UWM e-mail Clutter filter so that it DOES NOT block e-mails from your advisor or from Dr. Gelfer.

Program adjustments must have the approval of your academic advisor. Sometimes students need to make some changes to their schedule of courses or clinics. Students with seniority in the program will have priority if enrollment capacities are limited. You must consult with your academic advisor before any changes are made. Your advisor will help ensure that program changes will not prevent you from meeting the numerous requirements for graduation (i.e., ASHA, UWM Graduate School, CSD department). Remind your advisor to make entries on the MS Enrollment Manager to reflect any changes that are made.

Students listed on the MS Enrollment Manager are given registration priority. The CSD Department tracks anticipated course and externship enrollment of their graduate students on Excel spreadsheets called the MS Enrollment Manager. These spreadsheets are not linked with PAWS or with class registration. They only serve as an internal CSD department monitoring system. Instructors consult these lists if they must consider who should be given priority when courses or clinics reach their capacity. Your name must be on these lists, or you will not be given priority consideration. It is the responsibility of the academic advisor to keep their students’ plans up-to-date on these spreadsheets. Be sure to remind your advisor to make entries on the MS Enrollment Manager corresponding to the terms when you will be taking your courses and clinics.

Students should also track their progress on program requirements. Your official academic and clinical records will be maintained by department personnel to document your progress toward program requirements. Oversights or tracking errors are minimized as students track their own progress and retain copies of documents, such as:
- Core and elective academic courses, course credits, and grades
- Research thesis or research experience project requirements
- Academic course-related KASA competencies
- Clinic evaluations and clinic-related KASA competencies
- Clinical observation and practicum hour requirements
- Clinical areas and practicum setting/lifespan range requirements
- Formative career self-assessments (acquisition, working, experiential artifacts)
- Results of portfolio evaluations
I. C. Managing Your Status in the Graduate Program

Students can change the timing of their graduate program start or finish if they have the permission of the department. Students can request changes such as a deferral of up to one year in the timing of the program start, or a mid-program leave of absence for one or two semesters. Steps: 1) consult with your academic advisor; 2) request permission from the department by contacting the CSD graduate program coordinator. Students who do not formally arrange a leave of absence will find that the UWM Graduate School requires you contact the Graduate School to request permission for re-entry. Your appropriate and ongoing communication with the CSD graduate program coordinator before and during your leave is essential to maintaining your admission status and coordinating successful arrangements for the continuation of your program.

Course deficiencies must be completed within one calendar year, including course deficiencies in statistics, aural rehabilitation, or speech science. Students admitted with a course deficiency must take a course on that subject within the first year of starting the graduate program. Sometimes undergraduate courses are required for ASHA or DPI certification. If a deficient course is taken at UWM, then the student will not need to submit a transcript after the course is completed. If course credits are taken at another institution or by examination, the student should send an official transcript showing the final course grade to our department office:

UW-Milwaukee
Dept of Communication Sciences and Disorders
PO Box 413, Enderis 865-Attn: Kate Fernstrom
Milwaukee, WI 53201-0413

Your degree-bearing academic transcript is required to begin the program. As you start your first fall term you must ensure that the UWM Graduate School has received your official degree bearing-transcript. UWM students who completed a CSD undergraduate degree or its equivalent do not need to submit this document. Students who completed CSD leveling coursework should also ensure that a final transcript showing all courses and grades has been submitted to the department (see Department address in previous section). This is necessary to confirm that you have met all the ASHA standards for undergraduate courses/credits. Note that if a degree-bearing transcript is not received by October, the Graduate School places a "hold" on student records until the document is received, so that the student cannot receive any grades for their UWM classes. See the upcoming section with information about “holds.” The UWM Graduate School address is:

University of Wisconsin-Milwaukee
Graduate School
P.O. Box 340
Milwaukee WI 53201-0340
If you need to contact the UWM Graduate School to check whether any transcripts or other documents have been received, then the program service representative who handles the CSD students is: Shanna Horne, skhörne@uwm.edu, (414) 229-7188.

If you have a UWM Graduate School "hold" on your record (Service Indicator), this will prevent you from registering for UWM classes, receiving UWM grades, obtaining a UWM transcript, or receiving your UWM diploma. International students with "holds" cannot have their non-immigrant papers processed by the Center for International Education (CIE). Check for holds on your record on the PAWS website. Reasons for a "hold" may include: 1) an unpaid debt to UWM (e.g., tuition payment, library fine, parking ticket, etc). 2) An incomplete administrative obligation, (e.g., the need to send your official degree-bearing transcript).

A “withdrawal” is a formal termination of registration during the semester. To withdraw, a student cannot simply stop attending classes. Withdrawals after the registrar’s deadline are acceptable only for reasons other than academic difficulty. The Request for Exception form is used for this formal request. If a student wishes to withdraw from the graduate program entirely, the decision by the student to take this action must be communicated to the department in writing, typically by contacting the Graduate Program Coordinator.

Do you need more information about UWM Graduate School Academic Policies and Procedures? Please visit: http://uwm.edu/graduateschool/academic-policies-procedures/

Your graduate program has met accreditation standards and is reviewed periodically by both ASHA and the UWM Graduate Faculty for quality of educational delivery. The UWM Department of Communication Sciences and Disorders master's graduate program in speech-language pathology is accredited by the Council on Academic Accreditation (CAA) serving the American Speech-Language-Hearing Association (ASHA). If anyone has complaints or concerns regarding an ASHA accredited graduate program, information about contacting the CAA is found at: http://www.asha.org/academic/accreditation/accredmanual/section8.htm

The UWM Graduate School and CSD Department respect individual needs to support their academic success. If any student needs special accommodations to meet educational requirements, arrangements can be mediated by the Accessibility Resource Center. For more information, visit: http://www4.uwm.edu/arc/. Students should make every effort to contact their course instructor during the first two weeks of the semester to request these accommodations. Examples of eligible disabilities include mobility, sensory, communications, and mental or learning differences that can affect the accessibility of educational resources and conditions. They have a testing center to assist students in the assessment of potential disabilities. In addition, students will be allowed Accommodations for Religious Observances including an excused absence from class and the opportunity to complete examinations or course requirements on another date. Requests for adjusting examination schedules should be made as early as possible, but not later than one week prior to the exam.
II. Academic Affairs

II. A. Registering for Classes and Clinics

A handout showing which graduate courses are offered each term is typically given to students by their academic advisor at their initial advising meeting. Most academic courses are only offered once a year. The research experience project can only be taken in the fall or spring terms. Most clinics are offered every term, but summer clinic availability can be restricted or nonexistent. The UWM Schedule of Classes (http://www4.uwm.edu/schedule/) for each term is a guide to what is usually offered and when, but you can expect some changes in days/times of course offerings from year to year. If you have a question about when a course is offered, first ask your academic advisor. The final status of any course offering is managed by the department chair.

When registering for clinics on PAWS, students must take care to follow certain steps. To enroll in on-campus clinic (ComSDis 720), enter the course number for the Discussion Section first, and then put in the associated lab number. Students must register for the appropriate number of credits (usually 3, but sometimes 2) because the default on PAWS is for only 1. The coordinator/instructor of the intended clinic should answer any of your other questions about registration or permissions.

On-campus speech-language clinic: Dr. Carol H. Seery, cseery@uwm.edu (interim)
Aural Rehabilitation clinic: Ms. Tricia Chirillo, tkbc@uwm.edu
Schools externship: Ms. Dawn Hennes, dmhennes@uwm.edu
Medical externship: Ms. Kathy Wangerin, wangerin@uwm.edu

To be eligible to register for an externship (medical or schools), a student must have completed two successful semesters of on-campus speech-language clinic. The audiology clinic, although an off-campus placement, is not referred to as an "externship."

The graduate curriculum includes two externship clinics. Most students prepare broadly, completing externships in both schools and medical settings. Occasionally, a student who is not seeking schools credentialing completes two medical externships (one pediatric and one adult). The decision about types of externships pursued must be made early and in consultation with the academic advisor, for timely completion of the graduate program.

Sometimes you need permission to register. For some courses or clinics, a message may appear on PAWS indicating permission is required first. Your action to contact the instructor is required. You cannot register until you have confirmation your access to registration has been arranged by the instructor. Instructor information is shown in the Schedule of Classes http://www4.uwm.edu/schedule/ . The instructor needs to contact the College of Health Science’s (CHS) Curricular Affairs Coordinator (CAC) with your name and course number, so the permission will be set up internally so you can enroll on PAWS. If the CAC is unavailable, a student can also fill in and have the instructor sign a hardcopy Add/Drop form (available in END
865; non-PAWS; non-electronic process), and give that form to the Graduate School (Mitchell 261) to register. This manner of registration does not require the CAC’s permission because the instructor’s signature overrides any barriers to registration.

**Use of an Add/Drop form instead of PAWS to register for a class or clinic.** A hardcopy Add/Drop form authorizes your registration in special circumstances. For example, if your enrollment exceeds the class capacity, or rarely, if an overlap of course times was approved by your instructors (PAWS prevents overlaps). The Add/Drop form is available from the CSD department office (Enderis 865) or the Graduate School (Mitchell 261). The student fills it out and needs the instructor’s signature and approval to take the course or clinic. You are a graduate student, so this form must be turned in to Mitchell 261 (the Graduate School), (*not* Mellencamp; not the main undergraduate UWM unit). Be sure to keep a copy for your records, so you are ready in case questions or problems should arise.

**Late Corrections of Registration or Advisor Approval of Credit Overloads.** An academic advisor sometimes approves a student’s registration for credits exceeding the maximum credit load (14 credits in fall or spring semesters, or in summer, 9 credits at any one time up to a total of 12 credits). Another need for advisor approval may occur when a late correction is needed for student registration (for example, request for a waiver of the late add/drop fee). Students with registration exceptions need to complete a Request for Exception form. This form is available at the department office (Enderis 865) or from the Graduate School (Mitchell 261, or find the form link at: [http://uwm.edu/graduateschool/exceptions-graduate-school-policy/](http://uwm.edu/graduateschool/exceptions-graduate-school-policy/) You must print out the form; no electronic entry. The form must be approved and signed by the student’s advisor and the CSD Graduate Program Coordinator before submitting it to the Graduate School (Mitchell 261). Contact the CSD Graduate Program Coordinator with your questions about procedures.

**Please submit electronic course and instructor evaluations at the end of each term.** These surveys provide us with constructive feedback to improve the education we deliver. These evaluations are the basis for faculty promotions, merit pay, program re-accreditation, and course, curriculum, and instructor improvements that will benefit future students. They are important!
II. B. Graduate Student Academic Policies and Procedures

**UWM Grading Policies are based on letter symbols.** In the Communication Sciences and Disorders master’s program, grades or course status outcomes of B-, C+, C-, D+, D, D-, F+, F, E, I, PI, NC, U, W, and WR are not considered satisfactory toward meeting degree requirements. For more information about the impact of unsatisfactory grades during the CSD degree program, see the section on Probation/Termination.

The research courses (COMSDIS 790, 791) are assigned grades of S (satisfactory progress) or U (unsatisfactory progress). The U grade may reflect lack of progress or a lack of communication with the mentoring professor regarding this progress. S graded credits are added to the total for required credits in the degree program, but are not calculated in the GPA. S/U grades appear only on the unofficial transcript; just enrollment shows on the official transcript.

*A notation of “incomplete” may be given* in lieu of a final grade to a student who has carried a passing grade for a significant part of the course but, because of illness or other unusual and substantiated cause beyond the student’s control, has been unable to take or complete the final examination or some other limited amount of term work. An incomplete is not given unless the student can prove to the instructor that s/he was prevented from completing course requirements for just cause as indicated above, and is not assigned on the basis of poor academic performance.

**Final exams requirements are based on university policies.** Instructors must follow the scheduling and conditions for final examinations, according to policies. A summary of this policy is available at: [https://www4.uwm.edu/secu/docs/other/S22.htm](https://www4.uwm.edu/secu/docs/other/S22.htm). The scheduled time of a final exam is found as a link within the Schedule of Classes (along the left margin) in the section for each semester term. The time of a final examination for an individual student or even an entire class may not be changed without prior approval of the dean, and only to a time/date later than the originally scheduled time.

**Academic Appeals and Complaints Procedures are available.** Students should direct complaints and/or appeals first to the instructor of the course concerned. If the appeal or complaint is not satisfactorily resolved, then it is appropriate to contact the head (chair) of the academic unit or department in which the incident occurred. If the incident allegedly violates a specific university policy, the appeal or complaint may be directed to the appropriate university office responsible for enforcing the policy.

For further information about Graduate School processes related to Academic Appeals, see: [http://uwm.edu/graduateschool/appealing-academic-decisions/](http://uwm.edu/graduateschool/appealing-academic-decisions/)
III. Program Requirements

III. A. Essential Functions of CSD Graduate Students

Eligibility Requirements and Essential Functions for Graduate Study in Communication Sciences and Disorders (Approved 1/22/2015)

The Department of Communication Sciences and Disorders, in offering clinical practicum to graduate students in the program, has certain and specific responsibilities to the welfare of the client, the education of the student, and the expectations of the public. It is thus important that students have certain skills and attributes in order to participate in the program and related clinical practica. Essential functions, as distinguished from academic standards, are those communicative, motor and physical, cognitive, sensory/observational and behavioral/social skills that are necessary to meet graduate and professional requirements as assessed by state licensure and national certification agencies, and are thus necessary for satisfactory completion of clinical practicum requirements.

The following essential functions are consistent with the guidelines recommended by the Council of Academic Programs in Communication Sciences and Disorders (2007) and the American Speech-Language-Hearing Association.

COMMUNICATION SKILLS:
A student must possess adequate communication skills, with reasonable accommodations, to:
- Communicate proficiently in both oral and written English.
- Read and write sufficiently to meet curricular and clinical demands.
- Model targeted speech-language behaviors
- Perceive and demonstrate appropriate non-verbal communication.
- Modify his or her communication style effectively as needed in academic and clinical settings, taking into account culture and context.

MOTOR AND PHYSICAL ABILITIES
A student must be physically able, with reasonable accommodations, to:
- Respond quickly to provide a safe environment for clients in emergency situations, including choking, syncope, allergic reactions, etc.
- Attend clinical placements and meet classroom attendance requirements.
- Actively participate in classroom and clinical activities for the defined class time or workday.

INTELLECTUAL AND COGNITIVE FUNCTION
A student must possess adequate intellectual and cognitive function, with reasonable accommodations, to:
• Comprehend, retain, integrate, synthesize, infer, evaluate, and apply written and verbal information sufficient to meet curricular and clinical demands.
• Solve problems, reason, and make sound judgments
• Self-evaluate, identify, and communicate the limits of one’s own knowledge and skill, and utilize resources in order to increase knowledge.

SENSORY/OBSERVATIONAL SKILLS
A student must possess adequate sensory skills in the modalities of vision, hearing, touch, and smell, with reasonable accommodations, to:
• Identify normal and disordered speech, language, hearing, communication, and swallowing appropriate to his or her level of training.

BEHAVIORAL/INTERPERSONAL ATTRIBUTES
A student must possess adequate behavioral/interpersonal attributes, with reasonable accommodations, to:
• Engage in mature, empathetic and effective professional relationships.
• Exhibit compassion, integrity and concern for others.
• Display affect appropriate for the situation.
• Recognize and show respect for individuals with disabilities, and for individuals of different ages, genders, races, religions, sexual orientations, and cultural and socioeconomic backgrounds.
• Conduct oneself in an ethical and legal manner, upholding the ASHA Code of Ethics and any applicable policies and procedures.
• Maintain the health and safety of oneself and others in academic and clinical settings.
• Adhere to deadlines and practice effective time management.

REASONABLE ACCOMMODATION FOR DISABILITIES
UWM provides reasonable accommodation to qualified students with a disability. Students with a disability may request accommodations. Requests for accommodation should be directed to the UWM Accessibility Resource Center, Mitchell Hall, Room 112, Main Office (414) 229-6287, VP (414) 937-5875, Fax: (414) 229-2237, email: archelp@uwm.edu, webpage: http://uwm.edu/arc/. Students may be asked to provide documentation of their disability for the purpose of determining appropriate accommodations. UWM is not required to substantively alter the nature of program requirements; that is, the above-described essential functions must be performed either with or without reasonable accommodations.

I acknowledge the receipt of and understand the Eligibility Requirements and Essential Functions for Graduate Study in Communication Sciences and Disorders document.

Signed: ________________________________ Date: ______________
Printed name: ________________________________
This document must be signed, and a copy will be retained with the student’s academic file.
III.B. Meeting KASA Competencies and ASHA Certification Standards

The graduate program in Communication Sciences and Disorders requires that you meet ASHA standards for certification in speech-language pathology (effective 2014). These standards may be found at: http://www.asha.org/Certification/2014-Speech-Language-Pathology-Certification-Standards/. The standards require demonstration of proficiency on Knowledge and Skills Acquisition (KASA) competencies.

During your first fall semester term, a session will be held in the COMSDIS 721 The Clinical Process course to familiarize you with the department KASA academic competencies and provide you with sample copies of the forms. Clinical competency status will be available in the CALIPSO system.

At the end of each semester term your instructors and clinical supervisors will update the documentation of your competencies. Keep track of your progress so you know what you need. If you receive hard copies of records, keep them in case there are ever any issues raised concerning your status. The evaluation of whether a student demonstrates proficient performance on each of the competencies is independent of the final grade in a course or clinic. Students should keep in mind that a course or clinic grade can be an ‘A’ but certain competencies might not have been demonstrated proficiently and will therefore need subsequent make-up work.

Your official record of performance on the competencies is maintained electronically by your graduate program faculty/staff. If you have any questions about your status on the KASA competencies, or if you need to take care of make-up work, direct your questions and requests to the instructor or supervisor who evaluated your initial performance.

If you need to discuss your KASA records and progress, make an appointment with your academic advisor. Finally, if you need a copy of your entire record (e.g., to upload to your portfolio), you can request a .pdf version from the Graduate Program Coordinator.

The student is responsible to arrange make-up work to demonstrate competencies. Contact the instructor when there is a need to make up work necessary to demonstrate proficient performance of any competency. Do not procrastinate in the action of arranging and doing your make-up work. You cannot expect its completion in the last few weeks of your program. There must be enough time for your instructor to evaluate the work and if necessary, reassign any work that still is not proficient. In some cases, independent studies or special clinic enrollments are necessary that must be arranged prior to the student’s final term in the graduate program.

You must pass the Praxis National Certifying Exam for Speech-Language Pathology. Students typically take the Praxis exam in January, March or April of their second year.
Arrangements for taking the Praxis are usually handled on-line, although there is a computer lab location where you will complete the test. The website for Praxis information is: www.ets.org/praxis. The Praxis II series (Special Education licensure) has the test 0330 for Speech-Language Pathology. Typically the deadline for registration is at least one month ahead of the testing date. Be sure you request that your scores to be sent to both your UWM Communication Sciences and Disorders Department (Institution # 1473), and ASHA. A score result will be available on-line to you for about 3 weeks after it is reported. Be sure to download your copy of that report right away, because your access to it disappears after a few short weeks!

*If you are a student who is facing Test Anxiety, check out these sites:*

- UW-Milwaukee helpful study strategies:  
  [https://www4.uwm.edu/pass/study-strategy-links.cfm](https://www4.uwm.edu/pass/study-strategy-links.cfm)
- Test Anxiety tips at UW-Madison: 
  [http://www.uhs.wisc.edu/health-topics/wellness/exam.shtml](http://www.uhs.wisc.edu/health-topics/wellness/exam.shtml)
- UW-Extension resources on test anxiety 
  [http://uwhelp.wisconsin.edu/testing/tips.aspx](http://uwhelp.wisconsin.edu/testing/tips.aspx)
- University of Idaho Student Self-Help esp. click on Keys to Testing Success:  
  [https://www.uidaho.edu/current-students/ctc/self-help/test-anxiety](https://www.uidaho.edu/current-students/ctc/self-help/test-anxiety)
III. C. Required Graduate Student Professional Development Activities

In accordance with our program’s educational goals, graduate students are required to participate in a variety of research and scholarly activities, as well as in activities to enhance their professional and leadership potential. Required graduate student professional development activities are divided into three categories: research, interprofessional education, and professional events. Requirements in each category are listed below.

1. **Research events**
   a. 1st year of grad program: Fall CSD (department) Research Symposium,
   b. 1st year of grad program: Spring CHS (college) Research Symposium,
   c. 2nd year of grad program: the CHS or CSD Research Symposium at which the student is presenting his or her research poster, or attendance at one CSD/CHS Research Symposium for thesis students who are not presenting a poster.

2. **Interprofessional Education events**
   a. 1st year of grad program: one Interprofessional Education event (TBA)
   b. 2nd year of grad program: one additional Interprofessional Education event (TBA)

3. **Professional events**: Students can attend one or more of the following activities, for a total of 2 or more hours:
   a. WSHA (Spring) or ASHA (Fall) Convention
   b. CHS Leadership in Healthcare Forum (Spring)
   c. service as the NSSLHA graduate representative
   d. service as a student representative on a CHS standing committee
   e. state or local conferences and seminars (TBA)
   f. CHS Research Forums
   g. CSD Thesis Prospectus Meetings or Defenses
   h. National Stuttering Association Support Group meetings
   i. Other events as announced by the Graduate Program Coordinator

4. A record of these activities will be kept in the student’s portfolio.
III. D. Requirements of Your Clinical Program

The purpose of the clinic section of the Graduate Handbook is to provide information about the clinical requirements for graduation, as well as scheduling and registration procedures for the different clinical courses and COMSDIS 721 The Clinical Process.

CLINICAL CLOCK HOUR REQUIREMENTS

25 Hours of Observation
- may be completed at undergraduate and/or graduate level

375 clinical clock hours
- at least 325 hours must be at the graduate level
- may be any combination of assessment and intervention
- minimum of 80 adult hours, 80 child hours (UWM requirement)
- 50 hours at 3 different settings (UWM requirement)
- minimum of one experience with a client with a culturally and/or linguistically diverse background

Clock hour summaries will be available on CALIPSO

CLINICAL COMPETENCIES

Students must demonstrate proficiency in all competencies for ASHA Standard V:
- 10 items in the area of Evaluation
- 7 items of area of Intervention
- 10 items in the area of Preparedness, Interaction and Personal Qualities
- 3 items in the area of Professionalism and Student Qualities
- In addition, each of the above 30 competencies must be demonstrated proficiently in each of the 9 disorder areas

CLINICAL EDUCATION REQUIREMENTS

Criminal Background Checks

The University is required to perform a criminal background check on all students prior to participation in their clinical experiences. Consistent with Wisconsin’s Caregiver Background Law, individuals with certain convictions may be disqualified from working in this field. Such individuals may also be denied national certification and state licensure. More information about the Caregiver Background Law is available at: www.dhfs.state.wi.us/caregiver/index.htm

Certain convictions may prevent you from participating in “on-campus” clinical practicum or to be placed in your education and/or medical externships. This may impact completion of clinical education requirements and thus degree completion. It is the student’s responsibility to notify the Medical Externship Coordinator if an event occurs while in the program that may change the results of the criminal background check. You should contact the Graduate
Program Coordinator as soon as possible to discuss whether you should complete the program or consider alternative programs.

**CPR Certification**

Students are required to have current CPR certification in BLS (Basic Life Support) for Healthcare Providers upon entry into the program. Students are required to maintain current certification at all times throughout their education program. Additional information will be provided at the beginning of the program.

**HIPAA Training**

Students will be provided with information to access the clinical student learning module on the UWM Risk Management website at: [https://www4.uwm.edu/legal/hipaa/overviews/students/index.cfm](https://www4.uwm.edu/legal/hipaa/overviews/students/index.cfm). Each student must present the certificate of completion to the CSD Clinic Coordinator.

**Health and Immunizations**

Students are required to provide documentation of immunizations and a physical examination indicating the student is in good health and free of communicable disease prior to any clinical experience. Health records must include:

- Annual TB skin test or chest x-ray
- MMR titer indicating immunity
- Varicella titer indicating immunity
- Tetanus/Diphtheria booster within the past 10 years
- Hepatitis B (3 doses)
- Influenza vaccine (required annually)
- Health history and physical examination by a licensed health care practitioner.

In addition to the above requirements, some clinical sites have further requirements such as a ten panel drug screen. Students can receive these services at the medical provider of their choosing. Norris Health Center will provide physical exams, titers, and vaccinations; however, students should make appointments as soon as they know that they require an exam, as appointment times fill quickly.

Any student requesting accommodation of health requirements should contact the Medical Externship Coordinator. Although UWM may provide accommodation of health requirements for “on-campus” clinical practicum, all students are required to complete eight credits of “off-campus” clinical externship rotations which occur at facilities not owned or controlled by UWM. Clinical facilities set their own requirements for acceptance to their sites, including any required immunizations. If your immunizations and TB tests are not up to date, UWM cannot guarantee that you will be accepted at “off-campus” clinical externship sites. This may impact
your timely progression through the program, prevent you from participating in a variety of clinical experiences, and ultimately prevent you from graduating.

PHILOSOPHY OF CLINICAL EDUCATION

Clinical practicum provides the student in communication sciences and disorders with an opportunity to develop skills in integrating and applying theoretical information to assess and manage clinical situations and problems. Research literature in communication sciences and disorders, human development, learning theory and behavioral change, and the diagnostic and clinical process provides the theoretical information necessary for evidence-based practice.

Student clinicians assume the responsibility of planning services that are theoretically sound; appropriate to their clients’ needs, abilities, and interests; effective; efficient; and ethical. In order to accomplish this task, student clinicians must integrate information acquired in previous coursework, draw from previous clinical experiences, and research questions for which they have not yet acquired sufficient information. This requires clinicians to think critically, assume initiative, and seek resources that may help them solve clinical problems. Clinical supervisors facilitate this learning process. As student clinicians demonstrate increasing competence, they assume greater levels of independence and responsibility.

### Stages of Supervision (Anderson, 1988)

<table>
<thead>
<tr>
<th>Evaluation-Feedback</th>
<th>Transitional</th>
<th>Self-Supervision</th>
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<tr>
<td>Direct/Active</td>
<td>Collaborative</td>
<td>Consultative</td>
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- **Supervisor**
- **Supervisee**
- **Peer**
SCHEDULING CLINICS AND EXTERNSHIPS

Students will discuss their graduate program with their academic advisor prior to starting graduate school. At that first advising appointment, the advisor will plan the student’s academic program. Students should continue to meet with their advisors each semester, and especially if program changes are required. The Clinical Services Coordinator and clinical staff will assign students to the various clinical experiences based on need, coursework, clinical experience, and schedule. In the second year of the graduate program, if students require a particular type of client in a particular semester in order to earn competencies for graduation, they should inform the Clinical Services Coordinator at least one month prior to the end of the previous semester.

Students will make an assessment of their accumulated clock hours and competencies via copies of summary clock hour and competency forms which they receive at the end of each semester. They can make arrangements to review their practicum file with either the Clinical Services Coordinator or their academic advisor if they suspect that the official record of clinical hours conflicts with their own records.

All students new to UWM must meet medical requirements and complete the online HIPAA training for employees prior to their first appointment with a client. The HIPAA training materials are online. This training is good for two years for the Speech and Language Clinic and the Aural Rehab Clinic. A different training for clinical students must be completed prior to beginning educational and medical externships.

REGISTERING FOR CLINICS AND THE CLINICAL PROCESS COURSE

COMSDIS 720: Advanced Clinical Practice in Speech-Language Pathology
All students are expected to be available for clients except for when classes meet. Students should also plan to be available through the end of Finals Week in order to complete client paperwork and to meet with their supervisor(s) for final conferences and evaluation. Discussion section times are set by the supervisor based on available times on student schedule cards. Supervisors may also request that student clinicians meet with them individually. Some supervisors may have individual meetings only and no group meetings, or this arrangement may change as the semester progresses.

No student will be permitted to drop clinical practicum without the consent of the Coordinator of Clinical Services. Students should always consult their advisor prior to registration and when changes occur.

COMSDIS 721: The Clinical Process
This course is taken the first fall semester of the graduate program. This is a hybrid class. Some class meetings will be as posted in the Schedule of Classes, but there will be additional online modules and face-to-face meetings around class and client times.
**COMSDIS 726: Speech-language Pathology Externship in Medical Environments**

In the first UWinteriM period, the semester/term for aural rehab clinic, externships and a potential clinical independent study for a third ‘mini’ externship are scheduled. Permission is required for clinical independent studies, so students need to be sure to contact the instructor to initiate the process.

Students planning to enroll in COMSDIS 726 participate in an interview process to obtain their placement site. A list of participating placement sites is provided each semester. Placement packets will be placed in students’ mailboxes by the UWM Medical Externship Coordinator during the semester prior to their scheduled placement. Students complete an Application for Medical Placement and Student Questionnaire; develop a resume; and meet with the UWM Medical Externship Coordinator to discuss site preferences, competencies, and ASHA clock hours needed. Site supervisors receive a list of competencies and number of ASHA clock hours needed, but requested hours and competencies are not guaranteed.

Each student interviews at two sites. Externship assignments are made at the conclusion of the interview process based on site and student preferences. Additional interviews will be scheduled if a student does not receive an assignment during the initial interview process.

Students interested in placement sites outside of the metropolitan Milwaukee area should make their request to the UWM Medical Externship Coordinator one year prior to their scheduled placement.

**COMSDIS 727: Speech-language Pathology Externship in Educational Environments**

At initial advising, the semester for externships is scheduled.

Students can receive a variety of supervised clinical experiences with children in the many educational sites of MPS or the suburbs of Milwaukee. This course may be taken twice for a maximum of 8 credits. Students planning to enroll in ComSDis 727 must complete an Application for School Placement the semester prior to the externship. Applications and placement information packets can be accessed online and should be submitted to the UWM Educational Externship Coordinator.

The school districts’ (MPS and suburban) speech-language program administrators along with the University Educational Externship Coordinator make the assignments for the students in ComSDis 727. The student’s population/site preferences, competencies, and ASHA clock hour needs are taken into consideration. Requested hours and competencies are not guaranteed, but Mrs. Hennes will assist you in making arrangements that may facilitate their acquisition. A minimum of 100 clock hours/semester are required for DPI certification. The wide variety of sites allows for a diverse caseload of children with handicapping conditions in addition to speech and language.
**COMSDIS 771: Clinical Practice in Audiologic (Re) Habilitation**

In the first U-Winterim period, the semester/term of aural rehab clinic will be set by the department faculty/staff. Students may express a preference for pediatric or adult clients, but this will be determined prior to the scheduled semester based on availability and the student’s schedule. Ms. Chirillo (tkbc@uwm.edu) grants permission for registration in aural rehab clinics.

**PROFESSIONAL BEHAVIOR**

You are viewed as a professional clinician by your clients and by their parents, spouses, and significant others. Your attitude should be that of a trained, professional individual, and you should always adhere to the standards of professional and ethical behavior as dictated by law and the ASHA Code of Ethics. **Never** discuss privileged information about any of your cases with anyone who is not authorized to hear it. Socialization with your clients outside therapy is not recommended. It is important to maintain professional boundaries.

Clinicians should dress professionally. Jeans and T-shirts are inappropriate. Excessive jewelry is inappropriate, and rings should not be worn when completing a speech mechanism examination. As many clients are sensitive to scents, perfume and colognes should be avoided. Piercings, other than earrings, should be removed during clinical sessions, including conferences with clients/parents/spouses/significant others. Tattoos, if distracting to the client, should be covered. Consult with your supervisor if you have questions about the appropriateness of piercings and tattoos. Be advised that externship facilities may have different rules about professional dress, piercings, and tattoos.

Smoking is **not** allowed in Enderis Hall. Chewing gum while interacting with clients, their parents or spouses is not appropriate.

Punctuality is important. Your clients are expecting you to be prepared and on time. Supervisors are ultimately responsible for clients receiving the expected standard of professional and ethical treatment. In order to do this, they must receive lesson plans, reports, and other paperwork by deadlines, so they might review them and make any necessary recommendations with enough time for you to make suggested changes. Students must also fulfill other responsibilities outlined by the clinical facility.

Protection of client confidential information is mandatory. Students should share no information about their clients with anyone other than their supervisor, unless disclosure has been authorized. In classes and other clinical discussions, all identifiable information (name, birthdate, address, phone, etc.) should be eliminated. **No** client information should be copied from a file for any purpose, unless the client has authorized its release. Students must adhere to the policies of the clinical facility related to writing reports and other documents that contain protected client information. **Failure to protect a client’s confidential information is a violation of Wisconsin and federal law, as well as the Code of Ethics. Sanctions may include a decreased grade, a written reprimand, suspension, or expulsion.**
IV. Academic and Clinical Expectations

IV. A. Expectations for Ethical Academic Conduct

*High Standards of Ethics are observed by both Students and Faculty.* All students and staff in the Communication Sciences and Disorders Department are expected to observe both the College of Health Sciences (CHS) Honor Code and the ASHA Code of Ethics. The ASHA Professional Code of Ethics is available at: [http://www.asha.org/policy/ET2016-00342/](http://www.asha.org/policy/ET2016-00342/)

The CHS Honor Code provides a framework for moral, ethical, and professional behavior for all members of the College of Health Sciences, including students, faculty, and staff. With all members of the College committed to upholding and promoting the tenets of the Honor Code, we will continue to work and learn in a supportive and stimulating environment.

Commitment to this Honor Code supports the mission of the College of Health Sciences to prepare future health professionals, and conduct nationally recognized research in the health sciences. For further details, please visit the website: [http://uwm.edu/healthsciences/students/honor-code/](http://uwm.edu/healthsciences/students/honor-code/)

*Academic Misconduct will not be tolerated.* The Communication Sciences and Disorders policies document states:

"The university has a responsibility to insure academic honesty, integrity, and to develop procedures to deal effectively with instances of academic dishonesty. Students are responsible for the honest completion and representation of their work, for the appropriate citation of sources, and for respect of others’ academic endeavors. University policy prohibits and punishes misconduct, which is any act by which a student seeks to claim credit for the work or efforts of another without authorization or citation (plagiarism), forges or falsifies documents, falsely represents his or her academic performance (cheating), engages in unauthorized collaboration with other students on papers or projects, or assists other students in any of these acts. Students who engage in academic misconduct are subject to a range of sanctions including, but not limited to: a failing grade on an assignment or test, a failing grade in the course, and expulsion from the university."

*Respect Yourself and Your Personal Health.* The demands of your graduate program can be stressful. To do your work well, you need strong time management skills, effective tracking systems (to-do lists) and self-discipline. You will also find yourself facing challenges and frustrations of cars, washing machines, cell phones, computers, and personal and financial situations that need attention. To deal with all these demands, you will need to keep up your good humor and your social network of family and friends. Remember to give yourself sufficient rest, take care of your nutritional needs, and take some breaks for regular exercise and recreation. Here is a valuable web resource to help you take care of yourself:

Counseling FAQs: [https://www4.uwm.edu/norris/faq/nhc_faq_top10.cfm?faq_cat_id=6#top](https://www4.uwm.edu/norris/faq/nhc_faq_top10.cfm?faq_cat_id=6#top)
THINK THESE THINGS OVER AND STAY OPEN TO LEARNING

1) Remind yourself periodically that as a clinician, you are taking care of people, not a task list. Although your performance is being evaluated, step back to consider which is more important: how you perform or how you care about client outcomes? Stay open to feedback about what was not done well enough. By learning and practicing, you are ultimately caring about all your future clients as well as current ones.

2) You are a role model for other students and for the clinical providers around you. Your own behaviors of integrity, honesty, trust, and ethics create the climate of your setting.

3) Sometimes by discussing something with a peer, a topic can be understood better. But each student must demonstrate his/her own knowledge and understanding because it will be required in their professional job. Students short-change their own future job success if they get their answers from others instead of demonstrating independent proficiency.

4) Consider that clients and employers depend upon the knowledge and ethical principles of practicing professionals. Those who take short cuts will earn degrees and take jobs they do not deserve based on true knowledge and performance. This increases liability costs to the public and to all those practicing in the profession. The cost of professional insurance against legal actions is higher as the number of incompetent professionals in the pool increases.

5) As a result of incompetence among those in the profession, the profession loses reputation. Opinions held by lay people, parents, physicians, teachers of those who practice speech-language pathology are of great importance to the respect given to the field. If we want to practice in this field, we must continuously work to improve the work we do and earn the respect of those around us.

6) The stakes in the profession are much higher than the temporary achievements in academics. Many people’s lives are impacted by how well you learn what you need to learn: clients, families, peers, employers. Plagiarism and cheating represent a breakdown of the trust and mutual respect that all teaching/learning/research and social relationships are built upon. If teachers and students begin to treat each other with distrust, the environment and climate of learning is not optimal. A lack of academic integrity impacts the lives of more than just those few who do it.

7) Do not aim to be perfect – aim to care and do your best. Do not ever LIE about anything, even if it seems like the smallest, least significant aspect of case data. If you do not know something, then say that you don’t know (and then be sure to look it up!). Being in a clinical role can be stressful, but stay as upbeat as possible. Refuse to engage in gossiping or complaining. If there is a problem, then aim to define it and find solutions with others ... but don’t just complain and criticize.
IV.B. Department Policies on Probation and Termination

Department Policies on Probation and Termination of Graduate Students
(Department Approved 2/10/12)

Graduate students are expected to meet the academic, clinical and professional performance standards characteristic of their privilege of enrollment in the Department of Communication Sciences and Disorders at the University of Wisconsin-Milwaukee. A student who consistently fails to meet those performance standards will not be allowed to continue in the program. Because the graduate program must adhere to high standards of accreditation and professional certification/licensure beyond those prescribed by the university, the department has more stringent academic and professional standards for student continuation in the graduate program than those established by the UWM Graduate School. Standards for student continuation required by the UWM Graduate School and by your CSD graduate program are described in the sections that follow.

UWM Graduate School Academic Standards

The UWM Graduate School requires a minimum cumulative grade point average (GPA) of 3.0 or better (4.0 basis) throughout the master’s degree program. If a student’s semester GPA ever falls below 3.0, an academic warning is issued to the student by the Graduate School. If any of the following conditions exist, the Graduate School will place a ‘hold’ on the student record:

- Cumulative GPA falls below 3.0.
- Probation status is not removed within three enrolled semesters.
- English language or course deficiencies are not satisfied within three enrolled semesters.

A ‘hold’ status prevents the student from registering for more classes. In order to be permitted to register for more classes, the student must receive a "Graduate Dean's OK to Continue." A student who wants to remove the “hold” status must petition the department to obtain a positive recommendation to continue. The petition takes the form of a written letter prepared by the student and sent to the department chair that expresses a request for permission to continue in the graduate program, and includes convincing reasons why special consideration should be given to the student’s request. The department chair will include the petition on the agenda of the department faculty/staff meeting, who will take action to decide either in favor of, or against, the request for a positive recommendation for the student to continue. If the department decision is a positive recommendation for the student to continue, the decision is forwarded to the Graduate Dean who reviews the department’s positive recommendation, and has the authority to ultimately issue the "Graduate Dean's OK to Continue."

The UWM Graduate School requirements are found at the website: http://uwm.edu/graduateschool/academic-policies-procedures/
Warnings and Grounds for Departmental Probation

“Departmental probation” is a period of special attention to evaluate a student’s capacities to fulfill program requirements. A departmental “warning” is issued to the student who is placed on departmental probation. The warning is communicated to the student in a letter that specifies the period of probation and the conditions and/or requirements that must be met to continue in the graduate program.

Students are not placed on “departmental probation” until a semester term ends in an unsatisfactory grade. So if a student receives instructor feedback about unsatisfactory performance during the middle of a semester course or clinic, this feedback is considered a sufficient warning to the student to improve by the end of the term. As long as the student finishes the course with a satisfactory grade, then the student remains in ‘good standing’ to continue the graduate program and is not placed on departmental probation. In these cases, sometimes make-up assignments and/or later opportunities to demonstrate proficiencies are arranged. Therefore, the departmental probation and warning letter are issued only when a student has not earned a satisfactory grade in an academic or clinical course by the end of the semester term.

Students who are placed on departmental probation receive a departmental warning. There are three types of departmental warnings, academic warnings, clinical warnings and policy warnings. Specific Types of Departmental Warnings are described as follows:

**Academic Warnings:** A departmental academic warning is issued to a student when: 1) the semester GPA falls below a 3.0, or 2) a B- or lower, or a U grade is earned in a graduate ComSDis academic course. The student and his/her academic advisor will be notified of the warning by the Graduate Program Coordinator. For all academic graduate level courses in a student’s graduate program, a grade higher than a B- or an S grade must be earned. Also refer to the section on Academic/Policy Remediation and Termination.

**Clinical Warnings:** A departmental clinical warning will be issued to a student when a B- or lower grade is earned in a graduate ComSDis clinical practicum or externship course. The student and the student’s academic advisor will be notified of the warning by the clinic or externship coordinator. For all clinical courses in a student's graduate program, a grade higher than a B- must be earned. Also refer to the section on Clinic Remediation and Termination.

**Policy Warnings:** A departmental policy warning will be issued when the student fails to adhere to the policies and standards of professional and/or ethical conduct expected within the department. Such warnings occur when the student committing the violation appears unreceptive to previous discussion or prone to persist in violations. The faculty or staff witness of the policy violation submits written documentation of the inappropriate conduct to the Graduate Program Coordinator. Notice of the policy warning is issued by the department to both the student and the student's academic advisor. Also refer to the section on Academic/Policy Remediation and Termination.
**Procedures for Probation and Development of the Support Plan**

A Support Plan is developed when a student on departmental probation has received a Departmental Warning of any type (academic, clinical, and/or policy). The Support Plan identifies areas of difficulty and outlines strategies to facilitate student success in future semesters. Areas of difficulty may relate to academic knowledge, clinical skills, and/or policies and standards of professional and/or ethical conduct expected by the department. The Support Plan will specify what is required from the student and any specific steps of follow-up action and/or communication with instructors/supervisors, and recommended strategies to facilitate successful performance in the following term/s. Examples of Support Plan content include, but are not limited to: practices of time management and organization, guidelines for professional conduct, semester credit load restrictions, specific course or clinical practicum enrollments, learning strategies and/or support, and more. The Support Plan is developed and compiled in a meeting of the student, the student’s academic advisor, and the Graduate Program Coordinator. The Support Plan is based on the input from the clinical and/or academic faculty/staff who observed student difficulties.

When a student should be placed on departmental probation, the following steps should be taken by department personnel:

1) If any instructor/supervisor gives a student a semester grade that is below the department standard, the instructor/supervisor should notify the student’s academic advisor and the Graduate Program Coordinator of that grade.

2) An initial meeting is held between the student and the instructor or clinic/externship coordinator who observed unsatisfactory performance (and/or was responsible for the student grade) to discuss ramifications and develop a set of recommendations, strategies and/or conditions of enrollment that should be included in the student’s Support Plan. These are in turn documented by the instructor/coordinator and forwarded to the student’s academic advisor. The initial document should be saved electronically in the student’s folder on the J:/Communication Sciences and Disorders/CSD SLO path to ensure optimal tracking. The file name should include the name of the faculty/staff author, the word “plan”, and the student’s full name (e.g., Seery Plan for Jane Q. Student).

3) In the case that more than one course or type of warning are applicable, the student could be involved in more than one initial meeting. The academic advisor must then incorporate all of the initial meeting documents into the student’s Support Plan.

4) When the initial meeting documents are ready, then a Support Plan meeting is held between the student, academic advisor, and Graduate Program Coordinator. The instructor/coordinator who initiated the request may also be included in the meeting. In this meeting, documents are reviewed, compiled and developed into the student’s Support Plan. Conditions of the Support Plan usually apply to the rest of the semester.
terms in which the student is enrolled. The Support Plan will take the form of a contract signed by the student, academic advisor and graduate program coordinator, to demonstrate an understanding and agreement with the conditions and content of the Support Plan. The electronic file will be called “[Student first and last name] -Support Plan- [date initiated].”

5) The Graduate Program Coordinator will make sure that a PDF of the signed Support Plan is saved to the student’s J:/Special/CSD SLO folder, and that the hardcopy is placed in the student’s academic file. The instructor/coordinate who initiated the plan will be notified that the Support Plan has been developed.

Grounds for Release from Departmental Probation

A student is released from departmental probation when he or she has met the performance standards and/or conditions specified for release from probation in his/her Support Plan. The Graduate program coordinator will review conditions of the plan at the end of each term, and consult with the student advisor regarding removal of the probation status. If appropriate, a notice of removal from probation will be issued by the department to both the student and the student’s advisor. If the Support Plan is developed in the student’s second year, probation conditions may be applicable for the rest of the period of student enrollment in the graduate program.

Academic/Policy Remediation and Termination

At the discretion of the instructor of any course in which a student received a grade of B- or lower, the student may be required to repeat the course, especially for re-evaluation and completion of the associated KASA competencies. Students who repeat courses or need extended time to complete the master’s degree program are reminded that the UWM Graduate School requires degree completion within ten years of starting the program. Grades in repeated courses do not replace prior course grades. Students have the right to follow UWM academic grade appeal procedures in the case of suspecting capricious or unfair grading practices. For further information, refer to your course syllabus and Graduate School policies.

Grounds for Dismissal (Termination) from the Graduate Academic Program:

1) Low Grades in Courses. A student receives more than one grade of B- or lower in academic or clinical practicum courses in two semesters.

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1 At the UWM Graduate Website: http://graduateschool.uwm.edu/students/policies/
The following information about repeating courses is found: “You are allowed to repeat a course once in which a grade of B- or lower was earned. Both attempts appear on your transcript and both grades are calculated in the graduate grade point average. Only one attempt may be counted toward meeting degree requirements.”
2) Low GPA. A student earns a semester or cumulative GPA of less than 3.0 following a semester on Clinical or Departmental Probation.

3) Immediate dismissal from the graduate program may be warranted if a student is found to be engaged in inappropriate activities including, but not limited to: illegal or unethical behavior; discriminatory conduct; violation of state or university policies; harm caused to a client, fellow student, or university personnel.

A student who is dismissed from the academic degree program for the Master of Science in Communication Sciences and Disorders has the right to the appeal process described at the web site: [http://uwm.edu/graduateschool/appeals-exceptions/](http://uwm.edu/graduateschool/appeals-exceptions/)

Clinical Remediation and/or Termination

The primary goal of the procedures listed below is to ensure that each student will receive individualized instruction for optimal clinical education, and all clients will receive clinical services which adhere to all recognized standards of ethical and professional practice. This policy reflects the responsibility of the faculty and clinical instructors to ensure professional, legal and ethical clinical services.

Clinical Remediation Procedures

1) Clinical practicum and externship students are evaluated on an ongoing basis throughout the semester. It is important that the students understand the following: 1) clinical, professional and ethical behaviors; 2) competencies; and 3) proficiency levels by which their clinical performance is judged. During the term of the practicum, clinical students receive oral and/or written feedback critiquing their clinical performance after the supervisor observes their session or evaluates other clinical requirements, e.g. lesson plans, reports. At least one formal written evaluation is also provided at which time areas of strength and weakness are discussed and expected levels of performance are defined. Undergraduate students receive a letter grade reflecting clinical performance at midterm and at the end of the semester, and graduate students receive a letter grade only at the end of the semester.

2) A student who is experiencing clinical difficulty will receive continued support from his/her clinical supervisor/site supervisor. If the level of clinical performance does not improve with this support, a meeting will be held with the student, the supervisor, and the Clinic Coordinator or the Externship Coordinator. The student’s clinical performance will be discussed and a Clinic Improvement Plan containing specified behavioral objectives, reflecting skills that need to be developed during the remainder of the semester, will be set. The Clinic Improvement Plan may also contain specific responsibilities of clinical instructors. The Clinic Improvement Plan acts as a contract and will be signed by student, clinical supervisors/instructors and other responsible parties. For graduate students, his/her academic advisor will be notified with a copy of
the Clinic Improvement Plan. The original copy of the Clinic Improvement Plan will be placed in the student’s clinical records folder by the clinic or externship coordinator.

3) Satisfactory performance toward accomplishment of the specified objectives in the Clinic Improvement Plan, in conjunction with acceptable overall performance as delineated by the evaluation system, will be expected. At the end of the semester, the student's performance will be reflected by the student's final grade. A grade of B- or lower OR re-emergence in a subsequent semester of the difficulties which necessitated the original Clinical Improvement Plan will necessitate a set of recommendations for future clinical courses to be included in the student’s Support Plan. Strategies should be outlined to facilitate the student’s success in future clinical practica. The documented set of recommendations and conditions to be included in the Support Plan will be developed by the student, the Clinic Coordinator and/or the Externship Coordinator, and other supervisors, as appropriate. The student’s advisor will be notified with a copy of the document. The recommendations and conditions will likely cover enrollments across the rest of the semester terms in which the student continues in the graduate program.

**Clinic Improvement Plan**

A Clinic Improvement Plan is developed within a semester to facilitate successful completion of a current course. The plan is developed by the Clinic or Externship Coordinator with supervisory input for clinical remediation or by the Graduate Program Coordinator to remediate non-clinical policy infractions. This plan contains specific student learning objectives and the responsibilities of the student and of the graduate program coordinator, advisor, instructor, clinical supervisor, UWM Speech and Language Clinic Coordinator, and/or externship coordinator. If a student has a Support Plan already, the learning objectives may relate to, but are not limited to, identified strategies in that plan.

**Clinical Grades**

1) All grades of B and higher in clinical practica will count toward requirements for the ASHA Certificate of Clinical Competence, Wisconsin licensure, or DPI certification. A graduate student must complete two successful semesters of speech-language clinic prior to participation in an externship.

2) If a graduate student has earned a B- or lower in a clinical course and/or been terminated from a clinical course, he/she will be placed on Departmental Probation, and a Support Plan will be developed. A student is released from departmental probation when he or she has met the performance standards specified in his/her Support Plan. A notice of removal from probation is issued by the department to both the student and the student's advisor.
**Termination of Clinical Practicum or Externship**

1) On occasion a student may be performing adequately in practicum and externship/s; however, the student engages in an incident that necessitates immediate dismissal from the practicum. Due to the abrupt nature of the incident the student may not have an opportunity to correct their behavior to complete the practicum. Situations that may result in immediate dismissal include, but are not limited to: illegal or unethical activity; discriminatory conduct; violation of facility policy; impaired functioning in the practicum setting; or harm caused to a client.

2) If the performance of a student on clinical probation does not improve or falls below a previously specified level stated in the Clinic Improvement Plan, the student will receive written notification and be terminated from the clinical experience. Documentation (e.g., evaluation, meetings, other communication, data related to Clinic Improvement Plan objectives, etc.) of the student’s unacceptable performance will be provided. All responsible clinical instructors will provide input into the determination of a final grade. Students will not be allowed to withdraw from a clinical course because of unacceptable performance. The Termination Agreement will be signed by the student, Coordinator of Clinical Services or Externship Coordinator, Advisor (if graduate student), and Undergraduate or Graduate Program Coordinator (as applicable to student status). The student has the right to follow UWM academic appeal procedures. For further information, refer to your clinic or externship syllabus. Graduate students should refer to Graduate School policies, and undergraduate students to the College of Health Sciences policies.

**Flowchart of Mid-Semester Clinical Performance Difficulty**

```
Student clinical knowledge/skill is below expected standards

Clinical/externship coordinator develops Clinic Improvement Plan

Satisfactory Performance and Grade at the Final Semester Evaluation (Student Continues Program in Good Standing)

Unsatisfactory Performance and Grade at the Final Semester Evaluation (see Department Probation Flowchart below)
```
Department Probation Flowchart

Student Performance/Conduct is Unsatisfactory (e.g., Semester Grade)

Department Probation with Department Warning/s

Instructor/Supervisor holds Initial Meeting with Student to Prepare Recommendations

Student meets with Advisor and Graduate Program Coordinator to Develop a Support Plan

Support Plan is Implemented in Following Semesters
Notice of Departmental Probation (EXAMPLE)

Graduate Student Name: _________________________________________________

Graduate Student Campus ID: _____________________________________________

Name of Academic Advisor: _______________________________________________

Probation Effective as of Semester Term: _________________ Year: _____________

Type/s of Warning:  □ Academic (i.e., grade of B- or U or below)
                    □ Clinic    (i.e., clinic grade of B- or below)
                    □ Policy    (i.e., unprofessional or unethical conduct)

This warning notifies you that you have been placed on departmental probation. After an initial meeting with appropriate faculty to determine recommendations, you must contact your academic advisor immediately for a meeting to develop your Support Plan. The Support plan will specify the requirements and steps to facilitate future performance success. If your performance satisfies or exceeds standards in subsequent semesters, your departmental probation can be removed. If performance standards are not met for two semesters, your graduate program can be terminated.

_____________________________________________________ _______________________
Graduate Program Coordinator Signature Date

Original to:  □ Academic file
Copies to:    □ Graduate Student
              □ Academic Advisor
Departmental Probation Removal Form (EXAMPLE)

Graduate Student Name: _______________________________________________

Graduate Student Campus ID: ___________________________________________

Date Probation Removal is Effective: ________________________________

Academic Advisor's Name: ____________________________________________

Academic Advisor's Signature: ______________________________ Date_______

Graduate Program Coordinator's Signature: ____________________________

____________________________________ Date _______________________

Original: □ Academic file
Copies to: □ Graduate Student
           □ Academic Advisor
V. Research

V. A. Selecting a Research Thesis or Research Experience Project

**There are several considerations when deciding which research option to choose.** If you hope to pursue a Ph.D. someday, or if you like the process of reviewing literature, designing methods to answer questions, and collecting and writing about the data you analyze, then a master's research thesis is a good choice for you. A thesis is required of any student who has received a Chancellor's Graduate Student Award. Be sure that if there is any chance you might decide to do a research thesis, that you register for the Research Methods course (ComSDis 701) in your first Fall because this course is required prior to starting the process of a thesis. For more information about the master's thesis, see the document REQUIREMENTS FOR MASTER'S THESIS given to you by your academic advisor at your initial advising session.

**The research experience project is a good choice if you want to do any of the following:**

* Participate in a faculty member’s on-going research endeavors,
* Prepare a clinical case study (typically, a client already enrolled in the clinic presents an opportunity for a closer look at variables affecting clinical diagnosis or treatment; human subjects permissions must be obtained),
* Conduct a small-scale research project (a project smaller and less formal than a thesis)
* Complete an extensive literature review, usually intended to examine what is known on a particular topic of clinical or scientific relevance to the field
* Consider working with other students. By contrast, a research thesis *must* be an independent project, and does not have the option of a partner or partners.

For more information about the research experience, see the document REQUIREMENTS FOR THE RESEARCH EXPERIENCE given to you by your academic advisor at initial advising.

To identify a research mentor, you must initiate contact with the professor with whom you wish to study. After you have decided whether to do a thesis or research experience, you should then identify a mentoring professor. You are encouraged to make an appointment with the potential faculty/staff member to discuss your interest in mentorship and the possibilities. The faculty web pages offer broad information about areas of expertise and research interests: [http://www4.uwm.edu/chs/academics/comm_sci_disorders/faculty_and_staff.cfm](http://www4.uwm.edu/chs/academics/comm_sci_disorders/faculty_and_staff.cfm)

Long before you register for a research experience, the topic and mentor for your research must be identified so you will know how to register. The proposal is required at the end of the first Spring term. The Research Experience Proposal form is signed by the student’s mentor, who forwards it to the student’s advisor. The advisor makes copies (one for the student), and gives the original to the Graduate Program Coordinator, who tracks the proposals, and places the form in the student's academic file. If students do the Research Experience with a partner, each student should fill out a separate form.
Be aware that some faculty/staff members may already be committed to work with a number of students on their research experiences/theses, and must observe a limit to their workload. If that is the case, you may need to identify another mentor and/or topic other than your first choice. The best time to identify your research mentor is before the end of the spring term of your first year in the graduate program. A professor’s workload for the subsequent year is usually established by mid-May.

To register for research mentoring, the thesis course number is ComSDis 790 and the research experience course number is ComSDis 791. They both require permission from the mentoring professor (i.e., your instructor). The best time to start a research thesis is not later than the summer term of your first year. The thesis should be started early unless the student is ready to take a longer time to finish their program.

Occasionally writers may benefit from the help of an expert on writing to offer objective feedback and suggestions. The UWM Writing Center at Curtin Hall 127 serves students, faculty and staff who want to improve their writing skills. Visit the UWM Writing Center website at: http://www4.uwm.edu/writingcenter/

Each Fall and Spring term there will be a mandatory Research Symposium that all first-year CSD graduate students will be expected to attend. It is typically held on a Friday (December for Fall semester, and May for the Spring semester). Please hold the dates of these important events on your calendars for the first year of your graduate program!

Student attendance at the symposium event is essential to fulfilling the intended department-wide educational mission of this event. Second year graduate students showcase their research activities through poster presentations. First year graduate students will find their ideas stimulated for their future research projects, and they can better envision how they will be fulfilling their research requirements similarly in the following year.
VI. Safety

VI. A. Safety and Security Procedures

*Students should practice personal safety and careful supervision of personal property.* On occasion university buildings are entered by unauthorized individuals whose intent is to steal or vandalize. Laptops, backpacks and purses should not be left unattended in any Enderis Hall room.

*For an emergency using an on-campus phone extension,* dial: 9-911.

*For non-emergency questions or concerns about safety,* call the: University Police Department Non-Emergency line at (414) 229-4627.

*Want tips on campus health and safety?* Visit the UWM Health & Safety webpage: [http://www4.uwm.edu/safety/](http://www4.uwm.edu/safety/)

*After hours (evening) transportation within the campus area is available* to keep students safe. For more information visit: [http://www4.uwm.edu/boss/](http://www4.uwm.edu/boss/)

*Knowledge of Fire Safety is important* and you can expect Enderis Hall to practice annual fire drills. Multiple fire extinguishers are present on each floor of Enderis Hall. Be familiar with these standard locations. Fire alarm pull mechanisms may be found on the walls next to the doors that enter the stairwells on each floor. In the event that a fire alarm is sounded, check to see that all rooms are evacuated, shut all the doors behind you, and proceed to the **stairwell** to evacuate the building at ground level.

*Knowledge of Tornado Safety is important.* In the event of a tornado, shut all the doors behind you, and proceed to middle of the building, preferably the stairwell. If you are outside, a University Police Newsletter offered the following advice: “Do not attempt to flee a tornado by foot or automobile. Tornadoes can move faster than you can. DO NOT seek shelter in or under your car. Move to a location inside the building AWAY FROM the windows. Most injuries related to tornadoes are caused by flying broken glass or other debris. An interior stairwell, hallway, or room on the lowest floor or in the basement is best. If for some reason you are unable to flee to a safer area, get under a desk, heavy table, or other object which could shield you from flying debris.”
VI.B. Student Presence in the CSD Department after Hours

During the Week and/or On the Weekend

1) The 8th floor department suite is open during weekday hours from 8:00 a.m. to 5:30 p.m., but is considered to be closed after hours on evenings, weekends, and holidays. Students are permitted to be present in the student workroom of the department after hours during weekdays, provided they arrive in the department before 5:30 p.m. They are permitted to remain in the department until Enderis Hall is scheduled to close for the day.

2) Enderis Hall building hours are from Mondays through Thursdays: 7:00 a.m. to 10:00 p.m.; Friday: 7:00 a.m. to 7:30 p.m., and Saturday: 7:00 a.m. to 4:00 p.m. Be aware that only students with valid UWM student identification cards can be given access to the building after hours. In the event that the UWM police encounter students in a university building after hours during their regular patrols, the students will be asked to show their UWM student identification card and explain their presence (UWM policy) in the department after regular hours.

3) Safety and security are the primary concerns related to student presence in the department after hours. It is absolutely imperative after hours that the suite entry door remain LOCKED and CLOSED at all times. Guests of students are not permitted in the department after hours, and students should never grant access to individuals unknown to them. If the student is expecting another student, the second student should ring the bell at the entry door (right side of the suite door), to be admitted by the first student.

4) If students need to be present in laboratory or clinic areas after hours for projects or research, then special arrangements must be made with a faculty/staff member responsible for student access. The department office must be notified of these arrangements. Students without such arrangements and authorization should expect that they will be asked to vacate laboratory and clinic areas of the department after hours.

CSD Department Safety Information

Students are encouraged to work in pairs or small groups after hours for improved security. If a student feels threatened or unsafe in any way while in the department after hours, he or she should contact the UWM Police:

- Using a cell phone, call 414-229-9911
- Using the phone on the reception desk in the 8th floor College of Health Sciences Office of the Dean & Student Affairs, (enter through the doors near rooms 889 and 829), call x9911

Note: Other than in cases of emergency, students are not permitted to be in the CHS Dean’s Office area after hours.
Infringement of the Above Policies on Student Presence after Hours

1) If the entry door to the department is found unlocked or open after hours or the following morning after students remained after hours, a notice will be posted and student access to the department after hours during the week and on the weekend may be suspended for a specified period of time.

2) If any damage to the department facility or its contents occurs when students are present in the department after hours, a report must be made by the next business day to the department chairperson.
VII. Program Completion

VII. A. Be Prepared to Finish your Graduate Program

You must apply to graduate at the beginning of your last semester in the graduate program. The deadline for applying to graduate is the second week of the semester or term. Watch for an Email from the UWM Graduate School just before classes begin with a subject line: Apply for [date of] Graduation Now! The Email will give you instructions about applying for graduation on PAWS.

If you apply to graduate, but for any reason your graduation must be postponed to a later term, do not be concerned. Although you *WILL* need to re-apply for graduation the next term, you will *NOT* have to pay any additional charge. The fee is paid only once.

Graduation Procedures are outlined at the Graduate School website:
http://uwm.edu/graduateschool/masters-graduation/

Links are found there for Thesis Submission procedures and associated deadline dates.

Regardless of when you will graduate, you can walk in the May graduation ceremony. The graduation ceremony is just a ritual, and does not signify that students have met graduation requirements even if their names appear in the program. Often it occurs before some final exams have even been taken or graded.

If you will graduate in August or December, you are expected to walk in the December graduation ceremony where your name will appear in the program. However, some students prefer to walk in the May ceremony (instead of December), and this is permitted. To do so, however, take care of some actions early in spring semester, just like the May graduates:

- Contact Dr. Gelfer, Graduate Program Coordinator, to express your intent to walk in the May ceremony although you will graduate in August. She will inform the Secretary of the University’s office, so that adequate seating will be available.
- Follow the directions found at the website: http://www4.uwm.edu/secu/commencement/
- Be sure to find the link at the above site for ordering your commencement attire (cap and gown).

Regardless of which semester, be sure to plan to attend the ceremony (morning or afternoon) that is appropriate for you as a student from the College of Health Sciences. You can also plan to attend the CSD Department Graduation Gala typically held in May each year, hosted by the Milwaukee NSSLHA Chapter.
VII. B. Final Review Requirements Procedures

Before registering for your last semester of your program, it is a “must do” to meet with your academic advisor to review your status with respect to graduation requirements. You must make sure that you have plans in place to meet all the various requirements during that last term, so that if you fulfill them, you will be ready to graduate by the end of that term. You and your advisor will complete a Last Semester Review of Requirements form that includes a checklist with all of those requirements. It will help if you bring the following items to that meeting:

- A current unofficial UWM Graduate Program transcript (you can Email a copy of this to yourself via PAWS)
- Any documentation or record you have of practicum clock hours for the current semester
- Records regarding any competencies that might not be showing up yet on your KASA and clinic forms

Note that there are many requirements that you and your advisor should review:

- M.S. program academic core and elective course and credit requirements
- minimum GPA, grade and academic performance requirements
- course/clinic credit hours required by ASHA
- capstone research project requirement
- KASA competency requirements – Knowledge IV.
- KASA competency requirements – Skills V.
- M.S. program clinical experience and practicum setting/lifespan range requirements
- ASHA observation and supervised clinical practicum clock hour requirements
- M.S. program final portfolio evaluation requirement

Meet with your academic advisor again at the very end of your program. After all your final competencies and clock hours have been reviewed with you by your clinical supervisor, you will set up a final exit appointment with your academic advisor. At the final appointment, your advisor will review your status on all those requirements presumably for the last time. Some students find it helpful to contact their academic advisor more often than just these two times to go over their status on requirements.
VII. C. Resources For Your SLP Job Search

Consider checking out the resources available from the UWM Career Development Center: http://www4.uwm.edu/cdc/student_alum/. In the middle of Spring term, the College of Health Sciences annually holds a Career Fair where students can meet potential employers. Watch for announcements of this event!

You will also want to check out the ASHA website resources on Career Development: http://www.asha.org/careers/

Resumes and cover letters are usually individualized, and tailored to the job being sought. Ms. Hennes offers examples of resumes, encouraging students to include them in their portfolios.

Sample Resumes:
Links in the Things to Know section (right margin) of the Communication Sciences and Disorders Webpage: http://uwm.edu/healthsciences/academics/masters-communication-sciences-disorders/

Sample Cover Letter:
http://www.speechpathology.com/career-center-resources/cover-letter-example-jenny-livingston-1414

Articles on such topics as: Tips for writing a SLP cover letter; Top 15 Interview questions; Recruiter pet peeves about resumes: http://www.slpjobs.com/careerresources/articles/

Information about the post-graduation Clinical Fellowship (CF) can be found at:

CF Requirement standard:

CF Description with links to CF forms:
http://www.asha.org/Certification/Clinical-Fellowship.htm
VIII. Faculty/Staff Information

FACULTY

Gelfer, Marylou Pausewang, Ph.D. - Professor, Graduate Program Coordinator
ASHA Requirements
Voice disorders, motor speech disorders, orofacial anomalies.
Enderis Hall 855 (414) 229-6465 e-mail: gelfer@uwm.edu

Heilmann, John, Ph.D. – Associate Professor
Language assessment, narrative sample transcription and analysis
Enderis Hall 875 (414) 229-4625 e-mail: heilmanj@uwm.edu

Heuer, Sabine, Ph.D. – Assistant Professor
Adult language and cognitive disorders, aphasia, neurogenic communication disorders.
Enderis Hall 859 (414) 229-0537 e-mail: heuer@uwm.edu

Lund, Shelley, Ph.D. – Associate Professor
Augmentative and alternative communication, language acquisition, child language disorders.
Enderis Hall 871 (414) 229-4945 e-mail: sklund@uwm.edu

Pauloski, Barbara R., Ph.D. – Associate Professor
Dysphagia and swallowing, research methods
Enderis Hall 845 (414) 229-6719 e-mail: pauloski@uwm.edu

Rhyner, Paula, Ph.D. – Professor and Deputy to the Provost for Continuing Education and Outreach
Child language development and disorders, emergent literacy, multicultural issues.
School of Continuing Education 6910, Plankinton Building, 161 W. Wisconsin Ave., Milwaukee
Lab: Enderis Hall 768 (414) 227-3301 e-mail: prhyner@uwm.edu

Seery, Carol Hubbard, Ph.D. - Associate Professor, Chair
Stuttering and fluency, evaluation and diagnosis of speech-language disorders, phonology.
Enderis Hall 853 (414) 229-4291 e-mail: cseery@uwm.edu

AUDIOLOGY/AURAL REHAB CLINICAL STAFF

Chirillo, Tricia, M.S., CCC-A - Clinical Associate Professor
UWM Audiology Group, 10425 W. North, Suite 110, Wauwatosa, WI 53226
(414) 607-1830 e-mail: tkbc@uwm.edu

Ryan, Stacy, Au.D., CCC-A – Senior Clinical Audiologist
UWM Audiology Group, 10425 W. North, Suite 110, Wauwatosa, WI 53226
(414) 607-1830 e-mail: ryanst@uwm.edu

Zingler, Heather, Au.D., CCC-A – Clinical Audiologist
UWM Audiology Group, 10425 W. North, Suite 110, Wauwatosa, WI 53226
(414) 607-1830 e-mail: zinglerh@uwm.edu
SPEECH-LANGUAGE PATHOLOGY CLINICAL STAFF

Croegaert, Caitlin, M.S. – Clinical Assistant Professor
Enderis Hall 873  (414) 229-2644  e-mail: croegae2@uwm.edu

Hennes, Dawn, M.S. – Clinical Associate Professor, Educational Externship Coordinator, DPI Certification.
Enderis Hall 841  (414) 229-5076  e-mail: dmhennes@uwm.edu

LeSage, Erin, M.S. – Clinical Instructor
Enderis Hall 867  (414) 229-6057  e-mail: Lesage@uwm.edu

To be announced. - Clinical Associate Professor and Coordinator of Clinical Services
Enderis Hall 857  (414) 229-4025  e-mail:

Wangerin, Kathy, M.A. - Clinical Associate Professor, Medical Externship Coordinator, DSPS Licensure.
Enderis Hall 869  (414) 229-4810  e-mail: wangerin@uwm.edu

Yorio, Susan, M.S., CCC-SLP – Clinical Associate Professor
Enderis Hall 837  (414) 229-3122  e-mail: syorio@uwm.edu

FAX Numbers:
For all on-campus CSD academic faculty and clinical staff, FAX: (414) 229-2620
For the off-campus CSD Audiology staff, FAX: (414) 607-0127

DEPARTMENT STAFF

Department of Communication Sciences and Disorders
Fernstrom, Kate - Department Coordinator
Enderis Hall 865  (414) 229-4263  e-mail: fernstro@uwm.edu

Speech and Language Clinic
Morgan, Kathryn - Medical Program Assistant
Enderis 864  (414) 229-4351  e-mail: krmorgan@uwm.edu

Audiology/Aural Rehab Clinic (UW-Milwaukee Audiology Group)
McGowan, Jodie – Clinic Service Coordinator
10425 W. North, Suite 110, 53226  (414) 607-1830  e-mail: jodemcg@uwm.edu
## CLINICS, RESEARCH LABS AND PRINCIPAL ADMINISTRATORS

<table>
<thead>
<tr>
<th>Augmentative and Alternative Communication Lab (AAC)</th>
<th>Speech and Language Clinic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enderis Hall 878</td>
<td>Enderis Hall 864</td>
</tr>
<tr>
<td>Contact: Shelley Lund, Ph.D.</td>
<td>Contact: Kathryn Morgan</td>
</tr>
<tr>
<td>(414) 229-4945</td>
<td>(414) 229-4351</td>
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<td></td>
<td>Fax: (414) 229-2620</td>
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<tr>
<th>Child Language Lab</th>
<th>Speech Science Lab</th>
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<tr>
<td>Enderis Hall 768</td>
<td>Enderis Hall 886</td>
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<tr>
<td>Contact: Paula Rhyner, Ph.D.</td>
<td>Contact: Marylou Gelfer, Ph.D.</td>
</tr>
<tr>
<td>(414) 227-3301</td>
<td>(414) 229-6465</td>
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<tr>
<td>Lab: (414) 229-1196</td>
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<tr>
<th>UWM Audiology Group</th>
<th>Stuttering and Fluency Research Lab</th>
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<tr>
<td>10425 W. North Ave, Suite 110</td>
<td>Enderis 882</td>
</tr>
<tr>
<td>Wauwatosa, WI 53226</td>
<td>Contact: Carol H. Seery, Ph.D.</td>
</tr>
<tr>
<td>Contact: Tricia Chirillo, M.S.</td>
<td>(414) 229-4291</td>
</tr>
<tr>
<td>(414) 607-1830</td>
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<tr>
<td>Fax: (414) 607-0127</td>
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<tr>
<th>Aphasia Lab</th>
<th>Dysphagia Lab</th>
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<tr>
<td>Enderis Hall B-52</td>
<td>Enderis Hall B-30</td>
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<tr>
<td>Contact: Sabine Heuer, Ph.D.</td>
<td>Contact: Barbara Pauloski, Ph.D.</td>
</tr>
<tr>
<td>(414) 229-0537</td>
<td>(414) 229-6719</td>
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<tr>
<th>Language Analysis Lab</th>
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<tr>
<td>Enderis Hall 888</td>
<td></td>
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<tr>
<td>Contact: John Heilmann, Ph.D. (414) 229-4625</td>
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*Rev: August 23, 2016*
Quiz: How Well Did You Read the Handbook?

UNIVERSITY OF WISCONSIN-MILWAUKEE
College of Health Sciences
Department of Communication Sciences and Disorders (CSD)

CSD GRADUATE PROGRAM HANDBOOK QUIZ
(20 points; a score of 17 or better is required to “pass”)

True-False Questions (circle T for true ; F for false):

T  F  1. Once a student has planned a full-time program of graduate coursework with their academic advisor, there is no way to change that plan to attend part-time.

T  F  2. A student must have permission in order to register for the UWM ComSDis off-campus clinical practicum courses.

T  F  3. When a student has undergraduate course deficiencies at the time of graduate admission, these must be taken before taking any courses in the graduate program.

T  F  4. If a transcript showing Spring courses in progress was submitted with the application to the UWM Graduate School, then no further transcripts must be submitted.

T  F  4. One way a student could handle academic difficulty is to simply take formal action to withdraw from the class.

T  F  5. The maximum course load a student can carry at any one time during Summer term is 9 credits.

T  F  7. The aural rehab clinic scheduling is handled by Kathryn Morgan.

T  F  8. Student clinicians may dress informally by wearing jeans or a T-shirt while serving clients.

T  F  9. Students must not discuss and refer to their clients by name in the student workroom or clinic hallways.

T  F  10. CSD students are never permitted to be in the 8th floor student workroom after hours.
Multiple-Choice Questions (circle one answer):

11. When a student needs to register for Aural Rehab Clinic (ComSDis 771), s/he should contact ________________________.
   a. Ms. Hennes for permission
   b. Ms. Wangerin for permission
   c. Ms. Chirillo for permission
   d. Ms. Fernstrom for permission

12. Before a student is eligible for an off-campus externship, successful on-campus speech-language clinics are required for:
   a. one semester
   b. two semesters
   c. three semesters
   d. two semesters + one summer term

13. Where should a CSD graduate student turn in a late Add/Drop form for registration?
   a. Enderis Hall 865
   b. Mitchell Hall 261
   c. Mellencamp Hall 274
   d. Northwest Quadrant Building B, Room 6451

14. The hours that the Enderis Hall 8th Floor department suite is open:
   a. 7:00 a.m. to 10:00 p.m.
   b. 7:00 a.m. to 6:00 p.m.
   c. 8:00 a.m. to 5:30 p.m.
   d. 8:00 a.m. to 10:00 p.m.

15. All CSD graduate students must attend a mandatory Research Symposium event at the end of their first:
   a. Fall and Spring terms
   b. Fall term only
   c. Spring term only
   d. Fall, Spring and Summer terms

16. If a CSD graduate student receives one grade of B- or lower in either a clinical or academic course, then it is grounds for a:
   a. clinical or academic warning
   b. departmental probation and a support plan
   c. dismissal (termination) from the graduate program
   d. both a and b above
17. Which would be inappropriate when a CSD graduate student clinicians is working with clients?
   a. headbands
   b. lapel pins
   c. chewing gum
   d. all of the above

18. When a CSD student earns grades of B or better in their coursework, she or he will
   a. not need to do any make-up work because all competencies have been met proficiently
   b. sometimes need to do make-up work to show proficiency on emerging competencies
   c. contact the graduate program coordinator to address unmet competencies
   d. wait to ask their advisor about make-up work during the last few weeks of their program

19. CSD students who will complete a research experience project must turn in the proposal form by:
   a. the end of Spring term in their first year
   b. the end of Summer term in their first year
   c. the semester before enrollment in the research experience, regardless of which term
   d. the start of the research experience project, in the same term as enrollment

20. To manage the usual stresses that arise during academic and clinical learning processes, CSD graduate students will need to demonstrate:
   a. effective organization skills and systems to track assignment deadlines
   b. habits of getting sufficient rest, healthy nutrition, exercise and recreation
   c. a good sense of humor
   d. all of the above
STATEMENT OF RESPONSIBILITY

- I have read the policies/procedures in the University of Wisconsin-Milwaukee Communication Sciences and Disorders Graduate Program Handbook.
- I understand that as a CSD graduate student, I am responsible for knowing and adhering to the stated policies and procedures.
- The above answers represent my independent work on the quiz.

Signature ______________________________
Date ________________________________

For office use only:

Quiz Score _________
Result: Pass Fail