ACN Meeting Minutes: November 20, 2017


Total: 38

One Stop Website Demonstration: Kristin Hildebrandt

- uwm.edu/onestop
- Students should have one area to do everything they need to do (registrar, bursar, financial aid, etc.)
- Different areas
  - Registrar
    - Enrolling in classes
    - Schedule of classes
    - Exams
    - Course catalog
    - Using the waitlist
    - Transcript and verification information
    - Degree planning
      - Transfer students
  - Finance
    - Bursar
    - Financial Aid
  - Personal Info
    - Panthercards
  - Dates and Deadlines
    - Trying to move to less calendars
    - Interactive add/drop calendar
      - Gives all the important dates
      - Includes updated withdrawal deadline (extended)
    - Important Dates by Term
      - Gives a breakdown of all dates for a term including when registration is and add/drop deadlines
  - Forms
  - How to
    - Points students to other areas (duplicative information from other areas, but in a more complete list)
  - Contact
    - Location, email address, phone number for all offices on campus
Also a contact form for feedback

- Suggestion to add: how to use schedule planner
  - Also textbook information
- Why is admissions not on the page?
  - Aimed at current/continuing students not for prospective students

**Reaching Students in Need (RSiN): Lori Bokowy, Brooke Messier**

- Part of the chancellors’ advisors committee on mental health
- Interviewed different resource centers and departments on campus who deal with students in some capacity on a mental health level
- Trying to gauge in interviews:
  - Mental health concerns students were presenting with
  - How were these concerns being communicated
  - Help seeking behaviors
  - What barriers are students facing
  - Skill-set and ability of people in departments and centers
  - Climate questions – experiences on and off campus that may attribute to students’ needs
- Findings
  - More intentional marketing to specific populations
  - Need more education for resources and residency skills
  - More collaboration between departments
  - Accessibility to make sure are available to all students
- Priority actions
  - “One stop shop” for mental health resources available on campus on the UWM website
  - Online tutorials for faculty/staff to develop soft skills
  - Fighting stigma with MindKare Kiosks
    - Place for students to take screenings and way to fight stigma around mental health
  - Long-term goal: Continue to explore cost-effective software/services to make University Counseling Services more accessible
  - Housing – desire for group discussions within housing (“Let’s talk” - uwm.edu/norris/counseling/lets-talk/)

**General Announcements**

**Enhancing Advising:** Advisement report training for the new advisement report functionality in PAWS. Scheduling meetings to talk to Mission Possible about that content

**Student Success Center:** Email coming out to nominate peer mentors and campus ambassadors

**Orientation Leadership Team:** Offer letters are out to orientation leaders. TASO invite postcards available
Athletics: Thank you for those who have turned in their certification forms. Forms are due Friday, December 15. Preferred to be received by scan and email. Or send an email to get picked up from office.

Center for International Education: New study abroad programs for next summer should be up by end of the semester.

Registrar’s Office: Military students and military credits – any new students (or re-entry) who are military who did not get a priority registration date, email Kristin. State budget states we must now accept ALL American Council on Education (ACE) recommendations for credits, instead of just basic training credits. This will allow military students to transfer in a lot more credits, although they won’t necessarily apply to degrees. Can’t re-evaluate every student but if there is someone you think would benefit, contact the Registrar’s Office. Enrollment for senior students began this week. Two checklist items to complete: Union Referendum and Panther Enrollment Checklist. If they are having problems, refer them to the Help Desk as it is likely not a PAWS issue.

Admissions: Fostering success program – support program for fostering youth and serving homeless students or those at risk of being homeless. uwm.edu/fosteringsuccess


ACN Awards: Advisor of the year award application will be available in December. Deadline will be March 30. Winner receives a plaque and $500. Also will be recognized at the last ACN meeting. Also looking at greater recognition on campus through other award ceremonies.

Honors College: Advisor position that is currently open, deadline in December 1.

WACADA: Brand new website coming soon, wacada.org. WACADA 2018 will be at UW-Platteville September 13-14.

Roberto Hernandez Center: Hiring for a position, deadline is early December. Need to be bilingual. Hope to start in February or March.

Next ACN Meeting: Winter Social! Tuesday, December 19, 8:30 a.m. to 10 a.m. in Union 191.