Call to order at 3:06pm

Present: Robin Jens, Gesele Durham, Kay Eilers, Brian Hinshaw, Scott Emmons, Rodney Swain, Jen Hayes, Jennifer DeRoche, Phyllis King
Excused: Louis Molina, Rob Smith, Warren Scherer, Hope Longwell-Grice
Guests: Provost Britz, Vice Chancellor Laliberte

1. Welcome and introductions (Guests: Provost Britz and Vice Chancellor Laliberte)

2. Discussion of draft recommendations and open forum feedback
   a. Presented draft recommendations incorporating the feedback from the campus open forums. Additional feedback and considerations from this meeting include:
      i. Training: Students getting misinformation or lack of information depending on who they speak with regarding a specific topic. Consistency is key. Still need to address the remaining questions.
      ii. Technology: Add “In Support of Advising” to the end of this recommendation.
      iii. Assessment: Adopt language about who/what and academic advisor is and is not. Clear handoff between advisors when this happens. Would we see an increase in retention/graduation rates and decrease in credits to graduation with a campaign around seeing academic advising? Consider adding this to the assessment of this recommendation.
      iv. Undecided Students: Consider “Academic Exploration” as the title. It is easier for students to tell you what they don’t want to do rather than what they do want to do so can use that for the meta majors. This could move students to a cohort model. Consider how we help students understand “what can I do what a major in X?” for majors that may not have an obvious/clear career tied to it. Consider how we engage the most at risk students (conditionally admitted and undecided).
      v. Help Desk: Consider setting this up to make the connections with the right person (like Ask Me Tents).
      vi. Coordinator: Enforcement and authority to make changes is critical in this recommendation. Need all Deans and Assistant Deans on board
with this person to be engaged with each school/college. Some may say that this is just more administration in tough budget times. Many things will not work if we don’t incorporate this recommendation.

vii. When presenting to campus make sure to include best practices that WGUA has researched. Also acknowledge that advising is not “broken” and these recommendations are designed to enhance advising.

3. Timeline moving forward
   a. October 5th – CEMAT – Chapman 211 at 3pm
   b. October 6th – Deans meeting – Lubar 440 at 8:30am

4. Assignment of tasks for next meeting

Meeting adjourned at 4:17pm

Next Meeting: Thursday, October 8 from 3 to 4:30pm in Chapman 211